FILE NO. 130842

Petitions and Communications received from September 3, 2013, through September 9, 2013, for reference by the President to Committee considering related matters, or to be ordered filed by the Clerk on September 17, 2013.

Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information will not be redacted.

From Mayor Lee, regarding FY2012-2013 Civil Grand Jury report, "Log Cabin Ranch." File No. 130608. (1)

From Mayor Lee, regarding FY2012-2013 Civil Grand Jury report, "Use of Nonprofit Community-Based Organizations." File No. 130610. (2)

From Controller, regarding report, "You Can Only Manage What You Measure." File No. 130639. (3)

From Molly M. Burke, regarding BART ridership. Copy: Each Supervisor. (4)

From concerned citizens, regarding 53 Columbus Avenue. 2 letters. Copy: Each Supervisor. (5)

From Controller, regarding FYs 2013-2014 and 2014-2015 Budget Certification. File No. 130535. Copy: Each Supervisor. (6)

From Chief Probation Officer, Juvenile Probation Department, regarding his appointment. (7)

From State Fish and Game Commission, submitting notice of proposed regulatory action relating to commercial harvest of kelp. Copy: Each Supervisor. (8)

*From Southeast Community Facility Commission, submitting Annual Statement of Purpose and Annual Report for FY2012-2013. Copy: Each Supervisor. (9)

From Department of Public Health, submitting quarterly report for Laguna Honda Hospital and Rehabilitation Center. Copy: Government Audit & Oversight Committee. (10)

From David Lee, regarding green project in San Francisco. (11)

From Recreation and Park Department, regarding FY2012-2013 Civil Grand Jury report, "Golden Gate Park's Homeless Population." File No. 130605. (12)

From concerned citizens, regarding proposed vehicle license fee. Copy: Each Supervisor. (13)

From concerned citizens, regarding the Japantown Cultural Heritage and Economic Sustainability Strategy. 4 letters. Copy: Each Supervisor. (14)

From Ray Hartz, Jr., regarding Friends of the San Francisco Public Library's Charity Navigator rating. (15)

*From concerned citizens, regarding "Ban the Box in San Francisco." Copy: Each Supervisor. 52 letters. (16)

From concerned citizens, regarding fiber broadband. 2 letters. Copy: Each Supervisor. (17)

From concerned citizens, regarding petition to restore Sharp Park. 2 letters. Copy: Each Supervisor. (18)

From Liliane Sommer, regarding waiver of Condominium Conversion fee. (19)

From Marcelo Fonseca, regarding California Public Utilities Commission's proposed decision on Transportation Network Companies. Copy: Each Supervisor. (20)

From Real Estate Department, regarding sale of City property. Copy: Each Supervisor. (21)

From Paul Nisbett, regarding clean power. File No. 130829. Copy: Each Supervisor. (22)

From concerned citizens, regarding Masonic Avenue cycle track project. File No. 120974. 3 letters. Copy: Each Supervisor. (23)

*From concerned citizens, regarding the Gan Noe Preschool's Conditional Use Permit. File No. 130818. 70 letters. Copy: Each Supervisor. (24)

From Janette Barroca, regarding vehicle break-ins near Palace of Fine Arts. Copy: Each Supervisor. (25)

From G. Scott Emblidge, regarding Fire Air Rescue Systems. File No. 130786. Copy: Each Supervisor. (26)

*(An asterisked item represents the cover sheet to a document that exceeds 25 pages. The complete document is available at the Clerk's Office, Room 244, City Hall.)

PARVED 8 130 17013 VIA BUAIL EDWIN M. LEE (130608)

OFFICE OF THE MAYOR SAN FRANCISCO



August 30, 2013

The Honorable Cynthia Ming-mei Lee Presiding Judge Superior Court of California, County of San Francisco 400 McAllister Street San Francisco, CA 94102

Dear Judge Lee:

The following is provided in response to the 2012-2013 Civil Grand Jury report, "Log Cabin Ranch: Planning for the Future".

We appreciate the Civil Grand Jury's continuing interest in the success of the Log Cabin Ranch facility and the young men assigned to the complex. The Juvenile Probation Department is committed to the rehabilitation of all juveniles assigned to their care. Additionally, the District Attorney, Public Defender, DCYF, and Adult Probation stand ready to help and serve the juveniles who come into contact with the City's public protection system.

Thank you for the opportunity to comment on this report and for all of your interest in this complex topic.

The Mayor's Office, Juvenile Probation, District Attorney, Public Defender, Department of Children, Youth and Families, and Adult Probation consolidated response to the Civil Grand Jury's <u>findings</u> is as follows:

Finding 1

The Ranch has the potential to provide a nearby alternative to out-of-state placements and group homes. By strengthening core programs that equip the youth to pursue educational and vocational advancement, many of the young people sent to other counties or states could be sent to the Ranch.

Response

Agree.

Finding 2

Long-term tracking of JPD youth would provide JPD and community support services with useful information by identifying programs that advance successful rehabilitation.

Response

Agree.

Finding 3.1

Log Cabin Ranch has the potential to be a superior facility for San Francisco and regional juvenile commitments.

Response

Agree.

Finding 3.2

The lack of a master plan leaves Log Cabin Ranch in a state of uncertainty and prevents a viable, long-term program.

Response

Agree in part and disagree in part. A needs assessment to identify the needs of San Francisco youth was determined to be an important precursor to the Log Cabin master plan. The needs assessment was funded in the Juvenile Probation Department's (JPD) FY 2012-13 budget and is scheduled to be completed in September 2013. The completed needs assessment will inform the development of the master plan, which has been funded in the FY 2014-15 budget.

Finding 4

Creating partnerships with community organizations, foundations and other jurisdictions to achieve efficiencies, increase programming, and share costs could benefit both San Francisco and the youth residing at Log Cabin Ranch.

Response

Agree.

The Mayor's Office, Juvenile Probation, District Attorney, Public Defender, Department of Children, Youth and Families, and Adult Probation consolidated response to the Civil Grand Jury's <u>recommendations</u> is as follows:

Recommendation 1.1

Continue current efforts to develop Log Cabin Ranch as a viable disposition option for youthful offenders.

Response

Recommendation already implemented and ongoing. The Juvenile Probation Department continues to enhance programs and services to assist youthful offenders at Log Cabin Ranch. Recent examples include increasing the presence of mental health professionals during nightly groups and adding Aggression Replacement Training sessions facilitated by therapists trained and certified in this modality. Of particular note, the Department has expanded its Juvenile Collaborative Reentry Unit to include all Log Cabin Youth graduating the program and returning to their homes and community. This represents a significant increase in aftercare planning and services that includes participation by juvenile probation officers, mental health professionals, occupational therapists, and the School District. In some cases, the level of educational and therapeutic services offered at LCR may approximate those offered by other placements with the added benefit of involving families in therapy, youth case reviews and other services that take advantage of a resident's proximity to his parents and extended family members.

Further, LCR Administration is engaged in an on-going effort to inform judges, public defenders, the private bar, probation officers, prosecutors and other members of the legal and helping community with respect to the programs and services available at the Ranch. A number of representatives from these groups have recently toured the facility and those invitations will continue to be extended to both our internal and external partners in the juvenile justice community.

Recommendation 1.2

Expand educational and vocational training for residents to prepare them for post-release success.

Response

Recommendation already implemented and ongoing. Efforts to expand educational programming include the addition of a part time college preparation instructor to assist in on-line coursework through City College of San Francisco. The School District has added a third classroom teacher for the summer school program allowing for closer teacher/student ratios and more individualized instruction, including special education.

Log Cabin Ranch continues to refine its on-site partnership with the San Francisco Conservation Corps. A forklift certification program has been implemented for age-appropriate residents, and a more seamless application, interview, and acceptance process instituted for residents eligible to continue their Corps experience following release as a paid participant.

The community-based agency Young Community Developers is scheduled to begin a series of workshops on work and life skills for residents at Log Cabin Ranch (LCR). The series will focus on developing effective communication skills, conflict resolution, problem solving, and effective working relationships with others. Youth will also participate in sessions that focus on résumé writing and other skills necessary for success in the workplace.

Recommendation 1.3

Increase the presence of DCYF-funded CBOs to provide a broader spectrum of services at the Ranch.

Response

Recommendation already implemented. As indicated in response to Recommendation 1.2, Young Community Developers will launch skills development workshops at LCR this fall. The Department will continue to engage DCYF to identify community-based organizations that can provide additional programs and services at LCR.

In Addition, the Juvenile Probation Department has allocated funding and entered into an agreement with the Department of Public Health to implement substance abuse treatment services at Log Cabin Ranch. Working closely with the LCR therapists, a full time drug and alcohol abuse counselor will assess, evaluate and provide both individual and group substance abuse counseling to residents at LCR.

Further, masters-level therapists from Special Programs for Youth (SPY) are now co-facilitating Aggression Replacement and Moral Reasoning groups with LCR staff two nights a week. Therapists are meeting with family members who visit residents during weekends. In addition, these practitioners have instituted "trauma-focused Cognitive Behavioral therapy (TF-CBT)" in order to address issues

associated with post-traumatic stress disorder, which has been identified as a significant factor with many youths involved in the juvenile justice system.

Recommendation 1.4:

Enhance training for all Ranch staff.

Response

Recommendation already implemented. During the past year, LCR staff has received training in Aggression Replacement Training, which has enabled them to act as co-facilitators with therapists assigned to the Ranch through a contract with the Department of Public Health.

Additionally, the staff at Log Cabin Ranch have recently received comprehensive training on the applicability of the federal Prison Rape Elimination Act (PREA) as part of a Department-wide effort to further ensure that the youth served are afforded the maximum level of protection against sexual abuse and sexual harassment.

During the current fiscal year, the Department plans to launch a course for all LCR staff and agency partners on the philosophy, tenets and practical application of the Missouri Model of Correctional Intervention. This will serve as a refresher for most staff and a more comprehensive overview and orientation for those Probation Department and agency partners newly introduced to the model.

In partnership with the Health Department's Special Programs for Youth (SPY) clinicians, staff will be provided with training sessions in the psychopharmacology of psychotropic medication and the impact on behavioral adjustment.

With the implementation of a drug treatment specific intervention at Log Cabin Ranch, staff will receive training on risk factors, signs and symptoms and other elements critical to fostering an increased awareness of substance use and abuse to further enhance the overall approach to prevention and intervention with residents.

Recommendation 2

Develop tracking systems for post-probationary youth that will provide data to evaluate programs both at the Ranch and after release. These efforts should be made in collaboration with the Adult Probation Department.

Response

Recommendation partially implemented. The Juvenile Probation Department has identified funds and selected a vendor to develop a comprehensive electronic case management system. A key feature of the system's design is to capture and eventually support the department's capacity to analyze outcome data related to the types of programs and services each resident of Log Cabin Ranch receives both during his stay at the facility as well as those provided following release. The efficacy of these services will be evaluated in conjunction with the Department's recent expansion of the Reentry Unit to include all youth transitioning to their homes and communities from placement at Log Cabin Ranch. Discussion with the Adult Probation Department will focus on data sharing and other collaborative strategies to address potential adult system recidivism. The APD is also embarking on a similar technology initiative with the same case management system vendor, Homeland Justice Systems; coordination and

collaboration across departments will provide an opportunity to create technical and operational linkages for more effective and efficient tracking of youthful offenders who transition into the criminal court system following release from LCR.

Recommendation 3

Fund a master plan for Log Cabin Ranch to determine the programmatic and capital requirements for a viable facility.

Response

Recommendation partially implemented. The Juvenile Probation Department sought a master plan in its FY 2012-13 budget and was provided funding for a portion of that master plan - a needs assessment intended to identify the needs of San Francisco's youth as an input to a master plan to address those needs. The needs assessment is due for completion in September 2013. The completed needs assessment will inform the development of the master plan, which has been funded in the FY 2014-15 budget.

Recommendation 4.1

Explore possibilities with community organizations and charitable foundations to further the development of Log Cabin Ranch and Hidden Valley Ranch, with the objective of supporting both high-risk and at-risk youth of San Francisco and their families.

Response

Recommendation already implemented. The department has discussed this issue with the Juvenile Probation Commission and an adhoc subcommittee will be developed later this fall, to work directly with the department to identify and further develop additional partnerships with community organizations, charitable foundations and others interested in supporting the mission of the Juvenile Probation Department.

Recommendation 4.2

Examine collaboration with regional counties to develop programs to address the needs of high-risk and at-risk youth.

Response

Recommendation requires further analysis. In recent years, the JPD has reached out to former Probation Chiefs in both Alameda and San Mateo Counties regarding regional strategies designed to work with high-risk offenders. These discussions stalled as the focus shifted to joint funding strategies. Given the new leadership in each of the three counties, an opportunity exists to renew the conversations.

Thank you again for the opportunity to comment on this Civil Grand Jury report.

Sincerely

Edwin M. Lee

Mayor -



Allen Nance Chief Probation Officer Juvenile Probation Department

Wendy Still

Chief Adult Probation Officer Adult Probation Department

George Gascon
District Attorney

Maria Su Director

Department of Children, Youth, and their Families

RECEIVED 8/30/2013

VIA EMAIL

FILE NO. 130610

EDWIN M. LEE MAYOR

OFFICE OF THE MAYOR SAN FRANCISCO



August 29, 2013

The Honorable Cynthia Ming-mei Lee Presiding Judge Superior Court of California, County of San Francisco 400 McAllister Street San Francisco, CA 94102

Dear Judge Lee:

The following is in response to the 2012-2013 Civil Grand Jury report, *Use of Nonprofit Community-Based Organizations, Measuring Outcomes*. We would like to thank the members of the Civil Grand Jury for their interest in the complex subject of outcome measurement of community based services.

By way of background, in Fiscal Year 2012-13, city contracts with nonprofits totaled nearly \$500 million. Without the work of these partner organizations, the City would be unable to offer the comprehensive range of diverse services which our community has come to depend upon. Community-based organizations are known to be culturally competent and flexible, and are innovative partners in the provision of services alongside the City

The City of San Francisco has shown a commitment to providing as much information possible regarding the selection, funding, and services provided by community-based organizations. Actual contract funding information is posted online on the Controller's SFOpenBook portal for current and previous years. Request for proposals to community-based organizations are posted on the internet for the public to view. Many departments post voluminous information online detailing the scoring criteria and stated goals for the award of grant funding. Any member of the public with an interest in nonprofit spending has a wealth of information available to them.

Citywide fiscal and compliance monitoring is coordinated by the City Services Auditor Division within the Controller's Office as part of its Citywide Nonprofit Monitoring and Capacity Building Program. The goals of citywide nonprofit fiscal and compliance monitoring are to standardize procedures across departments, eliminate duplication of efforts for both contractors and City departments, and promote nonprofit sustainability.

The City must also verify that nonprofits are effective in providing programs and services. On this point, the Jury has recommended systematic monitoring of outcomes in an effort to evaluate nonprofit services. We respectfully disagree that this is not already taking place. In response to the 2009 Community-Based Organization Task Force Report, City departments and nonprofits collaboratively drafted and adopted a corrective action policy in November 2010, which was revised in 2013. The revised policy offers a guide for use by City departments for situations when nonprofit contractors consistently fail to meet City monitoring standards or performance measures agreed upon by contract. In addition, departments individually and jointly monitor the outcomes and effectiveness of nonprofit services. There are overarching strategies to evaluating nonprofit services based on program area, and

1 DR. CARLTON B. GOODLETT PLACE, ROOM 200 SAN FRANCISCO, CALIFORNIA 94102-4681 TELEPHONE: (415) 554-6141



this structure provides for outcomes to be appropriately targeted and measured in relation to the type of service rendered and target population served. Hiring professional consultants to evaluate community-based organization effectiveness would be duplicative of the work done by departmental staff.

The Mayor's Office, Department of Public Health, and Controller's Office response to the Civil Grand Jury's <u>findings</u> is as follows:

Finding 1. Although the City and County of San Francisco disburses substantial dollars - close to half a billion dollars annually - in grants and contracts to CBOs for services, information concerning these grants and contracts is not easily accessible by the public.

Response: Disagree. The City and County of San Francisco has prioritized financial transparency as a way of doing business. For example, the SFOpenBook transparency portal has a clear link to all vendor payments made by the City. This tool allows users to review all payments made to nonprofit organizations as well as other vendors. The Vendor Payment Summaries Report lists nonprofit vendor payment information and can be downloaded as a pdf. or csv. file. This site can be found at www.openbook.sfgov.org.

In addition, the City Bids and Contracts Database lists all current Request for Proposals (RFPs) online, and is located at http://mission.sfgov.org/OCABidPublication. Often, departments also post RFPs on their own websites.

Information on specific vendors is not listed in budget documents because the City does not and cannot budget at the vendor level. Before awarding a contract for services, departments must go through a selection process. However, budgeted spending on services procured through nonprofits can be viewed by reviewing departmental budgeted spending on grants (character 038) and for the Department of Public Health (character 027). This information can be found in a number of places (SFOpenbook, in the Annual Appropriation Ordinance, and in the Mayor's Budget Book) all of which are accessable through the City's website.

Finding 2. City services provided by CBO grants/contracts have great value in helping underserved groups, but there is no systematic monitoring of the outcomes or effectiveness of the services delivered. It is important to know the value of these services over the long-term and to have a comprehensive strategy for optimizing the long-term effectiveness of the grants and contracts.

Response: Agree in part, Disagree in part. We agree that it is important to know the value and effectiveness of all nonprofit services. However, we disagree that there is no monitoring of outcomes. Individual departments monitor the effectiveness of contracted services based on specific programmatic needs and objectives. These results inform future funding decisions. Further, City departments and nonprofits collaboratively drafted and adopted a corrective action policy that is used as a tool by departments to work with nonprofit contractors that are underperforming. The Controller's Office maintains a comprehensive website of materials with guidelines and standards that nonprofits must meet for fiscal and compliance purposes. It also provides training materials and templates for nonprofits seeking to improve the capacity of their organization. These materials can be viewed on the City's website at: http://www.sfcontroller.org/index.aspx?page=412.

In FY 2012-13, the City contracted with over 800 nonprofit vendors to provide everything from art education to homeless shelter services to litter abatement. The populations served, type of service rendered, and objectives of services rendered by nonprofit contractors vary immensely. In addition, many departments grant funds to nonprofit community-based organizations as a pass-through from other funding agencies, such as the state or federal governments. These funding agencies have their own outcome measurement and reporting requirements that the City must pass along to grantees. Given this diversity of program needs and reporting requirements, a single, one-size-fits-all systematic strategy for the provision of nonprofit services would be ineffective.

Finding 3. The DPH has not been able to take full advantage of the Avatar electronic information management system.

Response: Agree. DPH - Behavioral Health Information Systems acknowledges the finding of the Civil Grand Jury. The fast pace of the technology industry has been hit by the rapidly increasing demands of Affordable Care Act, Meaningful Use and Health Information Exchange. The industry as a whole has been understaffed to meet new and emerging requirements. However, as mentioned in the recommendation response, DPH has added staff resources in order to ensure the Avatar electronic information system performs to expectations.

The Mayor's Office, Department of Public Health, and Controller's Office response to the Civil Grand Jury's recommendations is as follows:

Recommendation 1: To ensure adequate public awareness, access to CBO grant and contract information should be more explicitly communicated to the public. For example, the Mayor should consider specifically highlighting during the budget process that this dollar amount is devoted to grant and contract awards to CBOs to provide services the City/County believes to be critical.

Response: Recommendation already implemented. Total budgeted departmental City grant spending is listed in the character summary in the Annual Appropriation Ordinance, (character 038). This document is adopted by the Board of Supervisors and is posted online for viewing by members of the public. Additionally, the Mayor's Proposed Budget Book provides the amount budgeted for "Aid Assistance/Grants" in each department section. Information on specific vendors is not listed in budget documents because the City cannot budget at the vendor level, as all vendors must go through a competitive process to be granted budgeted funds. The public has been able to view and download current and historical vendor payments including payments made to all community based organizations for many years. In addition, the Controller's Office recently launched SFOpenBook, a web portal designed to provide easy access to a number of interactive tools, reports and other content to shed light on the City's economy, finances, and operational performance.

Recommendation 2.1: The Mayor and the Board of Supervisors should take the important step of developing an overarching strategy, as recommended by the San Francisco Community-Based Organizations Task Force in 2009, for evaluating the long-term effect of services provided by CBOs and use the results of that examination to set priorities and eliminate ineffective (or wasteful) programs.

Response: Recommendation already implemented. With respect to ensuring that CBO's are performing, and that ineffective or wasteful programs are eliminated, the City has taken several steps in response to

the recommendations to the 2009 Community Based Organizations Task-Force. For example, the Controller's Office City Services Auditor Division, as part of its Citywide Nonprofit Monitoring and Capacity Building Program, coordinated the development and implementation of a Citywide Joint Fiscal and Compliance Monitoring Protocol, where agencies funded by two or more City departments are reviewed utilizing the same protocol by a joint City team. This practice to standardizes procedures across departments, eliminates duplication of efforts for both contractors and City departments, and promotes nonprofit sustainability.

The following departments participated in Fiscal Year 2012-13:

- Children and Families Commission (CFC)
- Department of Children, Youth & Families (DCYF)
- Department on the Status of Women (DOSW)
- Department of Public Health (DPH)
- Department of Technology (DT)
- Human Services Agency (HSA)
- Office of Economic and Workforce Development (OEWD)
- Mayor's Office of Housing (MOH)
- Sheriff (SHF)

Many departments have also implemented the same protocol for organizations that are not jointly funded to ensure standardization in fiscal and compliance monitoring among all contractors. The Fiscal and Compliance Monitoring protocol is typically accompanied by a programmatic performance monitoring protocol conducted by each department that has been tailored to the unique services delivered by that department.

If an agency performs poorly in a category of its standard Fiscal and Compliance Monitoring, or Programmatic Monitoring, it has an opportunity through that process to remediate the problem. However, if the problem becomes more serious, or remains unaddressed, City departments now utilize a standardized Corrective Action Policy process and model to address concerns. Nonprofits with multiple or repeated findings that they are not in compliance with City standards can be deemed ineligible for new or renewed City funding. Nonprofits that fail to perform for program-related reasons will be less competitive in RFP scoring processes. Additional information can be found in the Controller's "Citywide Fiscal and Compliance Nonprofit Monitoring Guidelines, August 2011."

In addition to utilizing the Corrective Action Policy guidelines, departments granting funds to nonprofit contractors regularly hold Request for Proposal (RFP) processes for the purpose of ensuring that the City is utilizing the most effective providers and offering the highest quality services within the available resources.

While many departments follow the corrective action policy guidelines for underperforming nonprofit contractors, each department also individually and collectively monitors the effectiveness of contracted services based on program-specific needs and funding agency requirements. The flexibility to adapt performance metrics to program area is necessary given the diversity of services required to achieve large, overarching outcomes. For example, DCYF's tri-annual, charter mandated Children's Services Allocation Plan currently targets twenty-nine strategies in six different service areas, all geared at

improving outcomes for children and youth. However, the specific metrics measured for providers working on the "Ensure Access to High-Quality Child Care" strategy are understandably distinct from those measured from those working on the "Aftercare/Reentry" strategy.

The City has undertaken a number of initiatives to develop a comprehensive strategy around nonprofit service-provider effectiveness, particularly with regard to serving the neediest populations. Examples of these initiatives include the Crisis Response Network, the Health Services Master Plan, and HopeSF. However, the City also acknowledges that the populations served, type of service rendered, and objectives of services rendered by nonprofit contractors vary immensely, which leads to the need for distinct strategies and outcome monitoring as established by individual program or service areas.

Recommendation 2.2: The Mayor and the Board of Supervisors should consider taking a percentage of the total monies devoted to the provision of services by CBOs and use it to engage professional assistance to conduct this evaluation.

Response: Recommendation will not be implemented. This recommendation would be duplicative and unwarranted. As mentioned in the response to recommendation 2.1, professional staff continually monitor the performance of community-based organizations.

Recommendation 3: The Department should provide additional resources to bring the Avatar system to a level that fully supports the Department's performance objective program. The Mayor and the Board of Supervisors should ensure that sufficient resources are available to implement this recommendation.

Response: Recommendation already implemented. DPH - Behavioral Health Information Systems has been diligently providing ongoing support to end users. Within the last year, an additional IS Manager, an IS Business Analyst, and a Senior IS Business Analyst have been hired. Additionally, DPH is in the process of hiring an IS Principal Programmer Analyst.

Thank you again for the opportunity to comment on this Civil Grand Jury report.

Sincerely,

Mayor

Ben Rosenfield Controller Barbara Garcia
Director of Health

Department of Public Health

MEMORANDUM

ROCENED 9/3/DOPS

TO:

Civil Grand Jury

FROM:

Ben Rosenfield, Controller

Peg Stevenson, Performance Director Peg Shums

DATE:

September 3, 2013

SUBJECT:

Response to the Report "You Can Only Manage What You Measure"

The Controller's Office has reviewed the report, "Auditing the City Services Auditor: You Can Only Manage What You Measure." We appreciate and share the Civil Grand Jury's belief in the importance of performance measurement and benchmarking as tools in the effective management of public resources. The report provides helpful feedback in a number of areas within this broad field. We have attached our required responses to the report's findings and recommendations, and offer the following general observations:

- Best Practice Cities. The report highlights Portland, Oregon and Vancouver, Washington for recognition by the Governmental Accounting Standards Board (GASB) and the International City/County Manager Association (ICMA) for performance measurement. Please note that San Francisco is one of only five of the 20 largest U.S. cities be awarded the 2013 Certificate of Excellence for Performance Measurement by ICMA. San Francisco also received ICMA awards in 2009, 2010, and 2011.
- Benchmarking. We concur that regularizing our benchmarking work will add value for both the public and city leadership. We have worked during the past two years to grow our benchmark reporting of San Francisco versus comparable services in other jurisdictions, and have plans to complete reports on a quarterly basis in the year ahead. It should be noted that benchmarking is also performed in many of the technical assistance projects and audits we have performed during the last decade, a fact not mentioned in the report's narrower focus on our recent reporting.
- Performance Reporting. The report focuses heavily on our annual performance measure report as the suggested vehicle to improve public transparency and access to performance information. We do not believe that this single static report is the only platform available to increase the public's ability to gauge government efficiency. We have placed a major development emphasis during the past two years on improving

public access to key government financial and performance information, first through a bimonthly "Government Barometer" and then more recently in an interactive web tool, SFOpenBook, that allows a member of the public to search, browse, and download financial, budget, economic, and performance information. Improvements to these higher-use, self-navigational products during the year ahead will continue to improve public access into the efficiency and effectiveness of city government.

• Performance Measurement. We concur with the report's assessment that a mixed set of departmental performance information – ranging from measurements of inputs, outputs, outcomes, efficiency, and service quality – provide the most balanced view of performance. We will continue to work with departments to revise performance data captured in our central system to improve this balance for selected departments – during this last year, for example, efficiency measures were added and updated for 16 departments.

Thank you for your review and thoughts regarding this important topic, and for the opportunity to respond to the report's findings and recommendations.

efficiency as required by Appendix F of the San Francisco Charter make it difficult for citizens to evaluate and comment on the level and funding of City services. Finding 2. A 2010 data integrity audit of 10 departments in the APMR found that 40 percent of the reported performance measures in the 10 departments are inaccurate. Due to these inaccurates the APMR cannot be considered a reliable report. Disagree in part inputs, outputs, cost-output and outcomes should not be supplemented with numerous customer service and satisfaction measures. Combining performance measures the number of Appendix F. Finding 4. Understaffing at the CSA might result in the CSA's Inability to perform its mandated functions pursuant to Sec. F1.100(d)(9). Are multiple sources of measures, data and reports that provide citizer with the ability to evaluate and comment on City services. San Francis is samong the best inclass of municipalities providing such information, and has a robust transparency effort. We agree that data integrity and accuracy are important components is is among the best indicas of municipalities providing such information, and has a robust transparency effort. We agree that data integrity and accuracy are important components of the report and service as follow up to our own measure release are lost performance measures remove time. The data integrity reviews are a best practice feature of performance measures must be a flat the Laph and the referenced here was a follow up to our own measures and task database or overall to it APMR and it is not correct to extrapolate that the APMR is therefore reliable. In addition, we have now completed the follow up testing of departments to track many different types of measures. 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Charter mandates, restoration of funding for staffing as the City's final position has improved will allow the dedication of additional resource the program. It should be noted that resources devoted to performant	Charter mandates, restoration of funding for staffing as the City's finant position has improved will allow the dedication of additional resources the program. It should be noted that resources devoted to performant measurement work need to be balanced with all of the other mandate and projects that are performed by the Controller's Office and CSA in a given year. Finding 5. There are several databases that are not fully utilized by the CSA to generate penchmarking reports that reflect industry standards outputs measures. Association databases like the ones utilized by the San Diego independent Budget Analyst's report on recreation and parks and library departments are	Charter mandates, restoration of funding for staffing as the City's financial position has improved will allow the dedication of additional resources to the program. It should be noted that resources devoted to performance measurement work need to be balanced with all of the other mandates and projects that are performed by the Controller's Office and CSA in a given year. Finding 5. There are several databases that are not fully utilized by the CSA to generate benchmarking reports that reflect industry standards outputs measures. Association databases like the ones utilized by the San Diego Independent Budget Analyst's report on recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service	•	į.	in the City's performance program. While we believe we are meeting
position has improved will allow the dedication of additional resource the program. It should be noted that resources devoted to performan	position has improved will allow the dedication of additional resources the program. It should be noted that resources devoted to performan measurement work need to be balanced with all of the other mandate and projects that are performed by the Controller's Office and CSA in a given year. Agree There are many databases developed by professional associations, industry groups and municipalities that have high-value information. To CSA uses these in our benchmarking and technical assistance projects, and will continue to do so going forward. CSA uses these in our benchmarking and technical assistance projects, and will continue to do so going forward.	position has improved will allow the dedication of additional resources to the program. It should be noted that resources devoted to performance measurement work need to be balanced with all of the other mandates and projects that are performed by the Controller's Office and CSA in a given year. Finding 5. There are several databases that are not fully utilized by the CSA to generate benchmarking reports that reflect industry standards outputs measures. Association databases like the ones utilized by the San Diego Independent Budget Analyst's report on recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service			1
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l ' -	measurement work need to be balanced with all of the other mandate and projects that are performed by the Controller's Office and CSA in a given year. There are several databases that are not fully utilized by the CSA to generate penchmarking reports that reflect industry standards outputs measures. Association databases like the ones utilized by the San Diego ndependent Budget Analyst's report on recreation and parks and library departments are	measurement work need to be balanced with all of the other mandates and projects that are performed by the Controller's Office and CSA in a given year. Finding 5. There are several databases that are not fully utilized by the CSA to generate benchmarking reports that reflect industry standards outputs measures. Association databases like the ones utilized by the San Diego Independent Budget Analyst's report on recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service			
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	given year. Agree There are several databases that are not fully utilized by the CSA to generate penchmarking reports that reflect industry standards outputs measures. Association databases like the ones utilized by the San Diego ndependent Budget Analyst's report on recreation and parks and library departments are	Finding 5. There are several databases that are not fully utilized by the CSA to generate benchmarking reports that reflect industry standards outputs measures. Association databases like the ones utilized by the San Diego Independent Budget Analyst's report on recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service Agree There are many databases developed by professional associations, industry groups and municipalities that have high-value information. The CSA uses these in our benchmarking and technical assistance projects, and will continue to do so going forward.			
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	conchmarking reports that reflect industry itandards outputs measures. Association databases like the ones utilized by the San Diego independent Budget Analyst's report on recreation and parks and library departments are	benchmarking reports that reflect industry standards outputs measures. Association databases like the ones utilized by the San Diego Independent Budget Analyst's report on recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service CSA uses these in our benchmarking and technical assistance projects, and will continue to do so going forward.	, -	Agree	
	tandards outputs measures. Association and will continue to do so going forward. Identify the ones utilized by the San Diego independent Budget Analyst's report on recreation and parks and library departments are	standards outputs measures. Association databases like the ones utilized by the San Diego Independent Budget Analyst's report on recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service			
	databases like the ones utilized by the San Diego Independent Budget Analyst's report on Independent Budget Bu	databases like the ones utilized by the San Diego Independent Budget Analyst's report on recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service		1	
·	ndependent Budget Analyst's report on recreation and parks and library departments are	Independent Budget Analyst's report on recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service	,	1	and will continue to do so going forward.
-	ecreation and parks and library departments are	recreation and parks and library departments are available. In addition ICMA maintains a benchmarking database of 18 government service		1	
		available. In addition ICMA maintains a benchmarking database of 18 government service		1	
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lavailable. In addition ICMA maintains a					
	- on the public detabase of 18 government caption	areas.	benchmarking database of 18 government service		
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	Delictituations agrapase of to sovertiment service i		· · · · · · · · · · · · · · · · · · ·		

Finding	Response	Explanation
Finding 6. The City data provided in the street maintenance benchmarking report does not allow the reader to determine if the cities included in the report are comparable.	Disagree	CSA chose the cities included in the street maintenance benchmarking report because they were comparable to San Francisco in one or more important respect such as size, jurisdiction or the types of work performed. We did detailed research to make the comparisons "apples to apples" by including and excluding costs and comparing functions and programs that are fundamentally providing the same or largely similar services.
Finding 7. The per capita spending reported in the DPW street cleaning benchmarking report included spending on salaries, benefits, equipment maintenance, equipment replacement, and contracts. It is important that benchmarking reports isolate and report on cost-output and labor efficiency. The DPW benchmarking report lacked cost-output and labor efficiency measures.	1	We agree that benchmarking reports should strive to report on unit cost and efficiency measures and will endeavor to include more of such measures in future benchmarking reports.
Finding 8. If benchmarking information for all 48 City departments were prepared by the CSA, the discourse about the level and funding of City services would be enhanced. Benchmarking nonenterprise City departments would make an immediate contribution to the discussion of general fund spending levels.	Agree	We agree that benchmarking information for all City departments would improve the City's understanding and discourse about public services. We are working to do more benchmarking while balancing that work with all other demands on CSA time and resources.

Recommendation	Response	Explanation
R1.1 The CSA include department inputs measures in the APMR.		Continuous improvement in the use of performance data in the measurement and management of the City are key program goals. Each year, CSA works to bring additional input, output and unit cost measures into the APMR, with new measures added and removed each year. Over 80 input measures are currently tracked in the system. Further, it should be noted that the APMR is not the only tool used to provide this information to the public. During this past year, we also released an interactive website, SF OpenBook, that gives the public access to a large amount of the City's financial, economic, demographic, and performance information, with plans to expand and better integrate this data in the current and future fiscal years. We believe that, over time, this tool will become a better platform for providing performance, financial, and other information to the public than the APMR.
R1.2 The CSA include department per capita cost calculations in the APMR.	Requires further analysis	Per Capita Measures are not formally mandated or mentioned in Appendix F. As noted in the Grand Jury Report, "Reporting per capita costs for cities that may have different service levels (outputs) has the potential to be misleading." Similarly comparing departmental efficiency according to their per capita costs could be inaccurate when different types of services and costs are provided. We do believe, however, that per capita cost information, properly presented, can provide helpful information to both the public and City management, and have incorporated these high-level measures into our regular benchmarking reports. We will explore the incorporation of per capita cost calculations in other public reporting, potentially including the APMR, SFOpenBook, or other reporting formats.

Recommendation	Response	Explanation
R1.3 The CSA include department outputs	Already	Continuous improvement in the use of performance data in the
measures in the APMR.	implemented	measurement and management of the City are key program goals. Each
	and ongoing	year, CSA works to bring additional input, output and unit cost measures
		into the APMR, with new measures added and removed each year. Over
•		100 output measures are currently tracked in the system. Further, it
		should be noted that the APMR is not the only tool used to provide this
	•	information to the public. During this past year, we also released an
	ļ	interactive website, SF OpenBook, that gives the public access to a large
		amount of the City's financial, economic, demographic, and performance
	i .	Information, with plans to expand and better integrate this data in the
	ļ.	· · · · · · · · · · · · · · · · · · ·
		current and future fiscal years. We believe that, over time, this tool will
		become a better platform for providing performance, financial, and other
	\	information to the public than the APMR.
	<u> </u>	
R1.4 The CSA report cost-output labor measures	Already	Continuous improvement in the use of performance data in the
(cost per unit of output or the units of service	Implemented	measurement and management of the City are key program goals. Each
provided per fuli time equivalent employee)	and ongoing	year, CSA works to bring additional input, output and unit cost measures
• • • • • • • • • • • • • • • • • • • •]	into the APMR, with new measures added and removed each year.
	1	Currently, approximately 50 labor efficiency measures are tracked in the
	1	system. Further, it should be noted that the APMR is not the only tool
	1	used to provide this information to the public. During this past year, we
		also released an interactive website, SF OpenBook, that gives the public
	ļ	
	ļ	access to a large amount of the City's financial, economic, demographic,
		and performance information, with plans to expand and better integrate
	ļ	this data in the current and future fiscal years. We believe that, over
	1	time, this tool will become a better platform for providing performance,
		financial, and other information to the public than the APMR.
, 	1	
R2. The CSA continue to audit the accuracy of	Already	We concur that continuous work to ensure and improve the accuracy of
reported performance measures in the APMR to	Implemented	department-reported performance measures is an important component
• • • • • • • • • • • • • • • • • • • •	1 '	
ensure an improved error rate that is acceptable	and ongoing	of the program. The referenced audit of performance measures from the
to the Citizens' General Obligation Bond Oversight		APMR was only a small sample of CSA's work to improve the validity and
Committee	1	relevance of performance measures included in the APMR. CSA has since
		completed our validation effort, which has included review of data from
		all city departments. CSA has also completed a follow up re-examining all
		the measures which failed to meet data accuracy standards and setting
*	1	out an action plan for improving performance measure validity and
		relevance, and plan to perform continued validation work in the year
•		ahead.
	L	
R3. The CSA eliminate performance measures	Will not be	CSA's performance programs includes updating department performance
from department performance measurement	implemented,	measure sets by working with every department to remove outdated an
reports that do not meet the GASB SEA qualitative		unused measures and to add new measures that more accurately reflect
characteristics (relevance, understandable,	1	the work done by departments. The GASB SEA qualitative characteristics
comparable) and are inconsistent with the	f	are a good starting point for the development of performance measures
legislative Intent of Appendix F.		but the GASB structure is not the only format that can be used for the
negisiacite ilitelit oi Mphendix C.		development of performance measures. While CSA has the ability to
	1	
	1 .	Influence department performance measure sets the departments are
	1	ultimately responsible for development of performance measures. In
	1	addition we believe that BPMS and other platforms should continue to b
		able to be used by departments to report a variety of types of measures.
,	1	
:	,	

Recommendation	Response	Explanation
R4.1 The CSA spend and staff to a level that will	Already	As noted above, we believe that we are fulfilling all Charter mandates. At
allow it to fulfill all of the requirements of	implemented	the same time, we are filling vacancies in FY14 and additional staff hours
Appendix F and remain within the dedicated	and ongoing	will be made available for the performance program.
source of revenue under Sec. F1.100(d)(9).		
R4.2 The Citizens' General Obligation Bond	Requires further	In the July 2013 meeting of the CGOBOC this issue was discussed. CSA is
Oversight Committee monitor open positions and	analysis	willing and able to report on our staffing status in our normal quarterly
spending in the CSA to ensure the CSA has		reports to CGOBOC. These reports also contain status updates on CSA
adequate staff and consultant resources to ensure		work and often comment on Appendix F requirements. CGOBOC can
that all of the requirements of Appendix F are		determine their satisfaction or what further information they would like
being achieved.		to receive from CSA.
R5. The CSA utilize industry standard outputs	Already	We have recently completed two additional benchmarking reports: Jail
measures when preparing benchmarking reports.	implemented	Population and Library Services and in each of these used industry
		standards and existing databases. Each benchmark report has been
•		developed using research on industry standard measures. Benchmarks
		are subject to the availability and comparability of data. Benchmark
	<u> </u>	reports tentatively planned for FY14 include parks and recreation,
		transportation, public safety, and financial and debt management, and
·		industry outputs will be incorporated in these and future reports.
		1
	Alice	
R6. CSA benchmarking reports provide data that enable the reader to determine that peer cities in	Already implemented	We concur that comparability is an important consideration in
the report are providing comparable services	implemented	benchmarking work. Appendix F, Section 101 states that CSA shall review benchmarks and conduct comparisons of agencies performing similar
(outputs) to San Francisco.	1	functions. In each of CSA's published benchmarking reports similar
(Outputs) to sail i lancisco.	4.4	services are compared. Where exceptions were found clarifying context is
	1	also researched and included in the report. Both the Jail and Library
	ļ.	services reports provided general descriptions of the similarities and
		differences of the comparison cities, with similar information provided in
	Ì	all future reports.
R7. Benchmarking reports prepared by the CSA	Already	We also believe that unit cost measures are important and have included
report labor efficiency in the manner prescribed	implemented	them in our benchmarking efforts, as possible and appropriate - It is not
by Sec. F1.101(a)(2).	and ongoing	feasible to always include specific types of measures due to the variation
-,		In industry benchmarks and the availability of data. The Street
		Maintenance report included expenditures per road repavement mile and
•	Į.	expenditures per street tree. The Jail report included cost per Jail day. The
	1	Library report included cost per borrower and program attendees per
	1 *	\$1000 in expenditures. Other efficiency measures included Number of
		Potholes "Repaired Yearly (In Thousands per Pothole Crew FTE)", "Street
	İ	Trees Pruned Annually per Tree Maintenance FTE", and other measures.
	1	We will continue to work to include efficiency measures in future
		benchmarking and other reporting.
R8. The CSA benchmark the City's general fund	Will not be	While the majority of our recent and planned benchmarking reports have
departments prior to benchmarking the City's	implemented,	focused on General Fund operations, we believe that the funding source
enterprise departments.	not warranted	for a given service should be one consideration among many when setting
		benchmarking priorities. Benchmark reports planned for FY14 include
· · ·	1	parks and recreation, transportation, public safety, and financial and debt
		management, the majority of which are at least partially funded through
	1	the City's General Fund.
<u> </u>		<u> </u>

Dept	Program Asian Art	Goal Provide quality	Performance Measure	FY12 A			3 Target vailable)	FY13	Projected	FY	14 Target	FY1	5 Target
AAM	Museum	programs on Asian	City cost per visitor	\$	34,15	\$	28.48	S	22.77	\$_	32.86	\$	34,28
	• [·		· .	.								
		Maximize staff	Probationers per Probation	1									
ADP	Adult Probation	effectiveness	Officer		102		N/A		64	├	50	<u> </u>	50
				1						1		ì	
		Maximize staff	Probation officer cost per	1						[
ADP	Adult Probation	effectiveness	active probationer	ļ	863.45		N/A		971.44	├	1000	<u> </u>	1000
	Payroll &	Provide accurate,										•	
	Personnel	timely financial		ļ						1			
CON	Services	transactions	Cost per 1000 checks issued		\$110.00		\$110.00		\$110.00	┞-	\$110.00	<u> </u>	\$110.00
	•	Improve Code Enforcement	Inspections per	'									
DBI	Inspection Servi	Turnaround Time	inspector/day (building)	}	11.4		-11		11	ì	- 11)	11
		Improve Code	, , , , , , , , , , , , , , , , , , , ,			_			:	\vdash		1	
		Enforcement	Inspections per]		l							
DBI	Inspection Servi	Tumaround Time	inspector/day (electrical)	<u> </u>	13.3	_	11		11	├-	11	<u> </u>	11
	1	Improve Code Enforcement	Inspections per	ļ		1				1			
DBI	Inspection Servi	Tumaround Time	inspector/day (plumbing)	1	10.1		11		11				. 11
	DEM		, , , , , , , , , , , , , , , , , , , ,			_				\vdash			<u>-</u> <u></u> -
	Emergency	Respond quickly to	Calls handled per dispatcher	1						\		1	
DEM	Communication		FTE/hour_	ļ	13	_	14		14	↓_	14	_	14
		Improve health	Cost non potiont non day of)									
DPH	Laguna Honda	outcomes among San Francisco	Cost per patient per day at Laguna Honda	S	790	s	835		NA	\$	876	•	920
	Zugunu 110.1da			ļ <u>. </u>	,,,,	٣				۳	070	-	
i	1	of City	mechanically swept	1									
DPW	BSES	streets/sidewalks	(controlled routes)	\$	69.06	\$	73.40	S	73,40	\$	73.40	\$	73.40
DPW	BSSR		Cost per block paved by BSSR	s	26,853	s	23,021	s	23,021	s	23,021	s	22 020
DF W	DOSK	in good repair	D33K	3	20,833	-	23,021	<u> </u>	23,021	13	23,021	3	23,022
		and educational		1		İ				1		١.	
	1	experience to attract a large and diverse	City cost per visitor [All	į						}	,		
FAM	Admissions	audience	museums1	s	7,24	s	7.65	s	7.58	s	8.66	s	8,81
		1		<u> </u>			····			Ť		Ť	
ĺ		Improve results for	ļ	}		1		· ·		١.		1	
	Log Cabin	residents placed at	Cost per youth per day - Log	ł		l		1		1		ł	
עענ	Ranch	Log Cabin Ranch	Cabin Ranch	ļ	567	L	577		577	<u> </u>	577	Ŀ_	577
	1	Provide a safe and secure environment	1	j		1		1		1			
		for staff and	Cost per youth per day -	[}		1			
πv	Juvenile Hall	detainees	Juvenile Hall	S	367	5_	377	\$	377	s	377	\$	377
		Meet citizens' needs								[Г	
į	1	in quantity and		l .		1		{		}		ſ	
LIB	Systemwide	collections	Collection Expenditures per Number of Borrowers	s	22,41	[N/A.	s	22.54	١,	23.65		25.79
-	Systemwide	Meet citizens' needs	Transcer of Borlowers	 	44,71	┝	14/22.	-	22,34	T-	23.03	۳	20.19
		in quantity and	·			1				1		ĺ	
İ			Expenditures per Number of			l			2				
LIB	Systemwide	collections Meet citizens' needs	Visits Expenditures per Circulation	<u> \$</u>	12.76	├-	N/A	S	12,82	\$	13.31	\$	13,44
 		in quantity and	of physical & eMedia	'}		1						1	
LIB	Systemwide	availability of library		s	8.15	ļ	N/A	S	8.26	\$	8.42	\$	8,60
	Goal 3:	T								1			
.	Improve the		1	1		1		ļ					
	environment	Objective 3.4:				1		1				1	
MTA	and quality of life in San	Deliver services efficiently	Cost per revenue mile	s	26.82	1	N/A	\$	27.89	8	29.01	18	30.17
·*****	Goal 3:	- Introduction	- and her reterrate title	+		†		† -	-7.07	†*	#7,UI	Ť	_55.17
	Improve the		.	1		1				1		1	
,	environment	Objective 3.4:	1			1				}		1	
	and quality of	Deliver services	0-4		2.02		N1/4	•	2.05				
MTA	life in San	efficiently	Cost per boarding	S	2,93		N/A	\$	3.05	1.9	3.17	13	3,30

Attachment A

						FY.	13 Target						
Dept	Program	Goal	Performance Measure	FY12	Actual	(If a	(vailable)	FY1	Projected	FY1	4 Target	FY1	5 Target
	Goal 3:					•				Ι.			
	Improve the		*	1									
	environment	Objective 3.4:	· .	Į		l				Į .			
	and quality of	Deliver services		ŀ			·					İ	
MTA	life in San	efficiently	Farebox recovery ratio		31%		N/A		31%	·L	30%	<u></u>	30%
		Financial Stability -											
	1	Improve utilization		t						1		١.	
١.	1 .	of maintenance	Maintenance cost per square	l						l			
PRT_	Maintenance	resources	foot of Port facilities	S	1.73	\$	1.71_	\$_	1,64	S	1.71	\$	1,71
	-	Economic Impact -											
		Achieve maximum	Į.	ļ		ļ				ł		1	
	Real Estate &	revenue from leasing	Revenue per square foot of	1		l							
PRT_	Management	activities	rentable space	<u> </u>	4.7	_	4.6		4.7	<u>' </u>	4.7	1	4.7
	Customer and	Invest in				Γ							
PUC_	Community	customers/communit	Cost per gallon of water	\$	0.70	_	N/A	\$	0.78	\$_	0.84	\$	0.94
	Customer and	Invest in	Cost per gallon of	1		Γ.						П	
PUC	Community	customers/communit		\$	0.99	<u> </u>	N/A	\$	1.04	\$_	1.09	\$	1.15
	Customer and	Invest in	Cost per Kilowatt hour of]			
PUC	Community	customers/communit	electricity	\$	0.10	<u> </u>	N/A	\$_	0.11	\$_	0.08	\$	0.10
		Improve the quality				1							
ļ		of park maintenance	Operating Investment Per	i .		1		}		1		ì	
	Neighborhood	and create safe,	Acre of San Francisco Parks	ŀ].		l .				i	
ļ	and Citywide	welcoming parks	Maintained (Excluding Golf	1		1)		j.		1	
REC	Services	and facilities	and Natural Areas)	\$	15,250	L	N/A	\$	16,265	S	15,250	\$	15,250
ļ	Neighborhood	of park maintenance	·	1		١		1		1		1	
	and Citywide	and create safe.	Number of Permits Issued	1		1		l		1		1	
REC	Services	welcoming parks	Per RPD Permit Staff	1	4.687	Ì	N/A	Ì	4,605		4,687	1	4,687
REC	Services	Ensure that visitors	Fer RFD Ferrint Statt	 	4,007	╁	NA	├	4,003	┯	4,087	┼─	4,067
	Academy of	receive an excellent	ì	ì		1				i			
SCI	Sciences	guest experience	City cost per visitor	s	1.96		1.98	١.	1.98	s	2,01		1.94
1001	Sciences	Provide for the	City cost per visitor	+	1.50	۴	1,70	-	1.50	13	2,01	14	1.74
-		secure and safe						l				į.	
1	1	detention of persons				1		ĺ					
		arrested or under	Average Daily Population	1		1		ļ	*	l			
SHF	Custody	court order	Cost per day	s	150.49	,l	N/A	s	174,70	s	168.73	S	175.44
201	Cusiouy	Teorit order	Toos her day	1.3	130.49	Ъ.	INV	_ء_	174.70	1 3	100./2	1 3	175,44

From:

Board of Supervisors

To:

BOS-Supervisors

Subject:

BART Service Yesterday - Third busiest day in BART history

FIRST DAY OF BRIDGE CLOSURE - BART'S THIRD BUSIEST DAY EVER

BART recorded 475,015 trips Thursday, August 29, 2013, the first day of the Bay Bridge closure. The number represents BART's third busiest day ever, surpassing the previous number three by more than 30,000. Only the two Giants World Series victory parades brought more riders to BART.

Top Five Ridership Days

10/31/2012 568,061 Giants Victory Parade

11/03/2010 522,198 Giants Victory Parade

Molly M. Burke BART Government & Community Relations (510) 464-6172

BART: Celebrating 40 years of service!



AN OPEN LETTER TO THE BOARD OF SUPERVISORS 53 COLUMBUS AVENUE

September 3, 2013

RECEIVED
SAN FRAHCISCO
2013 SEP -3 AM 8: 31

Dear Supervisors,

It is grossly unfair that residents at 53 Columbus are forced to relocate because the Mayor's Office of Housing threatens to double, triple or even quadruple our "coop" carrying charge because we exceed the income limit.

Are BMR condo owners forced to refinance their mortgage at an higher AMI because their income goes up after they move in? Of course not, so why is the Coop being discriminated against?

Every single resident was told as recently as early July not to worry about if their income went up, that it had no effect on their housing costs. But now, Tracy Parent, Director of the San Francisco Community Land Trust and Mike McLoone have stabbed us in the back, they have betrayed us, having lied to us for years about the nature of the agreement James Tracy signed with the City.

We fought eviction long and hard, winning the right to purchase the property in mediation with Justice Harry Low in 2006. But now, the City has stolen our homes, turning what was supposed to be homeownership into a nightmare of a low income housing project, with annual Tenant Income Certifications, income and "rent" limits – when we don't even pay rent!!! In the words of the Asian community, Mayor's Office of Housing is acting like gangsters doing a shakedown!

We call upon the Board of Supervisors to investigate the Mayor's Office of Housing and restore our rights and freedom at 53 Columbus. We ask the Board tell the Mayor's Office of Housing to stop demanding Tenant Income Certifications of homeowners at 53 Columbus, under threats and intimidation to throw out low to moderate income homeowners on the street, through huge punitive "rent" increases, eviction or foreclosure.

This behavior by the San Francisco Community Land Trust and Mayor's Office of Housing is immoral, wrong, and an abuse of trust and the rights of residents who wage a battle of over ten years to save and purchase their building.

COLUMBUS UNITED COOPERATIVE 53 COLUMBUS AVENUE SAN FRANCISCO, CA 94111



ATTENTION: BOARD OF SUPERVISORS MAYOR'S OFFICE OF HOUSING STONEWALLING MULTIPLE REQUESTS BY COOPS, CITY ROBBING US OF OWNERSHIP

RECEIVED
SAN FRANCISCO
2013 SEP -3 AM 8: 31

August 22, 2013

Mike McLoone
Mayor's Office of Housing & Community Development
1 South Van Ness
San Francisco, CA

Dear Mr. McLoone,

While the City and County of San Francisco is paying millions in corporate billionaire welfare by giving away the waterfront in District 3 to the likes of Larry Ellison and the 8 Washington developers, your office continues to stonewall and not respond to any emails or phone calls concerning recent threats by your office to foreclose upon and evict low income homeowners and to raise our "rents" to astronomically high prices (400% increase), simply to satisfy an Annual Monitoring Report used by your office for rental projects, not for homeownership properties.

Since no new resident can purchase their home at 53 Columbus unless they meet the 40% AMI requirement, as well as have \$10,500 plus for down payment, your insistence that existing homeowners repeatedly income certify to prove they are qualified to own and live at 53 Columbus, under threat of you raising our "rent" up to \$2,700 to \$3,100 if we fail to comply with your demands, or if we are over income, serves no practical purpose other than to harass and annoy the existing families who thought we were purchasing our homes. Or is MOHCD simply looking to take more money from low income people, while at the same time, that City government just wasted \$482,295.00 on lawyers to help Larry Ellison yacht event meet the California Environmental Quality Act standards in our neighborhood, for a yachting event that benefits a handful of billionaires?

Your interpretation of the regulatory agreements contradicts what Joan and Sasha told me earlier this year. Moreover, your interpretation contradicts how MOHCD, the Land Trust and Coop treated the Ho family, when they exceeded 80% AMI. We did not raise their "rent" based on their income, and the Land Trust has always affirmed to the existing Coop owners that income doesn't matter and won't affect how much anyone pays. As recently as July 12, 2013, the Land Trust reaffirmed in writing that income does not affect how much a Coop owner pays in monthly carrying charges. The Coop is governed under the Davis Stirling Act, and HOA fees at 53 Columbus are typically 1% a year, across the board for everyone, not 400% for certain households who incur your bureaucratic wrath, or who exceed the

income limits you are forcing upon folks who thought they purchased to own.

Please explain what legislative revision is needed to adapt the Seismic Safety Loan Program for rental properties to home ownership properties like 53 Columbus. Please explain how the City can raise "rents" on homeowners, especially in the absence of any disclosure to the residents prior to purchase? Your threats have led me to seek alternative housing, in hopes of stabilizing my monthly housing costs. I am shocked and dismayed both by the year after year intrusion of your office into our private and personal information, and by your office threatening to raise my monthly costs to the point I can no longer afford to live in a home I thought I had purchased, a home I thought would always be affordable to me.

Based upon your interpretations and requirements, there is simply no benefit left to being a Coop, we seem to be no property rights, we are being treated by you as low income renters, and the residents resent this. The City and Land Trust have essentially taken advantage of low income Chinese monolingual residents, who did not understand English or the real estate laws in California and the United States. You told them they were buying their building, yet in fact, the Land Trust and Asian Law Caucus own the property, the residents ended up with a lease, yet still had to pay \$210,000 to the Land Trust anyway, to stay in their own homes.

We put down 15% of our own money as a down payment on 53 Columbus, yet you have stolen our homes from us, leaving us vulnerable to housing costs worse than any Adjustable Rate Mortgage.

Jonathan Bonato
53 Columbus Avenue



OFFICE OF THE CONTROLLER

orig: B+F Clerk for file C: Bos·11, COB, Adm. Dep. Cpage

Ben Rosenfield Controller

Monique Zmuda Deputy Controller

September 3, 2013

The Honorable Edwin Lee Mayor, City and County of San Francisco City Hall, Room 200

The Honorable Board of Supervisors Room 244, City Hall San Francisco, CA 94103

Re: Fiscal Years 2013-2014 and 2014-2015 Budget Certification

Dear Ladies and Gentlemen:

Charter Section 9.115 and Administrative Code Section 3.14 require that each department head certify that the funding provided in the budget as adopted by the Board of Supervisors is adequate for their department to meet the service levels and operations proposed for the fiscal year. This certification takes the form of a letter addressed to the Mayor, Board of Supervisors, and Controller, and must be issued within 30 days of the Board's adoption of the budget.

At this time, all departments have submitted budget certification letters for both fiscal years, with the following departments qualifying their statements:

- Adult Probation has qualified certification for Fiscal Years 2013-14 and 2014-15 based upon concerns over State Realignment to Public Safety Counties which may increase caseloads and effect staffing level requirements.
- City Attorney expects that client departments that use services beyond what was budgeted for will reimburse the City Attorney for those services. Additionally, the department expects to request appropriation authority for attorney's fees recovered from non-City sources.
- The Court qualified certification for Fiscal Years 2013-14 and 2014-15 based upon factors outside of their control such as the volume of serious felony cases and the number of private defense cases.
- Fire has qualified certification for Fiscal Years 2013-14 and 2014-15 based upon potential changes to the City's ambulance service system.
- Sheriff does not anticipate requesting supplemental appropriations barring unforeseen circumstances such as changes to the jail population, changes to state funding for Court security, hiring delays, or increased salary costs due to labor negotiations.



All departmental budget certifications assume the release of appropriated reserves placed by the Controller's Office, the Mayor's Office, and the Board of Supervisors.

If you have any questions about this material, please contact me at (415) 554-7500.

Sincerely,

Ben Rosenfie Controller

cc:

Mayor's Budget Director Budget Analyst



City and County of San Francisco Juvenile Probation Department

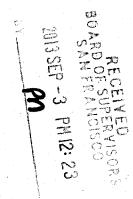
Allen A. Nance Chief Probation Officer

375 Woodside Avenue San Francisco, CA 94127 (415) 753-7556

August 29, 2013

Supervisor David Chiu, President Board of Supervisors City and County of San Francisco City Hall – Room 279 1 Dr. Carlton B. Goodlett Place San Francisco, CA. 94102

Dear President Chiu:



I am pleased to announce that I have been appointed Chief Probation Officer of the San Francisco Juvenile Probation Department (SFJPD), as successor to William P. Siffermann. I eagerly look forward to continuing the great work initiated by Chief Siffermann that includes detention reform, program and service development, enhanced utilization of community based programs and organizations, and collaboration with community members. I strongly believe that the work of the juvenile justice system significantly impacts the lives for many of our most vulnerable individuals in our community and the quality of life for all those who love this beautiful city! I am excited to continue my work with the great men and women of the Department and look forward to working closely with you and your staff as we tackle the public safety challenges and service needs important to you and your constituents.

Sincerely,

Allen A. Nance

Chief Probation Officer

San Francisco Juvenile Probation Department

allen a. nance

AAN:lta

Cc: Angela Calvillo, Clerk of the Board

Supervisor's Staff
Amy Chan
Catherine Rauschuber
Judson True

Commissioners
Michael Sutton, President
Monterey
Richard Rogers, Vice President
Santa Barbara
Jim Kellogg, Member
Discovery Bay
Jack Baylis, Member
Los Angeles
Jacque Hostler-Carmesin, Member
McKinleyville

STATE OF CALIFORNIA Edmund G. Brown Jr., Governor

Fish and Game Commission



Sonke Mastrup, Executive Director 1416 Ninth Street, Room 1320 Sacramento, CA 95814 (916) 653-4899 (916) 653-5040 Fax www.fgc.ca.gov

RECEIVED
SAMFRANCISCO
2013 SEP -3 PM 2: 45

August 28, 2013

TO ALL INTERESTED AND AFFECTED PARTIES:

This is to provide you with a copy of the notice of proposed regulatory action relative to sections 165 and 165.5, Title 14, California Code of Regulations, relating to the commercial harvest of kelp, which will be published in the California Regulatory Notice Register on August 30, 2013.

Please note the dates of the public hearings related to this matter and associated deadlines for receipt of written comments.

Dr. Craig Shuman, Manager of Marine Region, Department of Fish and Wildlife, phone (805) 568-1246, has been designated to respond to questions on the substance of the proposed regulations.

Sincerely,

Sherrie Fonbuena

Associate Governmental Program Analyst

Attachment

TITLE 14. Fish and Game Commission Notice of Proposed Changes in Regulations

NOTICE IS HEREBY GIVEN that the Fish and Game Commission (Commission), pursuant to the authority vested by sections 6653, 6653.5, 6700, and 6701 of the Fish and Game Code and to implement, interpret or make specific sections 6650, 6651, 6652, 6653, 6653.5, 6654, 6656, 6680, 6700, 6701, 6701.5, 6702, 6703, 6704, 6705, 6706, and 6707 of said Code, proposes to amend subsections (a), (b), and (c), of Section 165 and Section 165.5, Title 14, California Code of Regulations, relating to the commercial harvest of kelp.

Informative Digest/Policy Statement Overview

Existing regulations within subsections (a), (b), and (c) of Section 165, and Section 165.5, Title 14, California Code of Regulations (CCR), define procedures for the commercial harvest of kelp, as well as the exclusive right to harvest in leased Administrative Kelp Beds (kelp beds). Existing regulations define kelp bed boundaries by landmarks and compass headings, and reference outdated kelp bed maps. A kelp harvest plan approved by the Fish and Game Commission (Commission) is required only for mechanical harvesters in non-leased kelp beds north of Santa Rosa Creek. San Luis Obispo County, and a detailed development plan is required for approval of kelp bed leases. To improve management and enforceability, the proposed regulation will revise subsections (a), (b), and (c) of Section 165, and Section 165.5 by defining kelp bed boundaries using spatially explicit latitude and longitude coordinates, removing reference to antiquated kelp bed maps, requiring a Commission-approved kelp harvest plan for the mechanical harvest of kelp in all kelp beds where harvesting is allowed, removing the requirement of a Commission-approved development plan for lessees and replacing it with a Commission-approved kelp harvest plan, and specifying required details in and frequency of submittal of harvest plans. The proposed regulations will incorporate by reference the form 2013 Kelp Harvesting License Application (MRD 658 New 7/13) in subsection 165(a)(1). Subsections 165(c)(4) and 165(c)(4)(E) will be repealed. Editorial changes are also proposed to improve clarity and consistency of the regulations.

The proposed regulatory changes will benefit the environment by improving the sustainable management of commercial kelp harvest. In addition, the proposed regulatory changes will provide benefits related to regulation enforceability.

The proposed regulations are neither inconsistent nor incompatible with existing state regulations. The Legislature has delegated authority to the Commission to adopt regulations as may be necessary to insure the proper harvesting of kelp and other aquatic plants, for the leasing of kelp beds, and to prescribe information necessary on kelp lease applications (sections 6653, 6700, and 6701, Fish and Game Code). The proposed regulations are consistent with regulations that restrict or prohibit kelp harvest in marine protected areas (Section 632, Title 14, CCR), commercial herring-eggs-on-kelp regulations (Section 164, Title 14, CCR), and regulations concerning marine facility plans and small marine fueling facility plans (sections 817.02 and 817.03, Title 14, CCR). Commission staff has searched the California Code of Regulations and statutes and has found no other state regulations related to kelp harvesting and no other state agency with authority to promulgate kelp harvest regulations.

NOTICE IS GIVEN that any person interested may present statements, orally or in writing, relevant to this action at a hearing to be held at the Crowne Plaza Ventura Beach Hotel, 450 E. Harbor Blvd., Ventura, California, on Wednesday, October 2, 2013 at 8:30 a.m., or as soon thereafter as the matter may be heard.

NOTICE IS ALSO GIVEN that any person interested may present statements, orally or in writing, relevant to this action at a hearing to be held in the Embassy Suites La Quinta Hotel & Spa, 50-777 Santa Rosa Plaza, La Quinta, California, on Wednesday, November 6, 2013 at 8:30 a.m., or as soon thereafter as the matter may be heard.

Written comments may be submitted at the address given below, or by fax at (916) 653-5040, or by e-mail to FGC@fgc.ca.gov. Written comments mailed, faxed or e-mailed to the Commission office, must be received before 5:00 p.m. on October 31, 2013.

All comments must be received no later than November 6, 2013 at the hearing in La Quinta, CA.

If you would like copies of any modifications to this proposal, please include your name and mailing address.

The regulations as proposed in strikeout-underline format, as well as an initial statement of reasons, including environmental considerations and all information upon which the proposal is based (rulemaking file), are on file and available for public review from the agency representative, Sonke Mastrup, Executive Director, Fish and Game Commission, 1416 Ninth Street, Box 944209, Sacramento, California 94244-2090, phone (916) 653-4899. Please direct requests for the above mentioned documents and inquiries concerning the regulatory process to Sonke Mastrup or Sherrie Fonbuena at the preceding address or phone number. **Dr. Craig Shuman, Marine Region Manager, Department of Fish and Wildlife, phone (805) 568-1246, has been designated to respond to questions on the substance of the proposed regulations.** Copies of the Initial Statement of Reasons, including the regulatory language, may be obtained from the address above. Notice of the proposed action shall be posted on the Fish and Game Commission website at http://www.fgc.ca.gov.

Availability of Modified Text

If the regulations adopted by the Commission differ from but are sufficiently related to the action proposed, they will be available to the public for at least 15 days prior to the date of adoption. Any person interested may obtain a copy of said regulations prior to the date of adoption by contacting the agency representative named herein.

If the regulatory proposal is adopted, the final statement of reasons may be obtained from the address above when it has been received from the agency program staff.

Impact of Regulatory Action/Results of the Economic Impact Analysis

The potential for significant statewide adverse economic impacts that might result from the proposed regulatory action has been assessed, and the following initial determinations relative to the required statutory categories have been made:

(a) Significant Statewide Adverse Economic Impact Directly Affecting Business, Including the Ability of California Businesses to Compete with Businesses in Other States:

The proposed action will not have a significant statewide adverse economic impact directly affecting business, including the ability of California businesses to compete with businesses in other states. The proposed regulations nominally change the boundaries of the areas available to kelp harvesters and do not significantly increase harvesting costs.

(b) Impact on the Creation or Elimination of Jobs Within the State, the Creation of New Businesses or the Elimination of Existing Businesses, or the Expansion of Businesses in California; Benefits of the Regulation to the Health and Welfare of California Residents, Worker Safety, and the State's Environment:

The Commission does not anticipate any impacts on the creation or elimination of jobs, the creation of new business, the elimination of existing businesses or the expansion of businesses in California. The proposed changes in boundary descriptions for existing kelp beds are minor clarifications and are unlikely to result in changes to the economics of commercial kelp harvesting. Industry costs associated with preparation of the required kelp harvest plans are minor to inconsequential. For this reason, the proposed regulations are unlikely to result either the creation of new jobs or new businesses, or the elimination of existing jobs or existing businesses, or cause the expansion of existing kelp harvesting operations.

The Commission anticipates some benefits to the health and welfare of California residents or to worker safety. Incidental benefits to health and welfare of Californians may accrue from more detailed and precise lease boundary definitions. This could lead to diminished user conflicts in areas which heretofore may not have been as well identified as the site of industrial activities.

The Commission anticipates benefits to the environment in the improved sustainable management of commercial kelp harvest.

(c) Cost Impacts on a Representative Private Person or Business:

Some licensed kelp harvesters may incur additional costs ranging from \$80 to \$400 (occurring once every five years) if they plan to use mechanical harvesters in non-leased areas or intend to lease kelp beds. Furthermore, kelp bed lessees that currently have a kelp harvest plan in place would incur additional costs of approximately \$40 to \$200 to amend their harvest plans with the additional required information. However, these costs are considered negligible compared to overall business operating costs, occur only once every five years, and only affect those licensees that desire to use mechanical harvesters in non-leased kelp beds and those kelp bed lessees which must provide additional information in their harvest plans.

- (d) Costs or Savings to State Agencies or Costs/Savings in Federal Funding to the State:

 None.
- (e) Nondiscretionary Costs/Savings to Local Agencies: None.
- (f) Programs Mandated on Local Agencies or School Districts: None.
- (g) Costs Imposed on Any Local Agency or School District that is Required to be Reimbursed Under Part 7 (commencing with Section 17500) of Division 4, Government Code: None.
- (h) Effect on Housing Costs: None

Effect on Small Business

It has been determined that the adoption of these regulations may affect small business. The Commission has drafted the regulations in Plain English pursuant to Government Code sections 11342.580 and 11346.2(a)(1).

Consideration of Alternatives

The Commission must determine that no reasonable alternative considered by the Commission, or that has otherwise been identified and brought to the attention of the Commission, would be more effective in carrying out the purpose for which the action is proposed, would be as effective and less burdensome to affected private persons than the proposed action, or would be more cost-effective to affected private persons and equally effective in implementing the statutory policy or other provision of law.

FISH AND GAME COMMISSION

Dated: August 16, 2013

Sonke Mastrup
Executive Director

Origi. C page Memo to Bos-1

SOUTHEAST COMMUNITY FACILITY COMMISSION CITY AND COUNTY OF SAN FRANCISCO

Bobbrie Brown Vice-President Karen Chung Commissioner Brigette LeBlanc Commissioner Al Norman

Commissioner

Edwin M. Lee, Mayor



Executive Director

MEMORANDUM

DATE:

August 28, 2013

TO:

Ms. Angela Cavillo

Clerk of the Board of Supervisors

FROM:

Toye Moses, Executive Director

Southeast Community Facility Commission

RE:

Submission of Annual Statement of Purpose & Annual Report July 1, 2012-June 30, 2013

Enclosed please find the Annual Statement of Purpose and Annual Report for Fiscal Year 2012-2013.

Document is available at the Clerk's Office Room 244, City Hall



VGAO committee - sep. cpage

City and County of San Francisco
Department of Public Health

Laguna Honda Hospital and Rehabilitation Center Mivic Hirose, RN, CNS, Executive Administrator

Edwin M. Lee Mayor

August 22, 2013

Honorable Malia Cohen Committee Chair, Board of Supervisors

Honorable David Campos Committee Vice Chair, Board of Supervisors

Honorable Katy Tang Member, Board of Supervisors

Government Audit and Oversight Committee City Hall, Room 244 San Francisco, CA 94102

Dear Supervisors Cohen, Campos and Tang:

I am enclosing the quarterly report on behalf of Laguna Honda Hospital and Rehabilitation Center. This report is referred to by Resolution No. 200-05, File No. 050396.

The report details statistics data for Laguna Honda's admissions, age, ethnicity and referral information.

I am available to answer any questions you may have. I can be reached at 759-2363. Thank you.

Sincerely,

Mivic Hirose

Executive Administrator

Laguna Honda Hospital and Rehabilitation Center

Attachments:

A. Sources of New SNF Admissions to Laguna Honda
 A-1 2013 (through 2nd Qtr)

A-2 2012

A-3 2011

A-4 2010

2009 A-5

A-6 2008

B. Laguna Honda Distribution of Residents by Race

B-1

6/30/13 and 6/30/12 Snapshot

B-2

6/30/11 and 6/30/10 Snapshot

B-3

6/30/09 and 6/30/08 Snapshot

C. Laguna Honda Gender Distribution 2008 to 2013 (through 2nd Qtr)

D. Laguna Honda Age Distribution 2008 to 2013 (through 2nd Qtr)

Honorable Norman Yee, Board of Supervisors cc: √ Angela Calvillo, Clerk of the Board Barbara A. Garcia, Director of Health

SOURCES OF NEW ADMISSIONS TO LAGUNA HONDA HOSPITAL * JANUARY 2013 – JUNE 2013

		%		%		%		%		%		%		%		%		%		%		%		%		
Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	June	SFGH	July	SFGH	Aug	SFGH	Sept	SFGH	Oct	SFGH	Nov	SFGH	Dec	SFGH	Total	%
Board and Care	1		1						1							-									3	1%
Cal Pac Acute			3		1				1	,	2														7	3%
Cal Pac SNF			·						1										,						1	0%
Chinese Hospital Acute												-													0	0%
Chinese Hospital SNF																									0	0%
Home	5		4		7		8	-	6		3														33	14%
Home Health									1																1	0%
Kaiser Acute																									0	0%
Kaiser SNF			,																						0	0%
Mt. Zion Acute			1		1		2																		4	2%
Other Misc	-						1				5														6	3%
Other SNF	1				1				1																3	1%
Seton Acute																									0	0%
SFGH Acute	28	76%	32	68%	19	59%	32	70%	25	60%	21	58%		0%		0%		0%		0%		0%		0%	157	65%
SFGH SNF	1	3%		0%		0%	1	2%		0%	2	6%		0%		0%		0%		0%		0%		0%	4	2%
St. Francis Acute			1				1		1																3	1%
St, Francis SNF			-						,																0	0%
St. Luke's Acute			2							-															2	1%
St, Luke's SNF																									0	0%
St. Mary's Acute	1		1		1		1		1		2														7	3%
St, Mary's SNF																									0	0%
Seton Acute										•															0	0%
Seton SNF		,											, .												0	0%
UC Med Acute			2		2				4		1														9	4%
UC Med SNF									-														-		0	0%
VA Hospital Acute																									0	0%
VA Hospital SNF			•																						0	0%
TOTAL	37	78%	47	68%	32	59%	46	72%	42	60%	36	64%	. 0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	240	100%

^{*}Effective 12/8/2010, all Laguna Honda Hospital residents were relocated to the new building and the total licensed bed capacity is 780.

SOURCES OF NEW ADMISSIONS TO LAGUNA HONDA HOSPITAL * JANUARY 2012 – DECEMBER 2012

<u> </u>			г -	F .	r		Γ	_	_							Т								r		
	_	- %	<u> </u>	%	•	<u>%</u>		%	_	%		%		%		%		%		%		%		%	,	
Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	June	SFGH	July	SFGH	Aug	SFGH	Sept	SFGH	Oct	SFGH	Nov	SFGH	Dec	SFGH	Total	%
Board and Care					1_		2												1				1		5	1%
Cal Pac Acute	5		2		2		4		. 2		2		2		3		1		2		3		2		30	7%_
Cal Pac SNF										1	L										1				1	0%
Chinese Hospital Acute													_				1								1	0%
Chinese Hospital SNF																									0	0%
Home	2		2		4		3		. 2		3		8		4		4		4		5		9		50	12%
Home Health																									0	0%
Kaiser Acute	1																						1		2	0%
Kaiser SNF																									0	0%
Mt. Zion Acute			1				1		1		3						2		3						11	3%
Other Misc							1		1														2		4	1%
Other SNF	-		. 1		1		1																		3	1%
Seton Acute																,									0	0%
SFGH Acute	14	44%	12	50%	25	60%	23	56%	26	70%	22	69%	24	63%	14	50%	20	61%	25	63%	22	59%	24	55%	251	59%
SFGH SNF		0%		0%	2	5%		0%	1	3%		0%		0%	5	18%		0%	1	3%		0%		0%	9	2%
St. Francis Acute	1		2		1	<u> </u>	2	4,0	1		1		2		1	1,022	1						2		14	3%
St. Francis SNF			-			_				-	<u></u> '-				'		•								0	0%
St. Luke's Acute	1				1				-				1												5	1%
St. Luke's SNF																									0	0%
St. Mary's Acute	3				2		1		2		1						1		3		1		. 1		15	4%
St. Mary's SNF	1			_		+ .					<u> </u>						'	_							1	0%
Seton Acute	 -			-																					0	0%
Seton Acute Seton SNF	-																			-				L,	0	0%
				_																						
UC Med Acute	4		. 3		3		_ 3		1				11		1		2		1		3		2	ļ	24	6%
UC Med SNF	ļ													L											0	0%
VA Hospital Acute			1								 						1								2	0%_
VA Hospital SNF															<u> </u>										0	0%
TOTAL	32	44%	24	50%	42	64%	41	56%	37	73%_	32	69%	38	63%	28	68%	33	61%	40	65%	37	59%	44	55%	428	100%

^{*}Effective 12/8/2010, all Laguna Honda Hospital residents were relocated to the new building and the total licensed bed capacity is 780.

SOURCES OF NEW ADMISSIONS TO LAGUNA HONDA HOSPITAL * JANUARY 2011 – DECEMBER 2011

	Γ-			%		%	<u> </u>	%				%		%		- %	[%		%		%		
Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	June	SFGH	July	SFGH	Aua	SFGH	Sept	SFGH	Oct	SFGH	Nov	SFGH	Dec	SFGH	Total	%
Board and Care	Jun	91 011	100	01 011	2	01 011	- CPI	91 011	1	Or On	1	01 011	July	01 011	1	<u> </u>	2	01 011	1	_01,011	1407	0, 0,	500	01 011	8	2%
Cal Pac Acute	3					-			<u>'</u>		2		,		1		1				2	7	1		10	3%
Cal Pac SNF	ا								1				2		 '-		· · · · · ·								3	1%
Chinese Hospital Acute							1		1						1										3	1%
Chinese Hospital SNF	<u> </u>						<u>'</u> -				_					-				-					0	0%
Home	8		3		1		4				5		3		3		3		3		7				42	11%
Home Health			Ť		<u>'</u>		-	_					<u> </u>		<u> </u>										0	0%
Kaiser Acute																			1						1	0%
Kaiser SNF																			-						0	0%
Mt. Zion Acute	1		1		1		1				3						1				1		2		11	3%
Other Misc	3		1		1		1		1		1				4		5		3		1		1		22	6%
Other SNF	1		· · · · ·						1				1						2				2		7	2%
Seton Acute														,											0	0%
SFGH Acute	23	49%	12	46%	17	65%	13	57%	16	53%	15	43%	. 10	43%	17	61%	21	58%	17	55%	19	49%	23	64%	203	53%
SFGH SNF	2	4%	1	4%	2	8%	2	9%	4	13%	4	11%	2	9%		0%		0%	1	3%	2	5%		0%	20	5%
St. Francis Acute	1		2						. 1		1		1		1		1				3		1		12	3%
St, Francis SNF																									0	0%
St. Luke's Acute	1		1		1				2										1						6	2%
St. Luke's SNF	1		2			,							1_												. 4	1%
St. Mary's Acute	1		3								1								1						6	2%
St. Mary's SNF																									a	0%
Seton Acute																									0	0%
Seton SNF																									0	0%
UC Med Acute	2				1		1		1_		2		3_				2		1		4		3		20	5%
UC Med SNF									1																_1	0%
VA Hospital Acute																							1		1	0%
VA Hospital SNF																									0	0%
TOTAL	47	53%	26	50%	26	73%	23	65%	30	67%	35	54%	23	52%	28	61%	36	58%	31	58%	39	54%	36	64%	380	100%

^{*}Effective 12/8/2010, all Laguna Honda Hospital residents were relocated to the new building and the total licensed bed capacity is 780 (15 for General Acute Care and 765 for SNF).

SOURCES OF NEW ADMISSIONS TO LAGUNA HONDA HOSPITAL* JANUARY 2010 – DECEMBER 2010

		%		%		%		%		%		%		%		%		%	[·	%		%		%		-
Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	June	SFGH	July	SFGH	Aug	SFGH	Sept	SFGH	Oct	SFGH	Nov	SFGH	Dec	SFGH	Total	%
Board and Care	1		2		2								1		2		4-6-		1				1		10	3%
Cal Pac Acute															2		1					l			3	1%
Cal Pac SNF											2								-			,			2	1%
Chinese Hospital Acute					1								1											ŧ.	2	1%
Chinese Hospital SNF																									0	0%
Home	3		1		1		3		1		4		4		2		2		. 2		6		2		31	10%
Home Health				,	_																				0	0%
Kaiser Acute									1										1				-		2.	1%
Kaiser SNF						-					**														0	0%
Mt. Zjon Acute	2						2			_					2		1				2				9	3%
Other Misc	1				3		1		1		4				2						1		4		17	5%
Other SNF	1		2		2								1						1						7	2%
Seton Acute																					-				0	0%
SFGH Acute	16	52%	15	52%	13	43%	15	45%	12	60%	16	59%	13	43%	14	41%	18	75%	14	56%	8	36%	11	55%	165	51%
SFGH SNF	4	13%	2	7%	1	3%	4	12%	. 1	5%	1	4%	3	10%	5	15%		0%	2	8%	2	9%		0%	25	8%
St. Francis Acute	1		3		1		1						2		2		2		2		- 1				15	5%
St. Francis SNF																									0	0%
St. Luke's Acute				,			. 1		2				2		2										7	2%
St. Luke's SNF			1				2		1																4	1%
St. Mary's Acute	1.				1								1		-1		,		1						5	2%
St. Mary's SNF										·															0	0%
Seton Acute				-																				•	0	0%
Seton SNF																									0	0%
UC Med Acute	_ 1		3		. 5		4		1				2						1		2		2		21	6%
UC Med SNF																									0	0%
VA Hospital Acute																									0	0%
VA Hospital SNF														_											Ó	0%
TOTAL	31	65%	29	59%	30	47%	33	58%	20	65%	27	63%	30	53%	34	56%	- 24	75%	25	64%	22	45%	20	55%	325	100%

^{*}Due to budgetary and construction related issues, LHH is decreasing admissions effective 1/1/2008. General SNF Admissions are being denied while Hospice, Rehab and AIDS/HIV are still being admitted based upon bed availability.

SOURCES OF NEW ADMISSIONS TO LAGUNA HONDA HOSPITAL* JANUARY 2009 - DECEMBER 2009

		%		%		%		%		%	Ι	%		%		%		%		%		%			
Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	June	SFGH	July	SFGH	Aug	SFGH	Sept	SFGH	Oct	SFGH	Nov	SFGH	Dec	Total	%
Board and Care													2		1									3	1%
Cal Pac Acute	1		2		2		2				2		1		. 1							-	1	12	4%
Cal Pac SNF							1					_					1		1					3	1%
Chinese Hospital Acute														_										0	0%
Chinese Hospital SNF																								. 0	0%
Home	1		. 1				3		2		1		3				2		2		2		2	19	7%
Home Health																								0	0%
Kaiser Acute													_1_											1	0%
Kaiser SNF								: .							<u> </u>			i .						0	0%
Mt. Zion Acute							_1		1		. 1				1		2							6	2%
Other Misc	٠.				1				1						2				2		2			8	3%
Other SNF					1		1		3		3		3		1		ļ		2				1	15	5%
Seton Acute							_1						1_							_				2	1%
SFGH Acute	8	53%	17	74%	11	55%	12	38%_	10	42%	16	47%	15	50%	17	63%	. 12	67%	5	33%	17	65%_	12	152	53%
SFGH SNF	2	13%	1_	4%		0%	2	6%	4	17%	5	15%		0%		0%	1	6%	1	7%	2	8%	3	21	7%_
St, Francis Acute			1				4		1		1		1		1				1		1			11	4%
St. Francis SNF													,											0	0%
St. Luke's Acute	1						1				1		1		1_				1				2	8	3%
St. Luke's SNF								_	1															1	0%
St. Mary's Acute	1		1				1																	3	1%
St. Mary's SNF					1				<u></u>															1	0%
Seton Acute																								0	0%
Seton SNF																								0	0%
UC Med Acute	1				4		3		1		4		2		2						2			19	7%
UC Med SNF																								0	0%
VA Hospital Acute																				-				0	0%
VA Hospital SNF																								0	0%
TOTAL	15	67%	23	78%	20	55%	32	44%	24	58%	34_	62%	30	50%	27	63%	18	72%	15	40%	26	73%	21	285	100%

^{*}Due to budgetary and construction related issues, LHH is decreasing admissions effective 1/1/2008. General SNF Admissions are being denied while Hospice, Rehab and AIDS/HIV are still being admitted based upon bed availability.

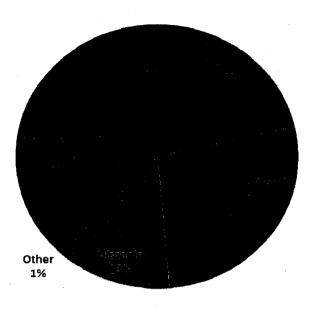
** Data re-run March 2011

SOURCES OF NEW SNF ADMISSIONS TO LAGUNA HONDA HOSPITAL* JANUARY 2008 – DECEMBER 2008

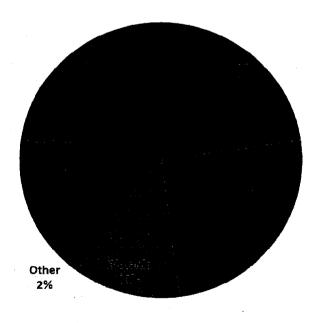
		%	[%		%		%		. %		%		%	Γ	%		%		%	ľ	%			
Sauras of Admission	1	SFGH	Feb	SFGH	Mar	SFGH		SFGH		SFGH		SFGH	Jul	SFGH	A		S	SFGH	0:4	SFGH	Nov	SFGH	Dec	Total	%
Source of Admission Board and Care	Jan	Srun	1	Srun_		эгип	Apr	3501	May	Srun	Jun	SFGH	Jui	эгин	Aug	SFGH	Sep	эгип	Oct	SFUR		Srun_	Dec	10tai 5	2%
Cal Pac Acute	<u> </u>				1_				1		1				<u> </u>						1				
Cal Pac SNF	1	-		-	-	,	3		<u> </u>				1				1		1		1		1	10	4%
Chinese Hospital Acute		<u> </u>																				_	1	1	0%
Chinese Hospital SNF			1				1						1				_							3	1%
Home																					_	_		0	0%
Home Health	1		3_				1.		1		2		3		3		-1		1		2		1.	20	8%
Kaiser Acute	 	· ·		ļ								_			<u> </u>	 -				<u> </u>				0	- 0%
Kaiser SNF				<u> </u>	_		1			ļ — —		_												1	0%
Mt. Zion Acute																								0	0%
Other Misc			<u> </u>	<u> </u>										<u> </u>	<u> </u>									0	0%
Other SNF									2									-			1			4	2%
Seton Acute					_	-									2		2		1		1			6	3%
SFGH Acute																		_						0	0%
SFGH SNF	7	58%	12	60%	8_	53%	18_	60%	18	64%	10	45%	8	53%_	13	57%	10	53%	13	68%	7	47%	10	134	57%
St, Francis Acute		0%		0%		0%		0%	ļ	0%		0%		0%_		0%		0%		0%		0%_		0	0%
 -	2		1	·	3_		1		1		1		2		1_		1		1					14	6%
St. Francis SNF	-			·				_								<u> </u>						-		. 0	0%
St. Luke's Acute	-	<u></u>	1		11_		1								1	ļ								4	2%
St. Luke's SNF	-								,						├		1	-			-	<u>.</u>		1	0%
St. Mary's Acute					1	-		_	1		2				<u> </u>		1				1		1	. 7	3%
St. Mary's SNF		ļ			<u> </u>											ļ								0	0%
Selon Acute					 -																	·		0	0%
Seton SNF															<u> </u>									0_	0%
UC Med Acute	1	<u> </u>	1				4		4		6				1	· ·	2.	·	2		1		3	25	11%
UC Med SNF	-								<u>-</u>		i					<u></u>								0	0%
VA Hospital Acute					-								-		<u> </u>							_	1	1	0%
VA Hospital SNF	 															ļ								0	0%
TOTAL	12	58%	20	60%	15_	53%	30	60%	28	64%	22	45%	15	53%	23	57%	19	53%	19	68%	15	47%	18	236	100%

^{*}Due to budgetary and construction related issues, LHH is decreasing admissions effective 1/1/2008. General SNF Admissions are being denied while Hospice, Rehab and AIDS/HIV are still being admitted based upon bed availability.

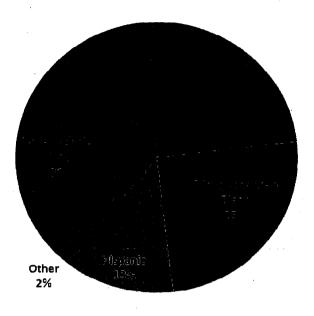
Laguna Honda Hospital Distribution of Residents by Race as of 6/30/2013 (n = 756)



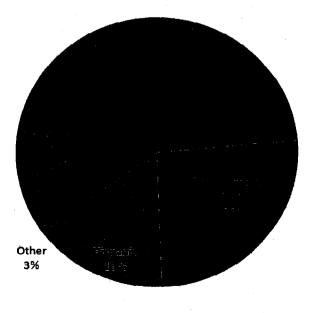
Laguna Honda Hospital Distribution of Residents by Race as of 6/30/2012 (n = 753)



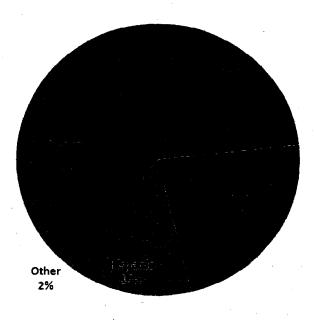
Laguna Honda Hospital Distribution of Residents by Race as of 6/30/2011 (n = 748)



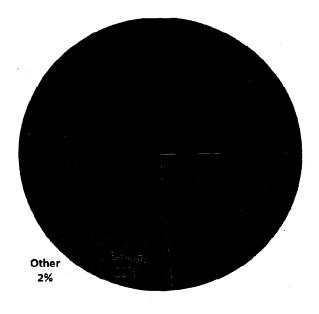
Laguna Honda Hospital Distribution of Residents by Race as of 6/30/2010 (n = 763)

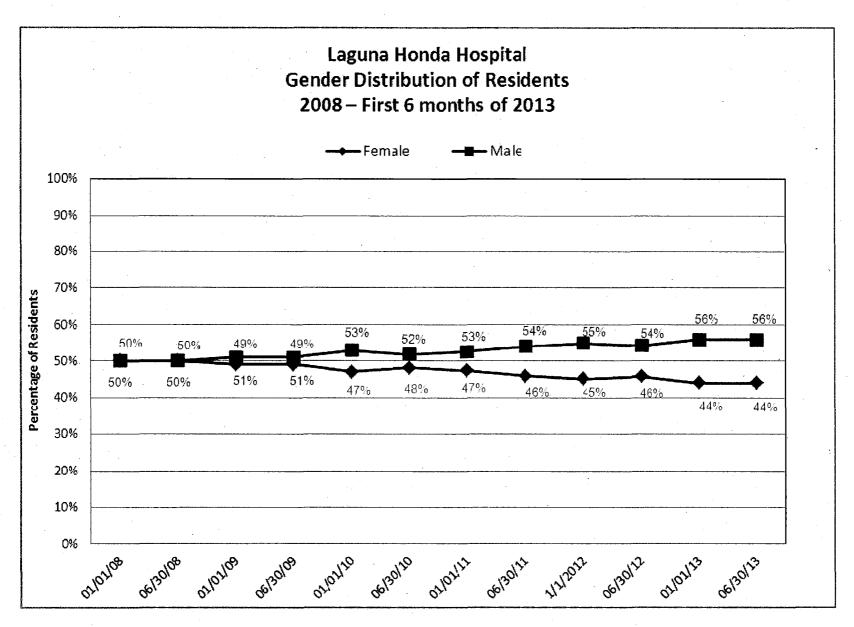


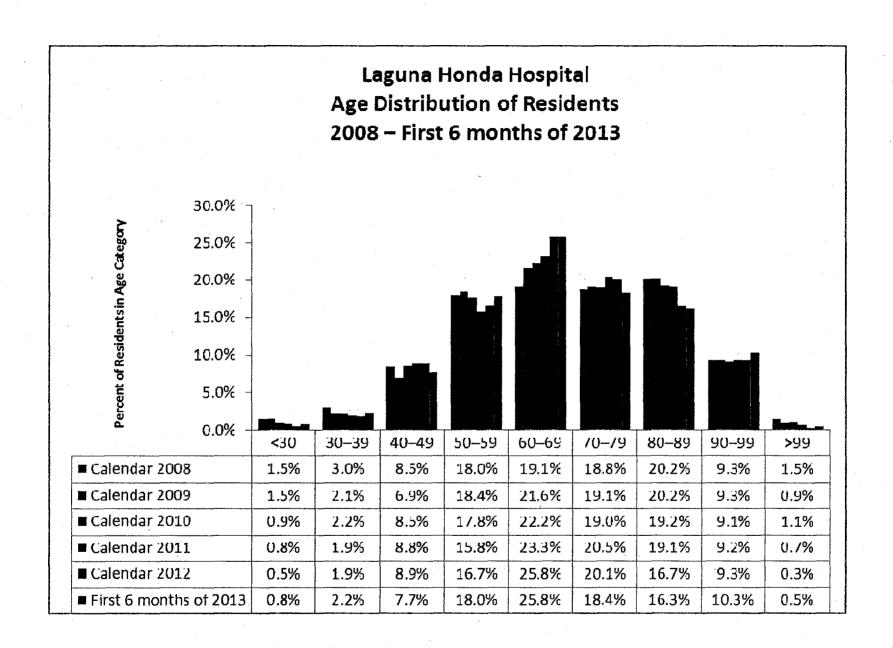
Laguna Honda Hospital Distribution of Residents by Race as of 6/30/2009 (n = 756)



Laguna Honda Hospital Distribution of Residents by Race as of 6/30/2008 (n = 888)







Date/ Time: 2013-09-04 10:09:17.473

Service Request Number: 2787424

Request for City Services

CU	ST	OM	ER	CO	NT	ACT
IN	FΟ	RM.	ΔΤ]	ON	:	

N	а	r	٣	1	е	:

David Lee

Phone:

415-613-8936

Address:

1245 PLYMOUTH AVE SAN FRANCISCO 94112

Email:

dleejr1948@yahoo.com

DEPARTMENTS:

Department: *

Board of Supervisors (BOS)

Sub-Division:*

Clerk of the Board

PROPERTY ADDRESS:

Point of Interest:	
Street Number:	
Street Name:	
Street Name 2:	
City:	
ZIP Code:	
X coordinate:	
Y coordinate:	
Latitude:	
Longitude:	
CNN:	
Unverified Address:	

ADDITIONAL LOCATION INFORMATION:

Location Description:

San Francisco

(e.g. 600-block of Market St. or in front of Main Library entrance)

REQUEST DETAILS:

Nature of Request: *

Other

ADDITIONAL REQUEST DETAILS:

(1)

Additional	Request
Details: *	

the Mayor and the PUC are in the right for not letting green project, in San Francisco. Caller with like the Mayors and the PUC stance. Caller says that they don't agree with the board of supervisors on in regards their stance on green project.

BACK OFFICE USE ONLY	******	******	******	*****	*****
Source Agency Request Number:	A data described and the state of the state				
Responsible Agency Request Number:					
Service Request Work Status:	: ·				
Work Status Updated: Media URL:					

Submit Cancel



RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

130605 V coB cpage

Edwin M. Lee, Mayor Philip: A Ginsburg, General Manager

Ax

+ electionically to legilul

August 28, 2013

The Honorable Cynthia Ming-mei Lee Presiding Judge Superior Court of California, County of San Francisco 400 McAllister Street San Francisco, CA 94012

Re:

2012-2013 Civil Grand Jury report: "Golden Gate Park's Homeless Population: Are San Francisco's Policies Serving Us Well?"

Dear Judge Lee:

On behalf of the Recreation and Parks Department ("the Department") of the City and County of San Francisco, please accept this response to the above-referenced Grand Jury report's findings and recommendations.

FINDINGS

Finding 1. City agencies lack specific data on the characteristics of GGP dwellers, which prevents accurate profiling of individual problems and needs.

Response: Agree in part, disagree in part. The Recreation and Park Department is responsible for maintaining and stewarding public open spaces. The Department works with multiple city agencies to understand the general characteristics of GGP dwellers. On the whole, young, transient homeless are closer to the panhandle. Older, often military veteran, chronic homeless are on the west side of the park. Working cross-functionally with other City agencies, cross-departmental encounter data is available to the Department on many high-risk homeless individuals, including park dwellers, though additional information would be useful in planning for outreach, programs, and services.

Finding 2. With better information about GGP dwellers, their histories, and their needs, the City would be better able to move these individuals out of the Park, into a more stable situation.

Response: Agree.

Finding 3. Because the City does not track individual park dwellers and their interactions with social services, it is difficult to determine the efficiency and success of outreach efforts in reducing the park population.

Response: Agree in part, disagree in part. While individual park dwellers are not specifically tracked, to the extent they are high-utilizers of multiple City services, information on their service utilization is documented in CCMS. Golden Gate Park's homeless population has fallen over the last decade due to concerted outreach efforts. While there are still homeless encampments in the Park, this overall trend should be considered a success.

McLaren Lodge in Golden Gate Park | 501 Stanyan Street | San Francisco, CA 94117 | PHONE: (415) 831-2700 | WEB: sfreepark.org

Finding 4. Outreach efforts to GGP encampments by EST are limited, which inhibits positive results.

Response: Agree in part, disagree in part. While EST outreach in GGP has occurred, it has not recently been routinely done or regularly scheduled. As the Grand Jury's report notes, EST assistance is available 24/7 if Department staff requests it. The Department will continue utilizing EST as a resource to connect the Park's homeless population to assistance and services.

Finding 5. The current system of issuing citations for nighttime sleeping and camping in the Park is not effective in reducing the current number of park dwellers.

Response: Neither Agree nor Disagree. As the Grand Jury's report notes, Golden Gate Park's homeless population has decreased significantly over the past decade. While their precise impact is unclear, some of this success may be attributable to the use of citations. It is imperative that the City provide the necessary resources to ensure that the citation process is effective.

Finding 6. Signs and information about the Park's closure time is inconsistent and confusing.

Response: Agree. Legislation currently pending before the Board of Supervisors will enable the Department to establish uniform hours of operation for Golden Gate Park and post clear information for the public. If the legislation passes the Department will work to quickly post signage.

Finding 7. Shopping carts facilitate moving personal items into the Park and setting up encampments.

Response: Agree.

Recommendation 1: The City should formalize a system to gather information on the characteristics of GGP dwellers and why they live in the Park.

Response: Recommendation has already been implemented. CCMS is a web-based database designed to function as an electronic charting, reporting, and communication tool for City teams working with homeless clients served across multiple systems of care. This system is used to gather information on the homeless population as a whole and can be used to enter specific information on individuals in GGP.

Recommendation 2: Information about GGP dwellers should be used to tailor support services to specific populations, whose age and circumstances affect their needs and acceptance of services.

Response: Recommendation will be implemented in the future. With the additional information gleaned from dedicated EST outreach, support services could then be tailored to individual dwellers in the park.

Recommendation 3: The City should establish a system to track its outreach efforts among park dwellers and use the information to evaluate effectiveness in reducing the number of park dwellers.

Response: Recommendation has been implemented. Instead of establishing a new system to track outreach, CCMS will continue to be used to monitor service utilization by high-risk individuals accessing multiple City services. The information collected will be shared with the SFHOT, of which the Department is a partner, so that the individual's record is updated in CCMS and a support services response, including a further evaluation of the

need for case management, can then be tailored to individual park dwellers and tracked over time.

Recommendation 4: The EST should conduct in-person, proactive outreach to park dwellers at different times of day and night in order to maximize their efforts.

Response: Agree. Recommendation has been implemented. EST policy has been changed to dedicate at least one outreach worker to conduct in-person, proactive outreach to GGP dwellers in tandem with SFPD and/or Rec & Park security. Additionally, the Mayor's HOPE Office will coordinate one SFHOT employee to attend the "Ops Park" monthly meeting with SFPD and Rec & Park staff to continually monitor the need for EST outreach at GGP.

Recommendation 5. The SFPD and Park Patrol should expand their outreach to GGP encampments to more areas of the Park and should vary the time.

Response: 1) SFPD and Park Patrol should expand their outreach to GGP encampments to more areas of the Park...: This recommendation has been implemented. The Department divides the park into six service areas and will continue to focus on all of these areas when conducting outreach and enforcement. 2) ... and should vary the time: This recommendation requires further analysis. As a matter of personal safety for park dwellers and Park Patrol staff alike, enforcement times should continue to be conducted when it can be done safely. The Department agrees outreach should be done at varying times, keeping in mind staff capacity and safety. The Department could provide outreach during the early evening hours in partnership with other City agencies.

Recommendation 6. References to the Park's closure time on all park signs, brochures and City websites should be made consistent with the Park Code and Rec & Park Commission resolutions.

Response: This recommendation will be implemented in the future. Legislation is currently pending before the Board of Supervisors. If it is passed, it will enable the Department to move quickly to post standardized signage, brochures, and electronic content about Golden Gate Park's hours.

Recommendation 7. The San Francisco Park Code should ban shopping carts in GGP in order to discourage living in the Park and to reduce litter.

Response: Recommendation already implemented.. Current policy already does not allow shopping carts in the park. Amending the park code is unnecessary; SFPD has a standing order regarding shopping carts which is enforced in all City parks. In addition, Park Patrol removes all abandoned property, including shopping carts, from park premises and return to the owner.

'A I

Ginsburg, Genera Manager

San Francisco Recreation and Park Department

September 3, 2013

RECEIVED

BOARD OF SUPERVISORS
SAN FRANCISCO

2013 SEP -4 PM 2:58

AK

Mayor Edwin M. Lee San Francisco City Hall, Room 200 1 Dr. Carlton B. Goodlett Place San Francisco, CA 94102

Re: Vehicle License Fee

Dear Mayor Lee:

The organizations signing this letter strongly urge you, your Transportation Task Force, and the Board of Supervisors who will have legislative authority, to <u>support the predominant use of any revenues raised</u> <u>by a Vehicle License Fee to support an enhanced and expanded Muni operating budget</u>, with the balance of funds appropriated in accordance with the framework described below.

As SPUR also concluded in a March 2006 report ("Muni's Billion Dollar Problem"), Muni faces a structural deficit and the Vehicle License Fee is one of a limited number of funding options with sufficient potential to address ongoing operating needs. We note that not even the SFMTA's Transit Effectiveness Project (TEP) is adequately funded in the near-term, nor have funds been identified to address the transit needs of the growth San Francisco is currently experiencing or is projected to experience over the next 25 years. Significantly, we believe any VLF funding should be used for operating and not capital budgeting.

Our organizations have been part of an informal group which has been discussing collaboration around Muni policy and funding issues since early March this year, and we expect other organizations involved in this growing coalition to add their support to ours.

The statement below constitutes what we are calling an "Allocation Framework." It does not represent a precise position of any single organization, nor has each organization necessarily endorsed the VLF itself at this time. What it does represent is a collaborative basis for further refinement, both among our organizations and for public discussion.

PROPOSED VEHICLE LICENSE FEE (VLF) ALLOCATION FRAMEWORK

- 1. We are agreed that if a VLF is restored in San Francisco, at least 75% (i.e., between 75% and 100%) of funds should be utilized for transportation purposes.
- 2. We have discussed allocation of a portion—up to 25%—for Health and Human Services needs, but are not yet agreed on what this share should be.
- 3. Of the transportation share, a portion should be allocated to serving pedestrian and bicycling needs.
- 4. Of the transportation share, a portion, but substantially less than 50%, should be allocated for street repair and resurfacing.
- 5. Of the transportation share, 50% or more should be allocated to Muni transit needs, and specifically <u>for operating and not capital expenditures</u>. Examples of appropriate operating purposes include Muni service expansion (including restoration of 2010 service budget cuts), maintenance to restore Muni's fleet to a state of good repair, and underwriting programs to benefit low income youths and other disadvantaged populations.
- 6. We are cognizant of legal requirements to not jeopardize the VLF measure's 50% vote requirement, and are not yet agreed on a process or procedure to secure general fund allocations reflecting specific recommendations.

We urge your consideration of these principles as a basis for your own policy deliberations:

Respectfully,

Peter Cohen, for Council of Community Housing Organizations peter@sfic-409.org

11.

Alicia Garza, Executive Director, for People Organized to Win Employment Rights (POWER)

alicia@peopleorganized.org

Thea Selby, Corresponding Secretary, for San Francisco Transit Riders Union (SFTRU)

Calvin Welch, Steering Committee, for

Human Services Network

welchsf@pacbell.net

thea@nextstepsmarketing.com

Robert Planthold, for Senior and Disability Action political_bob@att.net

Robert Allen, for Urban Habitat

bob@urbanhabitat.org

cc: Gillian Gillett, Mayors' Office
Gabriel Metcalf, Mayor's Task Force
Members, Board of Supervisors
Directors, SFMTA

From: To: Board of Supervisors BOS-Supervisors

Subject:

JCHESS

From: Marlayne Morgan [mailto:marlayne16@gmail.com]

Sent: Saturday, August 31, 2013 11:59 AM

To: Wertheim, Steve; bobh@japantowntaskforce.org; Board of Supervisors; Secretary, Commissions

Subject: JCHESS

August 31, 2013

To:

Mr. Steve Wertheim, SF Planning Department

Attention: SF Historic Preservation Commission

SF Planning Commission SF Board of Supervisors

Dear Commissioners and Board Members:

The extensive community planning process sponsored by the Japantown Organizing Committee and the JCHESS recommendations that have resulted from many years of input, research and analysis are strongly supported by the *Cathedral Hill Neighborhood Association (CHNA)*.

Comprehensive land use planning will benefit Japantown as well as positively impact sustainable planning efforts for other projects in our city. A robust Japantown is important to Cathedral Hill residents who support their services and merchants as well as the community and cultural events in this important historical district.

We urge the Historic Preservation Commission (HPC), Planning Commission(PC) and Board of Supervisors (BOS) to support the JCHESS by endorsing it as City Policy.

Of primary concern to **CHNA** members is for the Planning Commission and the BOS both prioritize the adoption of the Japantown Design Guidelines and to to proactively work with other agencies, including the Department of Public Works, The Recreation and Parks Department, and the San Francisco Municipal Transportation Agency, to implement those recommendations of the JCHESS which involve capital outlay for infrastructure projects.

As a neighborhood with many seniors concerned with public transit and pedestrian safety, we also strongly endorse the recommendation that the San Francisco County Transportation Authority implement the Geary Bus Rapid Transit project in a manner that provides better access to Japantown, and creates better crossing across Geary Boulevard.

Thank you in advance for your support of JCHESS.

Regards,

Marlayne Morgan Cathedral Hill Neighbors



From: To: Board of Supervisors BOS-Supervisors

Subject:

JCHESS Letter of Support

Attachments:

JCHESS letter of support[final]jarf.doc

From: Stina Pope [mailto:stinapope@gmail.com] **Sent:** Thursday, September 05, 2013 1:53 PM

To: Wertheim, Steve; bobh@japantowntaskforce.org; Secretary, Commissions; Board of Supervisors

Subject: JCHESS Letter of Support

Dear Steve, et al.,
Please find the attached letter of support.
If there is any question, please let me know
Thank you
Rev. Stina Pope
JARF President

Stina Pope
stinapope@gmail.com or
stinapope@presentensecoaching.net
www.presentensecoaching.net
nutrition & personal growth for real people
www.cancercrisis.net
another approach to cancer



Japanese American Religious Federation

Mailing Address: 1909 Bush Street
San Francisco, CA 94115-3204
"To serve our community in good faith."

August 29, 2013

Historic Preservation Commission San Francisco Planning Commission Board of Supervisors c/o Steve Wertheim SF Planning Department 1650 Mission Street, Suite 400 San Francisco, CA 94103-2479

Dear Commissioners & Supervisors,

The Executive Board of the Japanese American Religious Federation of San Francisco (JARF), a collection of 12 Japanese heritage congregations in San Francisco, wish to register support for the Japantown Cultural Heritage and Economic Sustainability Strategy JCHESS program. We agree that Japantown is worthy of the city's attention, with its many buildings, businesses and organizations and cultural events.

Japantown is also in a desirable location in the city, and needs to have a plan in place to deal with potential economic development. The plan proposed by JCHESS has involved many parts of our community, and reflects the need to protect our cultural heritage.

Our organization, JARF, agrees with the vision of the JCHESS that Japantown will thrive as a culturally rich, authentic and economically vibrant neighborhood, serving as the cultural heart of the community, and with the goals to secure Japantown's future as the historical and cultural heart of the community, secure its future as a thriving commercial and retail district, secure its future as a home to residents and community-based institutions and to secure its future as a physically attractive and vibrant environment.

We encourage you to consider the 19 recommendations proposed by JCHESS carefully, as they are designed to encourage economic development and re-investment in the community.

Thank you for your attention.

Sincerely,

Stina Pope
JARF President & Board of Directors

Board of Supervisors

To:

BOS-Supervisors

Subject:

Konko Church of SF's Letter of Support for Japantown Cultural Heritage Economic

Sustainability Strategy (JCHESS)

Attachments:

JCHESS SupportLetter2013.pdf

From: Konko Church SF [mailto:sanfrancisco@konkofaith.org]

Sent: Thursday, September 05, 2013 5:31 PM

To: Wertheim, Steve; Secretary, Commissions; Board of Supervisors

Cc: bobh@japantowntaskforce.org; ninersam@aol.com

Subject: Konko Church of SF's Letter of Support for Japantown Cultural Heritage Economic Sustainability Strategy

(JCHESS)

PHONE/FAX: (415) 931-0453

sanfrancisco@konkofaith.org

KONKO CHURCH OF SAN FRANCISCO

金光教サンフランシスコ教会

1909 BUSH STREET
SAN FRANCISCO, CA 94115-3226

September 5, 2013

Historic Preservation Commission San Francisco Planning Commission Board of Supervisors c/o Steve Wertheim San Francisco Planning Department 1650 Mission Street, Suite 400 San Francisco, CA 94103-2479

Dear Commissioners & Supervisors:

The Konko Church of San Francisco's Board of Directors and congregation strongly support the Japantown Cultural Heritage Economic Sustainability Strategy (JCHESS). We believe the JCHESS will provide the best plan for the future of San Francisco's Japantown.

San Francisco's Japantown has survived both the 1942 Federal government's World War II Internment of Japanese Americans to concentration camps, and the San Francisco Redevelopment's eviction of Japanese Americans from their homes and businesses from Japantown in the 1960's. The present Japantown is a vibrant, thriving community, but a fragile one that can be threatened with gentrification.

The recent plan to demolish the Japan Center and Garage would have greatly diminished or even converted Japantown to an International town. There are only three Japantowns in the entire United States. The JCHESS will help preserve the Japanese and Japanese American culture and heritage

for future generations. The San Francisco Japantown serves as the Japantown for the entire Bay Area.

We, at the Konko Church of San Francisco, strongly encourage the Board of Supervisors, Historic Preservation Commission, and the Planning Department to endorse the JCHESS.

Thank you for your consideration.

Sincerely,

Joanne Tolosa

Rev. Joanne Tolosa, Head Minister,

The Board of Directors & congregation

Konko Church of San Francisco 1909 Bush Street San Francisco, CA 94115 415:931-0453

Email: sanfrancisco@konkofaith.org

From: To:

Board of Supervisors BOS-Supervisors

Subject:

Letter of Support for JCHESS Viloria JCHESS LOS.PDF

Attachments:

From: greg.jtf@gmail.com [mailto:greg.jtf@gmail.com] On Behalf Of Gregory Viloria

Sent: Monday, September 09, 2013 10:36 AM

To: Wertheim, Steve

Cc: Bob Hamaguchi; Board of Supervisors; Secretary, Commissions

Subject: Letter of Support for JCHESS

Dear Steve,

I am pleased to provide a letter of support for the Japantown Cultural Heritage and Economic Sustainability strategy.

I hope the commissions and Board of Supervisors can support the plan as well.

Sincerely,

Greg Viloria



Greg C. Viloria グレッグ ヴィロリア Community Aide

Japantown Task Force, Inc. 1765 Sutter Street, 2ndFloor San Francisco, CA 94115

www.japantowntaskforce.org

415.346.1239 (Office) 408.316.8349 (mobile)

gregv@japantaskforce.org

Skype: yokosogreg

Follow Us: Twitter | Facebook | Linkedin | Blog

September 9, 2013

Historic Preservation Commission San Francisco Planning Commission c/o Steve Wertheim SF Planning Department 1650 Mission Street, Suite 400 San Francisco, CA 94103-2479

Dear Commissioners,

Good morning. My name is Greg Viloria, a San Francisco born resident and a Community Aide for the Japantown Task Force, Inc.

My family grew up in San Francisco and has used Japantown as a source of Japanese foods and goods for many years and is concerned about the longevity of Japantown.

I have been a part of the community outreach of the JCHESS and have personally presented our JCHESS at numerous community groups. We have painstakingly recorded all the comments and posted them to the Japantown Planning Department website and addressed each one with existing tools in the JCHESS. All group's comments have been positive and supportive.

As all of you know, balancing cultural heritage preservation and economic sustainability is complicated. I believe the elements in the JCHESS does this.

Thank you to the Historic Preservation Commission, Planning Commission and the Planning Department for their continued support and encouragement.

I, therefore, recommend the commission to approve the endorsement resolutions.

Respectfully,

Greg Ø Viloria

3758 Sacramento St.

San Francisco, CA 94118

To:

Mar, Eric (BOS)

Subject:

Charity Navigator Rating - Friends of the San Francisco Public Library

From: Ray Hartz Jr [mailto:rwhartzjr@sbcglobal.net]

Sent: Thursday, September 05, 2013 02:06

To: Avalos, John; Breed, London; Campos, David; Chiu, David; Cohen, Malia; Farrell, Mark; Kim, Jane; Mar, Eric (DPH); Tang, Katy; Scott Weiner; Yee, Norman (BOS); Lee, Mayor; SF Examiner; N Riley; SF Bay Guardian Editorial; Ethics

Commission: Calvillo, Angela

Subject: Fw: Charity Navigator Rating - Friends of the San Francisco Public Library

Dear Ms. Calvillo.

Please see that this email is forwarded to all members of the Board of Supervisors and included in official communications records.

Sincerely,

Ray W. Hartz, Jr.

Director, San Francisco Open Government

To all members of the San Francisco Board of Supervisors and San Francisco Mayor Ed Lee,

The link below will lead you to the site of Charity Navigator. This is a group that The Friends of the San Francisco Public Library uses to tout it's benefits to the San Francisco Public Library.

Please be aware that the ratings of this site are based solely on self reporting. Until recently The Friends did not even provide audited financial statements to the rating agency and still does not provide them on The Friends website, so, is completely opaque to any member of the public wanting to really "drill-down" on their fundraising activities vs benefits to the SFPL.

Note the "Revenue/Expenses Trend" chart covering the years 2007-2011. Program expenses have greatly exceeded primary revenue in each of the years for which information is provided. In the latest year for which expanded data is provided (2011 - two years ago), note revenue of \$4.3 million and expenses of \$6.4 million. This is a trend that is similar to the other years provided in the "Revenue/Expenses Trend" chart.

Also note that "Audited Financials" and "Form 990" information is not provided to the public. Since neither the City Librarian nor the San Francisco Library Commission is providing any oversite of the use of the funds raised, without going to extreme effort, members of the Public cannot research the handling of those funds. The City Librarian, Luis Herrera, has been found in violation of withholding public records by the Sunshine Ordinance Task Force (SOTF) and referred to the San Francisco Board of Supervisors for enforcement. Included in the referral letter are the following statements:

"The Library records requested by Mr. Hartz are public records subject to disclosure under the Sunshine Ordinance and the California Public Records Act. Sue Blackman, Library Commission Secretary, informed the Task Force that the Library does not know whether receipts exist that document the use or breakdown of funds and advised the Task Force that the Libary is working with Friends to post expenditure documents online."



"The Task Force recommends the Board of Supervisors investigate the Library's documentation of its expenditure of Friends' (sic) funds."

The City Librarian and the members of the San Francisco Library Commission have been coming before the Public for years, praising The Friends, without any financial documents which show "Where's the Money?" The Friends have failed to provide, and the City Librarian has failed to demand, even the laughably limited information required under an agreement between the organization and the Library called "The Framework." The policy has always been one I describe as: "You don't tell and I won't ask!" The overall actions of the City Librarian and the Library Commission amount to nothing less that total negligence! Neither has acted in any way to protect the interests of the Library and have betrayed the trust placed in them when appointed.

Sadly,

Ray W. Hartz, Jr. Director, San Francisco Open Government

---- Forwarded Message -----

From: "rwhartzir@sbcglobal.net" <rwhartzir@sbcglobal.net>

To: rwhartzir@sbcglobal.net

Sent: Thursday, September 5, 2013 1:33 PM

Subject: Charity Navigator Rating - Friends of the San Francisco Public Library

http://www.charitynavigator.org/index.cfm?bay=search.summary&orgid=7461#.UijqfoS4Ls0.email --- This message was sent by rwhartzjr@sbcglobal.net via http://addthis.com/. Please note that AddThis does not verify email addresses.

Make sharing easier with the AddThis Toolbar: http://www.addthis.com/go/toolbar-em
To stop receiving any emails from AddThis, please visit: http://www.addthis.com/privacy/email-opt-out?e=YvkfcwVlH3AXbh9EHmYOYwFrD2UBKgNhGO

Board of Supervisors

To:

BOS-Supervisors

Subject:

I just signed "Ban the Box in San Francisco! "

Supervisors:

The Office of the Clerk of the Board has received several chain emails like the one below. There currently is no file opened, so the correspondence will be placed on the Communications page of the BOS meeting agenda.

Regards, Peggy

From: Micaela Linder [mailto:mail@changemail.org] **Sent:** Thursday, September 05, 2013 6:52 AM

To: Board of Supervisors

Subject: I just signed "Ban the Box in San Francisco! "

Dear Members of the San Francisco Board of Supervisors,

I just signed Lawyers' Committee for Civil Rights's petition "Ban the Box in San Francisco!" on Change.org.

I support Supervisor Jane Kim's new legislation aimed at increasing public health and safety by reforming the background check process for employment and city-subsidized affordable housing programs. As many as 200,000 San Franciscans face barriers based on prior arrests and convictions, often causing them to be screened out at initial application stages. Yet, access to jobs and housing is linked to successful reintegration and reduced recidivism. The proposed legislation will create a meaningful opportunity to compete, allowing applicants with records to demonstrate their qualifications as an employee or tenant, while also balancing the interests of employers and housing providers. As documented by the National Employment Law Project, there are ten states and over 50 local jurisdictions across the United States that have embraced this type of policy reform aimed at supporting economic self-sufficiency. It's time for San Francisco to take this reform to the next level. Please support Supervisor Kim's new legislation.

Sincerely,

Micaela Linder San Francisco, California

There are now 11 signatures on this petition. Read reasons why people are signing, and respond to Lawyers' Committee for Civil Rights by clicking here:

http://www.change.org/petitions/ban-the-box-in-san-francisco/responses/new?response=c64e3110b135

Document is available at the Clerk's Office Room 244, City Hall



Benjamin De Kosnik [mail@changemail.org] Sunday, September 01, 2013 1:11 PM

Sent: To:

Board of Supervisors

Subject:

I just signed "Make fiber broadband a priority for San Francisco"

Dear San Francisco Board of Supervisors,

I just signed Dana S's petition "Make fiber broadband a priority for San Francisco" on Change.org.

As other cities embrace high-speed fiber broadband, San Francisco is getting left behind. Our city has underutilized public fiber and several local Internet Service Providers eager to deploy gigabit speed broadband to businesses and households, yet this is stymied by rules and regulations that have not kept pace with technology. Deployment of fiber and ultra-high speed broadband provides a unique opportunity to create innovation and new jobs, extend public access and develop valuable infrastructure that would serve our city for decades to come. I encourage you to develop policy to encourage fiber deployment and make ultra fast broadband a priority for San Francisco.

Sincerely,

Benjamin De Kosnik San Francisco, California

There are now 32 signatures on this petition. Read reasons why people are signing, and respond to Dana S by clicking here:

http://www.change.org/petitions/make-fiber-broadband-a-priority-for-san-francisco/responses/new?response=9272c59f571d



Thomas Su [mail@changemail.org]

Sent:

Wednesday, September 04, 2013 10:10 PM

To:

Board of Supervisors

Subject:

I just signed "Make fiber broadband a priority for San Francisco"

Dear San Francisco Board of Supervisors,

I just signed Dana S's petition "Make fiber broadband a priority for San Francisco" on Change.org.

As other cities embrace high-speed fiber broadband, San Francisco is getting left behind. Our city has underutilized public fiber and several local Internet Service Providers eager to deploy gigabit speed broadband to businesses and households, yet this is stymied by rules and regulations that have not kept pace with technology. Deployment of fiber and ultra-high speed broadband provides a unique opportunity to create innovation and new jobs, extend public access and develop valuable infrastructure that would serve our city for decades to come. I encourage you to develop policy to encourage fiber deployment and make ultra fast broadband a priority for San Francisco.

Sincerely,

Thomas Su San Francisco, California

There are now 33 signatures on this petition. Read reasons why people are signing, and respond to Dana S by clicking here:

http://www.change.org/petitions/make-fiber-broadband-a-priority-for-san-francisco/responses/new?response=9272c59f571d



From: To:

Board of Supervisors

BOS-Supervisors

Subject:

25 more people signed: Alison Brower, joseph hall jr...

From: Talbot Hook [mailto:mail@changemail.org] Sent: Sunday, September 01, 2013 9:57 AM

To: Board of Supervisors

Subject: 25 more people signed: Alison Brower, joseph hall ir...

25 people recently add their names to Wild Equity Institute's petition "Restore Sharp Park". That means more than 500 people have signed on.

There are now 825 signatures on this petition. Read reasons why people are signing, and respond to Wild Equity Institute by clicking here:

http://www.change.org/petitions/restore-sharp-park/responses/new?response=9272c59f571d

Dear San Francisco Board of Supervisors,

Sharp Park Golf Course is owned by San Francisco but located in Pacifica, California. With a glut of golf courses around the Bay Area, I would like to see you work to transform Sharp Park from a money-losing, endangered species-killing golf course into a new National Park that provides recreational amenities everyone can enjoy. By partnering with the National Park Service, San Francisco can redirect the money it saves back to neighborhood parks and community centers, and we all get a new National Park! Please support the restoration of Sharp Park so valuable species can thrive and all people can enjoy the beautiful gifts nature has to offer.

Sincerely,

- 801. Alison Brower Bearsville, New York
- 802. joseph hall ir baltimore, Maryland
- 803. Asli Fledderjohn Indianapolis, Indiana
- 804. Michael Kendrick Waco, Texas
- 805. Phillip Bernhardt-House Anacortes, Washington
- 806. Heather Hovland Kapaa, Hawaii
- 807. Ralph Garcia Rawlins, Wyoming
- 808. Lidia Černiak Ližnian, Croatia
- 809. Jesse James austin, Texas
- 810. Gaabriel Becket portland, Oregon
- 811. alex zima virginia beach, Virginia
- 812. kathy miller elkhart, Indiana
- 813. Linda Fay Sampson Eugene, Oregon
- 814. Wanda Mahboub Albuquerque, New Mexico
- 815. She-Nice Sixx Bronx, New York
- 816. Ginger Hill Lyman, South Carolina
- 817. Corey Richardson Cleveland, Ohio
- 818. jackie brink canton, Michigan
- 819. Fred Nadelman Savannah, Georgia
- 820. Aina Sanllehy, Spain

- 821. darla eaton Spokane, Washington 822. DR. EBERT HINO CYPRESS, California
- 823. willam m Thomson IV elkins park, Pennsylvania
- 824. Lori Mulvey Comstock Park, Michigan
- 825. Talbot Hook Madison, Wisconsin

From: Sent:

John Dempsey [jfmdempsey@yahoo.com] Thursday, September 05, 2013 10:55 AM Board of Supervisors Sharp Park

To:

Subject:

Please support a new Sharp Park! Thank you,

John Dempsey

Liliane Sommer

P.O. Box 1911

Tahoe City, CA 96145

September 3, 2013

Clerk of the Board of Supervisors

#1 Dr. Carlton B. Goodlett Place, Rm. #244

San Francisco, CA 94102

RECEIVED
ROARD OF SUPERVISOR
SAN FRANCISCO
2013 SEP -5 PM 4: 40

Due to timing, not
a valid appeal.

RE: Notice of Appeal Filing for Waiver of Condominium Conversion Fee for 530 Kansas St, #3

To Clerk of the Board:

- 1. I am currently unemployed. I am studying for a new career and have no income at this time.
- 2. When I had to move, I was unable to sell (due to TIC) and had to rent the unit out at a loss for five years. If it is vacant for one month I lose thousands. If we need a new water heater or carpeting (as I did this year) I lose additional thousands.
- 3. I have been forced to promise, as per TIC agreement, to offer my tenants in said property a lifetime lease upon conversion.
- 4. Additionally, I am required by my TIC agreement to pay any additional inspection repair fees for conversion which will not be possible any time soon as my funds have been exhausted, see bank statements attached.

Thank you,

Liliane Sommer

lilianesommer@yahoo.com

(415) 632-3296

(415) 424-8280



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1221

Date

08/05/2013

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WENDY CHANG

Pay: SIXTEEN THOUSAND DOLLARS AND OC CENTS

Pay To The DEPT OF PUBLIC WORKS - ECP Order Of

Memo Black 4010 Lot 020

Note: For information only Comment has no effect on benit's payment.

Service Vice President JPWlorgan Chase Bank, N.A. Phoenia, AL

Board of Supervisors

To:

BOS-Supervisors

Subject:

CPUC - Proposed Decision on TNCs

From: Marcelo Fonseca [mailto:mdf1389@hotmail.com]

Sent: Tuesday, September 03, 2013 11:42 AM

To: Board of Supervisors; Hayashi, Christiane; Cityattorney; Johnston, Conor; Ed Reiskin; Richholt, Eric; Lee, Mayor; MTA

Board

Subject: CPUC - Proposed Decision on TNCs

Governor Jerry Brown
Senator Leland Yee
Senator Mark Leno
Senator Jerry Hill
Senator Mark DeSaulnier
Assembly Member Paul Fong
Assembly Member Philip Ting
Assembly Member Kevin Mullin
Speaker Pro Tempore Nora Campos
Assembly Member Richard Gordon

CC/ CPUC Public Advisor President Michael Peevey ALJ Robert Mason III

The CPUC will vote on a proposed decision from President-Commissioner Michael Peevey and ALJ Robert Mason this coming Sep 5th. This proposed decision is regarding the rule-making process on the New-Online-Enabled-Transportation-Services like Uber, Lyft and SideCar, now referred to as TNCs, Transportation-Network-Companies.

As a full-time San Francisco taxi driver for almost 25 years, I would like to say that this rule-making process, from the very beginning, was structured to provide cover for the approval of these services. The Safety & Enforcement Division (SED) prematurely approved TNC's misleading operations, unfairly competing with an already established taxi industry. An open entry for TCP licenses allowed everybody and their brother to start driving for a living, turning San Francisco into a small town where TNC drivers and taxi drivers fight over dwindling fares, posing great danger to the public.

A new category of public transportation, with light regulatory treatment has been given to Uber, Lyft and SideCar without any justification. The use of smartphone applications, which cab companies already have, seems to be the reason for the CPUC to propose regulations in a significantly and fundamentally different manner from taxis.



The CPUC has failed to recognize the true nature of the TNC's operations and the true nature of their business models as TNCs use contract language that essentially requires all passengers and drivers to "waive all claims".

This proposed decision to use drivers without commercial licenses in private cars, less regulated than carriers using professional drivers and commercial vehicles should not be accepted. It contradicts the Commission's mandate to protect the public. This segment on KTVU - Channel 2 News has been aired over and over again, showing how the public is at danger when unmarked vehicles roam the streets soliciting rides with impunity. (http://www.ktvu.com/videos/news/special-report-gypsy-cabs-pose-threats-to/vqmTq/)

For the CPUC to exercise jurisdiction over Uber, Lyft and SideCar, operating in San Francisco as taxis, the Commission should not grant these tech-cab companies any special privileges nor any special treatments. To protect the public's welfare, jointly with the San Francisco Municipal Transportation Agency (SFMTA), the CPUC should require all TNCs to comply with the same rules and regulations taxis must follow.

If you read this commentary by Attorney Veena Dubal, a doctoral candidate in the jurisprudence and social policy program at UC Berkeley, you will agree that this particular proposed decision by the CPUC has to be rejected. (http://www.sfgate.com/default/article/bandit-cabs-are-bad-for-drivers-and-passengers-4747566.php).

When we taxi drivers, residents of California, feel pushed out of work unfairly and illegally by a silly pink moustache and a simple phone app, it is natural to commiserate with the frustration of our fellow driver Trevor Johnson from the San Francisco Cab Drivers Association (SFCDA) shown in this NBC report. (http://www.nbcbayarea.com/on-air/as-seen-on/219882211.html)

When we taxi drivers read articles about legislators moving to rein in the CPUC, where lawmakers refer to the Commission as a "FIEFDOM", ... <a href="http://www.thereporter.com/news/ci_23207301/legislators-take-steps-rein-california-public-utilities-commission?source=email_...and even more so, when taxi drivers become aware of President Peevey's travels, being wined and dined on lobbyists dimes http://www.nbcbayarea.com/news/local/Flown-Wined-and-Dined-on-Lobbyists-Dimes-217678111.html, we become pessimistic about a fair ruling on the TNCs and we see our trust in our elected/appointed officials totally undermined.

In the middle of this crisis, as we still wait for answers about the San Mateo Bridge limousine fire that killed five young women, we just hope the CPUC will not rush to vote in this proposed decision that will leave Uber, Lyft and SideCar to govern themselves.

Questionable enough, our very own San Francisco Mayor, Mr. Ed Lee has endorsed the bandit tech-cab companies, facilitating unfair competition and driving the San Francisco taxi industry into to dire straits. Sadly enough, our City Attorney's Office and our Board of Supervisors have been silent on the issue.

In the taxi industry we have always feared the City of San Francisco and the State of California becoming too vulnerable and too susceptible to Silicon Valley's money. As law and order collapse on the streets of San Francisco with the influx of bandit-tech-cabs, one can easily presume that cab drivers' fears are

becoming cab drivers' worse nightmares.

I urge you to look into this proposed decision with all of your resources. Public safety and the livelihoods of thousands of taxi drivers should not be jeopardized by the CPUC's favoritism in this ruling on Uber, Lyft and SideCar.

Thank you very much for your consideration of this matter.

Marcelo Fonseca 24-year career cab driver mdf1389@hotmail.com

415 - 238 - 7554

John.Updike@sfgov.org

Sent:

Friday, August 02, 2013 9:44 AM

To:

Calvillo, Angela

Cc:

Kelly, Naomi; Kawa, Steve; Brown, Vallie; Rich, Ken

Subject:

Notice of Sale of City Property - Parcel P, Octavia/Oak/Laguna

Angela:

I'm pleased to report the closing of escrow on the sale of the subject property to AvalonBay (Hayes Valley, LP) as of yesterday, August 1, 2013. Under the terms of Ordinance 104-09 (addressing authorization to sell the excess Central Freeway Parcels), I am to report to the Clerk of the Board any sale of Parcels E, F*, H*, J*, L, M, N, P, R, S, T or V* not otherwise approved by the Board of Supervisors.

*These parcels were sold previously with prior Board authorization or notification

The sale proceeds of \$9,250,000 from the sale of Parcel P are programmed for use as previously outlined to the Budget & Finance and Land Use Committees in hearings over the past year or so, consistent with the cooperative agreement between the State of California and the City and County of San Francisco, and will be deposited into the Octavia Boulevard Special Fund, pursuant to Section 10-100.369 of the Administrative Code.

Pre-development construction has already commenced on the property, via a license agreement previously issued by the City.

Please pass this information along to the Board of Supervisors at your earliest convenience. Thanks as always for your support.

john

John Updike, LEED AP O+M
Director of Real Estate
City & County of San Francisco
25 Van Ness, Suite 400
San Francisco, CA 94102
Voice: 415-554-9860

E-Mail: john.updike@sfgov.org



File 130829 cpage

From:

Board of Supervisors [board.of.supervisors@sfgov.org]

Sent:

Friday, September 06, 2013 12:18 PM

To: Subject: BOS-Supervisors Clean Power SF

From: Paul Nisbett [mailto:pnisbett@hotmail.com]

Sent: Friday, September 06, 2013 10:35 AM

To: Board of Supervisors, Lee, Mayor

Subject: Clean Power SF

Supervisors,

While this note addresses the clean power issue it is meant to address the larger issue of what you believe your role as city council representatives to be.

It is time for you to actually represent your constituents rather than continue to forward your own personal agendas.

Cleanpower is a joke that you are trying to force down the throats of your citizens. If it was actually supported you wouldn't have to automatically enroll all rate payers in the city in this boundoggle. It's not like PGE is popular with anybody.

Basically you are getting into bed with Shell Oil in order to claim you are providing clean power.

What you are actually doing is playing a shell game known as buying energy credits. This is a complete fake out on reducing energy emmissions. Only lawyers believe this actually does anything productive for the environment. You are forcing your citizens to buy into the game of rewarding heavy poluting companies who buy energy credits from other less poluting companies to appear "green".

At this point, it is hard to tell whether you are just stupid or actually corrupt. Maybe you can join the City College Board of Trustees when you term out.

I guess it doesn't matter as long as you appear to be "progressive".

Politics as usual in Scam Francisco.

-Paul Nisbett

Board of Supervisors

To:

BOS-Supervisors; Miller, Alisa

Subject:

File 120974: Masonic Avenue Cyclic Track project

From: Gary Varum [mailto:garyvarum@aol.com] **Sent:** Friday, September 06, 2013 1:38 PM

To: Lee, Mayor; Board of Supervisors; Farrell, Mark; ed.reiskin@sfmta.com; mtaboard@sfmta.com;

maria.lombardo@sfcta.org; tilly.chang@sfcta.org; info@mtc.ca.gov

Cc: info@savemasonic.com

Subject: Masonic Avenue Cyclic Track project

Mayor Edwin Lee

Board of Supervisors

Supervisor Mark Farrell (District 2)

Ed Reiskin, MTA Director of Transportation

MTA Board

Maria Lombardo, Interim Executive Director, SFCTA

Tilly Chang, Deputy Director of Planning, SFCTA

Metropolitan Transportation Commission

September 6, 2013

Dear Mayor Lee, Supervisor Farrell, MTA Board members, Mr. Reiskin, MTA Board, Ms. Lombardo, Ms. Chang, MTC:

I am writing to express my strong opposition to the Masonic Avenue cycle track project. This project will increase congestion on Masonic, especially during rush hour and especially with the increased traffic that will be generated by the new Target store, result in the loss of parking spaces for nearly 3/4 of a mile, increase pollution in the area, jeopardize public safety, and create a great hardship for neighborhood residents, especially those who live on or near Masonic. Also, San Francisco cannot afford to spend \$18 million on this project.

32,000 automobiles use Masonic daily, but only a small number of cyclists. Rather than encourage cyclists to use one of the busiest north-south thoroughfares in San Francisco, they should be encouraged to use the route along nearby Baker Street, a safer route with far fewer motor vehicles.

Masonic can be improved by planting new trees, improving lighting and adding bus shelters, with much less hardship to the neighborhood and cost than the cycle track project.

I am also concerned about the way the cycle track project was developed and approved. I live in the area but did not receive notice that this project was being considered, nor have I received notice of any meetings about it, including the MTA Board meeting at which it was approved.

Please stop this project ASAP, go back to the drawing board and consider a much smaller project to improve Masonic that does not involve the loss of parking spaces, the reduction of travel lanes and the outlay of \$18 million.

Thank you for considering this e-mail.

Sincerely
Gary Varum
18 Wood Street
San Francisco, CA 94118
(415) 933-8911

Board of Supervisors

To:

Subject:

Miller, Alisa

File 120974. Listen To the People on Masonic!

From: Rob Francis [mailto:robert.francis@gmail.com]

Sent: Monday, September 09, 2013 11:44 AM

To: Cohen, Malia; Farrell, Mark; Lee, Mayor; Kim, Jane; Mar, Eric (BOS); Tilly Chang; info@mtc.ca.gov;

maria.lombardo@sfcta.org; Board of Supervisors

Cc: info@savemasonic.com

Subject: Listen To the People on Masonic!

Dear Mayor Lee, Supervisors, MTA Board members, Mr. Reiskin, MTC, :

I am writing to express my strong opposition to the Masonic Avenue cycle track project. This project will increase congestion on Masonic, especially during rush hour and especially with the increased traffic that will be generated by the new Target store, result in the loss of parking spaces for nearly 3/4 of a mile, increase pollution in the area, jeopardize public safety, and create a great hardship for neighborhood residents, especially those who live on or near Masonic. Also, San Francisco cannot afford to spend \$18 million on this project.

The SFMTA is not listening to the people in San Francisco. We have had enough of the politically motivated spending. This woman speaks for all of the working class families who need parking

http://www.youtube.com/watch?v=bZzF5XIlwpE

32,000 automobiles use Masonic daily, but only a small amount of cyclists. Rather than encourage cyclists to use one of the busiest north-south thoroughfares in San Francisco, they should be encouraged to use the route along nearby Baker Street, a safer route with far fewer motor vehicles.

Masonic can be improved by planting new trees, improving lighting and adding bus shelters, with much less hardship to the neighborhood and cost than the cycle track project. I am also concerned about the way the cycle track project was developed and approved.

Please stop this project ASAP, go back to the drawing board and consider a much smaller project to improve Masonic that does not involve the loss of parking spaces, the reduction of travel lanes and the outlay of \$18 million.

Thank you for considering this e-mail.

Sincerely

Robert Francis

ENUF

Board of Supervisors

To:

BOS-Supervisors; Miller, Alisa

Subject:

File 120974: Masonic Cycle Track Project

From: Mimi Greene [mailto:greene.mimi@gmail.com]

Sent: Sunday, September 08, 2013 9:18 AM

To: Board of Supervisors

Subject: Masonic Cycle Track Project

Dear Board of Supervisors:

I am concerned about this project because of the increased back up of traffic due to fewer lanes, the greater inability to pull out of my driveway with increased traffic, the loss of the left turn lane from Geary to Masonic, the heightening of the massive congestion that will happen with the Target Store, the safety of drivers and cyclists, loss of parking in an already congested city and the outrageous expense. There are safer routes for cyclists that can be improved without impacting an already very busy arterial.

I am writing to express my strong opposition to the Masonic Avenue cycle track project. This project will increase congestion on Masonic, especially during rush hour and especially with the increased traffic that will be generated by the new Target store, result in the loss of parking spaces for nearly 3/4 of a mile, increase pollution in the area, jeopardize public safety, and create a great hardship for neighborhood residents, especially those who live on or near Masonic. Also, San Francisco cannot afford to spend \$18 million on this project.

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Please stop this project ASAP, go back to the drawing board and consider a much smaller project to improve Masonic that does not involve the loss of parking spaces, the reduction of travel lanes and the outlay of \$18 million.

Thank you for considering this e-mail.

Sincerely,

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Board of Supervisors

Subject:

File 130818: Support Letter of Gan Noe, of Chabad of Noe Valley

Attachments:

GanNoe.docx

From: Moriah Royz [mailto:moriah.royz@gmail.com]

Sent: Saturday, August 31, 2013 9:29 PM

To: Board of Supervisors

Subject: Support Letter of Gan Noe, of Chabad of Noe Valley

Please see attached letter

Board of Supervisors

To:

BOS-Supervisors

Subject:

AGAIN!! TOURISTS ROBBED IN BROAD DAYLIGHT nr PFA!!

From: Janette Barroca [mailto:jbb3252@yahoo.com]

Sent: Sunday, September 08, 2013 9:22 PM

To: SF Mayor; Lee, Edwin (Mayor); McEachern, Greg

Cc: Casciato Capt Al; Farrell, Mark; Board of Supervisors; Nancy Pelosi; Nancy Pelosi / House

Subject: Re: AGAIN!! TOURISTS ROBBED IN BROAD DAYLIGHT nr PFA!!

* ANOTHER WEEKEND OF BREAK-INS ON LYON STREET AND PARKING AREA BEHIND THE PALACE OF

FINE ARTS. . . A STREET OF BROKEN GLASS !!! FROM MORE THAN A HALF DOZEN CAR WINDOWS!

WHEN ARE WE GOING TO GET THOSE CAMERAS ~~~ AND EXTRA SECURITY??

.From: Janette Barroca < <u>ibb3252@yahoo.com</u>>

To: SF Mayor <edwin.lee@ci.sf.ca.us>; <Edwin.Lee@sfgov.org>

Cc: <Board.of.Supervisors@sfgov.org>; <david.chiu@sfgov.org>; <Mark.Farrell@sfgov.org>; Nancy Pelosi

<a href="mailto:Mailthouse.govSent: Wed, July 31, 2013 2:38 AM

Subject: TOURISTS ROBBED IN BROAD DAYLIGHT nr PFA!!

With yet another tourist vehicle break in here on Lyon Street leading to the Palace of Fine Arts

the city should set up a surveillance camera at the junction of

Richardson Ave looking down Lyon St toward the PFA and behind the PFA to help the SFPD get the culprits who are brazenly breaking car windows in broad daylight and

taking the belongings of innocent tourists! Check police reports. This block is used by many

visitors to our city and these happenings are certainly going to affect our tourist industry.

PLEASE ~ MAYOR LEE & SUPERVISORS INSTALL A SURVEILLANCE CAMERA ASAP...

HOPEFULLY BEFORE ANOTHER DAYLIGHT BREAK IN ON THE 3200 BLOCK OF LYON STREET! From: <Greg McEachern@sfgov.org>

To: Catherine.Stefani@sfgov1.onmicrosoft.com; jbb3252@yahoo.com; Mark.Farrell@sfgov1.onmicrosoft.com

Sent: Mon, August 12, 2013 4:59 PM

Subject: Re: Vehicle Break-Ins (Palace of Fine Arts)

Ms. Barroca,

As a follow up I wanted to make you aware that Northern Stations plain clothes unit made an arrest yesterday (8/11/13) of two individuals we believe responsible for a number of the car break-ins in and around the Marina and the Palace of Fine Arts. While I can't give you specifics I can say that we were aware of the recent rash of car break-ins and had been conducting surveillance operations in the area for the past week. Yesterday, while conducting the operation, two individuals were arrested in the area in a stolen vehicle which contained property from a number of car break-ins in the area. We believe these two individuals, who have long criminal histories, are responsible for a number of crimes. While we're pleased with the arrests we will not rest on our laurels and will continue to conduct surveillance and patrol operations to deter future crimes and in an attempt to arrest those that commit them. As stated in my earlier email, feel free to contact me should you wish to discuss further. Thanks

Captain Greg McEachern

Commanding Officer Northern Station Moscone Emblidge Sater & Otis

September 9, 2013

220 Montgomery St Suite 2100 San Francisco California 94104

California 94104 Ph: (415) 362-3599 Fx: (415) 362-2006

mosconelaw.com

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Via Hand Delivery

Hon. David Chiu City Hall

1 Dr. Carlton B. Goodlett Place, Room 244 San Francisco, California 94102-4689

Re:

Fire Air Rescue Systems 222 Second Street

Dear Supervisor Chiu:

I am writing to call your attention – and the attention of the other members of your Committee – to a concern regarding the San Francisco Fire Department's enforcement of the San Francisco Fire Code. As you know, section 511.2 the Fire Code currently requires that any building proposed for construction that exceeds 75 feet in height must include an "approved air replenishment system," otherwise known as FARS.

Feli 30786

RECEIVED KIM I COURCE
BOARD OF SUPERVISORS I COURCE
SAN FRAMCISCO

2013 SEP - 9 AM 11: 13

I understand that you are considering amendments to this section. I have confirmed with deputy city attorney Alicia Cabrera what should be obvious: unless and until section 511.2 is amended, the FARS requirement remains in effect in San Francisco.

Despite this, I have been made aware that the SFFD has authorized a high-rise project at 222 Second Street to proceed without complying with section 511.2. In fact, documents show that the SFFD improperly gave this approval twice, in 2007 and again in 2012. This appears to show a blatant disregard for a Code requirement that has twice been approved by the Board of Supervisors.

Sincerely.

G. Scott Emblidge

cc:

Hon. Scott Wiener Hon. Jane Kim Clerk of the Board

Moscone Emblidge Sater & Otis

220 Montgomery St Suite 2100 San Francisco California 94104

Ph: (415) 362-3599 Fx: (415) 362-2006

mosconelaw.com

September 9, 2013

Via Hand Delivery

Hon. David Chiu City Hall

1 Dr. Carlton B. Goodlett Place, Room 244 San Francisco, California 94102-4689

Re: Fire Air Rescue Systems

Dear Supervisor Chiu:

Our office represents Rescue Air in its efforts to improve the safety of high-rise buildings in San Francisco. In the course of our representation, I have reviewed the amendments currently proposed to the Fire Code. As you know, these amendments include amendments to section 511.2 relating to "air replenishment systems," otherwise known as FARS.

Some proponents of these amendments have argued that the amendments merely give developers an *option* of using FARS or a fire service access elevator. While it is unclear why it is wise public policy to give *developers* the option of choosing what they find to be the cheaper of two safety systems, I am writing to explain why no such *option* exists, except with regard to a small number of potential buildings: the effect of the amendments would be to eliminate FARS in buildings where FARS is most needed.

Currently, the California Building Code requires a fire elevator for high-rise building over 120 feet in height. The San Francisco Fire Code requires FARS for buildings over 75 feet in height. Thus, any building over 120 feet must install both FARS and a fire elevator.

The proposed amendments would remove the requirement for FARS in buildings that install a fire elevator. Since the California Building Code already requires such elevator in buildings over 120 feet, the practical effect of the amendments would be to eliminate the use of FARS in those buildings, since no developer would voluntarily go to the expense of installing both systems unless required to do so. It is only for buildings between 75 and 120 feet that the amendments would give developers the option of installing FARS or a fire elevator. Before writing this letter, I confirmed with deputy city attorney Alicia Cabrera that my understanding of the law is correct.

Therefore, one irony of the proposed amendments (should they pass) would be to eliminate FARS in the buildings where it is most needed — very tall buildings where firefighters have the fewest options for getting air to upper stories, and



Hon. David Chiu September 9, 2013 Page 2

make FARS an option in buildings under 12 stories where arguably firefighters could manually lug additional air supplies up stairs to the top floors.

Sincerely,

G. Scott Emblidge

cc: Hon. Scott Wiener

Hon. Jane Kim Clerk of the Board