Ordinance amending the Health Code to 1) require massage practitioners
establishments to post licensed by San Francisco to wear the photo identification
cards of all practitioners licensed by San Francisco when working at the
establishment; 2) deny Massage Establishment permits to applicants convicted of
specified crimes; 3) provide an appeal process for persons denied a Massage
Establishment permit; 4) establish health and safety requirements for all Massage
Establishments; 5) establish penalties for violations of Article 29 governing Massage
Practitioners and Massage Establishments; 6) require notice of violations be sent to
the owner(s) of property where Massage Establishments are located; and making
environmental findings.

NOTE: Unchanged Code text and uncodified text are in plain Arial font.
Additions to Codes are in single-underline italics Times New Roman font.
Deletions to Codes are in strikethrough italics Times New Roman font.
Board amendment additions are in double-underlined Arial font.
Board amendment deletions are in strikethrough Arial font.
Asterisks (** *) indicate the omission of unchanged Code
subsections or parts of tables.

Be it ordained by the People of the City and County of San Francisco:

Section 1. Environmental Findings.

The Planning Department has determined that the actions contemplated in this
ordinance comply with the California Environmental Quality Act (California Public Resources
Code Sections 21000 et seq.). Said determination is on file with the Clerk of the Board of
Supervisors in File No. 130789 and is incorporated herein by reference.
Section 2. The Health Code is hereby amended by revising Section(s) 1905, 1909, 1910, 1928, to read as follows:

SEC. 190529.6. IDENTIFICATION CARD FOR PRACTITIONERS NOT CERTIFIED BY THE STATE CAMTC.

The Director shall provide all massage practitioners granted a permit, who are not certified as a massage practitioner or therapist by the State of California CAMTC pursuant to the California Business and Professions Code, granted a permit with an photo identification card. Massage practitioners establishments must wearpost their practitioner identification cards at all times in a public area when they for all practitioners are working at any massage establishment or solo practitioner massage establishment. The identification card must be presented to any City health inspector or law enforcement officer upon request at all times during the regular business hours of any massage establishment or solo practitioner massage establishment.

SEC. 190929.11. APPLICATION FOR MASSAGE ESTABLISHMENT, SOLO PRACTITIONER MASSAGE ESTABLISHMENT, OR OUTCALL MASSAGE SERVICE PERMIT FOR PRACTITIONERS NOT CERTIFIED BY THE STATE CAMTC.

(a) Unless all massage practitioners or therapists providing services are certified as a massage practitioner or therapist by the State of California CAMTC pursuant to the California Business and Professions Code, every applicant for a massage establishment, solo practitioner massage establishment, or outcall massage service permit shall:

(1) file an application with the Director upon a form provided by the Director;

(2) provide a complete set of fingerprints, through the Live Scan process, or any comparable successor technology, for the purpose of a undergoing a criminal background check; and

(3) and pay a non-refundable application fee, as set forth in Section 192729.26.

(b) The application shall set forth, under penalty of perjury, the following:
(1) The exact nature of the services to be rendered;

(2) The address of the proposed place of business and facilities thereof;

(3) The number of individuals to be employed by the business, and, in the case of a solo massage practitioner establishment, the names of any massage practitioners who shall operate under that permit;

(4) The name, residence address, and date of birth of each applicant;

(5) Any history of previous massage permits or licenses in San Francisco or elsewhere, including whether any such permit or license has been revoked and the reasons therefor, for each applicant; and

(6) All felony or misdemeanor convictions for the applicant within the preceding fifteen years, including, but not limited to, felony sexual assault; sexual battery (Cal. Penal Code 243.4), rape (Cal. Penal Code 261); statutory rape (Cal. Penal Code 261.5); prostitution offenses related to pimping (Cal. Penal Code 266 and applicable subsections); pandering (Cal. Penal Code 266i); sex crimes for which registration is required under the Sex Offender Registration Act (Cal. Penal Code 290); keeping or residing in house of ill-fame (Cal. Penal Code 315); keeping disorderly house (Cal. Penal Code 316); loitering for lewd or lascivious purposes (Cal. Penal Code 647(d), 647(h)); and human trafficking (Cal. Penal Code 236.1); convictions in any other state of any offense which, if committed or attempted in this state, would have been punishable as one or more of the referenced offenses of this subdivision; and, conspiracy or attempt to commit any such offense described in the subsections above.

(c) The Director is hereby authorized to require in the application any other information including, but not limited to, information related to the health, hygiene, and sanitation of the premises and any information necessary to confirm the accuracy of the matters set forth in the application.
(d) If an applicant for a massage establishment or outcall massage service permit is a corporation, the name of the corporation shall be set forth exactly as shown in its articles of incorporation together with the names and residence addresses of each of the officers, directors, and each stockholder holding more than 10 percent of the stock of the corporation. If the application is a partnership, the application shall set forth the name and the residence address of each of the partners, including limited partners. If one or more of the partners is a corporation, the provisions of this Section pertaining to corporate applicants applies. The same permit and criminal history information required of individual applicants, set forth in subsection (b)(6), above, shall be provided for each officer, director, and stockholder holding more than 10 percent of the stock of the corporation, or for each partner, including limited partners.

(e) In addition to the information required under subsections (b) and (c), an applicant for a solo practitioner massage establishment permit shall provide proof that he or she holds a current, valid advanced massage practitioner permit issued by the Director under Section 190129.2.

(f) Applicants shall also submit proof of compliance with any applicable Planning Code requirements regarding notice and posting of the proposed establishment.

(g) An advanced massage practitioner holding a solo practitioner massage establishment permit shall not be required to pay any additional permit fee for an outcall massage service permit.

(h) Within 14 days following a hearing, or, if no hearing is held, within 60 business days following receipt of a completed application for a permit for a massage establishment that does not solely employ practitioners certified as a massage practitioner or therapist by the State of California pursuant to the California Business and Professions Code the Director shall either issue the permit or
mail a written statement of his or her reasons for denial thereof to the applicant. If the Director takes neither action, the permit shall be deemed issued.

(i) No massage establishment permit shall be issued if the Director finds:

(1) The applicant has provided materially false documents or testimony; or

(2) The applicant has not complied fully with the provisions of this Article; or

(3) Within five years immediately prior to the date of application, the applicant has had any license or permit related to the operation of a massage establishment revoked by the City, another City or County, or by the CAMTC; or

(4) The applicant has been convicted of any of the following offenses or convicted of an offense outside the State of California that would have constituted any of the following offenses if committed within the State of California, within the last five years: felony sexual assault; sexual battery (Cal. Penal Code 243.4), rape (Cal. Penal Code 261); statutory rape (Cal. Penal Code 261.5); prostitution offenses related to pimping (Cal. Penal Code 266 and applicable subsections); pandering (Cal. Penal Code 266i); sex crimes for which registration is required under the Sex Offender Registration Act (Cal Penal Code 290); keeping or residing in house of ill-fame (Cal. Penal Code 315); keeping disorderly house (Cal. Penal Code 316); loitering for lewd or lascivious purposes (Cal. Penal Code 647(d), 647(h)); supervision of a prostitute (Cal. Penal Code 652.23); and human trafficking (Cal. Penal Code 236.1); convictions in any other state of any offense which, if committed or attempted in this state, would have been punishable as one or more of the referenced offenses of this subdivision; and, conspiracy or attempt to commit any such offense described in the subsections above; or

(5) A massage establishment permit at the same location was revoked within the prior 24 months.

(j) If an application for a massage practitioner permit is denied, within 30 days of the date of receipt of the notice of denial, the applicant may appeal the decision by notifying the Director in
writing. The notice shall set forth in detail the ground or grounds for the appeal. Within 30 days of
receipt of the notice of appeal, the Director shall conduct a hearing to consider the appeal. At least 10
days prior to the hearing, the Director shall notify the applicant of the time and place of the hearing.
The Director shall oversee the hearing, provide the applicant an opportunity to speak at the hearing,
and issue a ruling within 30 days of its conclusion. The Director's ruling shall be final.

SEC. 191029.12. FACILITIES NECESSARY OPERATING REQUIREMENTS FOR
MASSAGE ESTABLISHMENTS.

No permit to conduct a massage establishment shall be issued unless an inspection by the
Director reveals that the All massage establishments must comply with each of the following
health and safety requirements:

(a) Toilet rooms shall be provided for patrons in convenient locations.
   (1) Construction of rooms used for toilets, as well as rooms used for, tubs, steam
   baths, and showers shall be made waterproof with hard nonabsorbent materials which are
   easily cleaned and shall be installed in accordance with the San Francisco Building Code.
   (2) Plumbing fixtures in toilet rooms as well as rooms used for, tubs, steam baths, and
   showers shall be installed in accordance with the San Francisco Plumbing Code.
   (1) For toilet rooms, toilet room vestibules, and rooms containing bathtubs, there shall
   be a waterproof floor covering, which will be carried up all walls to a height of at least five inches.
   Floors shall be covered at the juncture of the floor and wall with a 1-inch minimum radius Cove.
   (2) Steam rooms and shower compartments shall have waterproof floors, walls, and
   ceilings approved by the Director.
   (3) Floors of wet and dry-heat rooms shall be adequately pitched to one or more floor
   drains properly connected to the sewer. Dry-heat rooms with wooden floors need not be provided with
   pitched floors and floor drains.
(4) A source of hot water must be available within the vicinity of dry and wet heat rooms to facilitate cleaning.

(b) Toilet facilities shall be provided in convenient locations. When five or more employees or patrons of different genders are on the premises at the same time, separate toilet facilities shall be provided. A single toilet shall be provided for each 1.5 or more persons of the same gender on the premises at any one-time.

(3) Urinals may be substituted for toilets after one toilet has been provided.

(4) Doors to toilet rooms shall open inward and be self-closing.

(5) Toilet rooms shall be designated as to the gender accommodated therein.

(b) Handwashing facilities shall be provided within or adjacent to the toilet rooms and shall be equipped with an adequate supply of hot and cold running water under pressure.

(e)(1) Lavatories or wash basins with both hot and cold running water shall be installed in either the toilet room or the vestibule. Lavatories or wash basins must have soap in a dispenser and sanitary towels.

(2) Handwashing facilities shall be readily accessible to the massage practitioner.

(d)(c) All portions of the massage establishment shall be provided with adequate light and ventilation by means of windows or skylights with an area of not less than of the total floor area, or shall be provided with an approved artificial light and a mechanical operating ventilating system. When windows or skylights are used for ventilation, at least ¼ of the total required window area shall be operable. To allow for adequate ventilation, cubicles, rooms, and areas provided for the use of patrons not served directly by a window, skylight, or mechanical system of ventilation shall be constructed so that the height of the partitions does not exceed 75 percent of the floor-to-ceiling height of the area in which they are located.

(1) Toilet, dressing and massage rooms shall be provided with at least 108 lux (10 foot candles) of light.
(e2) All electrical equipment shall be installed in accordance with the requirements of the San Francisco Electrical Code.

(d) A room, enclosure, or designated area shall be provided where patrons can change and store their clothes.

(e) A room, enclosure, or designated area, which is separate from the toilet, massage room(s), steam room, or other common areas shared by the patrons shall be made available for each employee.

(f) Every portion of a massage establishment, including appliances and apparatus, shall be kept clean and operated in a sanitary condition.

(1) Adequate and suitable space shall be provided for storage of clean linens, including but not limited to sheets, towels, and apparel.

(2) Every massage establishment shall provide clean laundered sheets and towels and shall launder them after each use and store them in a sanitary manner.

(3) No towels or sheets shall be laundered or dried in any massage establishment unless such massage establishment has laundry facilities for such laundering and drying.

(4) The massage establishment shall provide smooth, cleanable appropriately labeled receptacles for the storage of soiled linens and disposal of paper towels.

(5) The massage establishment shall appropriately bag and dispose of soiled refuse.

(6) Every massage establishment shall thoroughly sanitize its wet and dry heat rooms, shower compartments, and toilet rooms each business day.

(7) Bathtubs shall be thoroughly cleaned and sanitized after each use.

(g) Any room in which a massage establishment provides massage services shall not be used for residential or sleeping purposes; provided, however, that the Director may allow such room to be used for residential or sleeping purposes if the Director finds that the health and safety of the patrons of the massage establishment will not be jeopardized.
(h) Massage practitioners shall not engage in lewd or lascivious acts on the premises of a
massage establishment during business hours, including but not limited to: the performance of acts, or
simulated acts, of sexual intercourse, masturbation, sodomy, bestiality, copulation (oral, anal or
vaginal), flagellation; the actual or simulated caressing or fondling by one adult human being of the
breast, anus or genitals of another adult human being; the actual or simulated displaying of the pubic
hair, anus, vagina, penis, vulva, buttocks, areola, or any other external genitalia of the human body.

(i) Massage practitioners shall be fully clothed in clean, non-transparent clothing at all
times that shall not expose their genitals, pubic area, buttocks or chest, nor shall the operator
of a massage business allow or permit any person providing services at the massage
establishment to dress in non-conforming clothing.

(ii) Massage Establishment interior and exterior doors shall remain unlocked during business
hours—except in establishments where all practitioners are certified by the CAMTC, when there
is no staff available to ensure security for clients and massage staff who are behind closed doors.

(ki) No alcoholic beverages or drugs may be sold, served, used, or possessed on the premises of
any massage establishment during business hours. "Alcoholic beverage" includes a mixture of one or
more alcoholic beverages ingested separately or as a mixture as defined in Section 23004 of the
California Business and Professions Code. "Drug" shall include all narcotics, drugs, or controlled
substances as defined in Chapter 2 (commencing with Section 11053) of Division 10 of the California
Health and Safety Code.

(li) Unless the massage establishment operator and all practitioners are CAMTC
certified, the operator of the establishment must post a notice informing the public and victims
of human trafficking of telephone hotline numbers to seek help or report unlawful activity in
English, Spanish, Cantonese and Vietnamese, and other appropriate languages as
determined by the Department in a conspicuous place near the public entrance of the
massage establishment or in another conspicuous location in clear view of the public and
employees where similar notices are customarily posted pursuant to Cal. Civil Code Section 52.6.

SEC. 192829.27. VIOLATIONS AND ADMINISTRATIVE PENALTIES.

(a) Any person who violates any provision of this Article or any rule or regulation adopted pursuant to Section 192629.25 may, after being provided notice and an opportunity to be heard, be subject to the following monetary penalties and/or permit penalties: an administrative fine not to exceed $1,000 for the first violation of any provision of this Article or any rule or regulation in a 24-month period, $2,500 for the second violation of any provision of this Article or any rule or regulation in a 24-month period, and $5,000 for the third and subsequent violations of any provision of this Article or any rule or regulation in a 24-month period; provided, however, that the schedule of administrative fines for a massage practitioner shall be as follows: not to exceed $250 for the first violation of any provision of this Article or any rule or regulation in a 24-month period, $500 for the second violation of any provision of this Article or any rule or regulation in a 24-month period, and $1,000 for the third and subsequent violations of any provision of this Article or any rule or regulation in a 24-month period.

(b) Any permittee who knowingly employs a massage practitioner who is not in possession of a valid permit or who allows such a massage practitioner to perform, operate, or practice in the permittee's place of business may, after being provided notice and an opportunity to be heard, be subject to an administrative fine not to exceed $1,000 for the first violation in a 24-month period, $2,500 for the second violation in a 24-month period, and $5,000 for the third and subsequent violations in a 24-month period.

(c) In determining the amount of the administrative fine, the hearing officer shall consider any relevant circumstance presented by any of the parties, including but not limited to the nature and
seriousness of the violation, the number of violations, the persistence of the violation, the length of time over which the violation occurred, the willfulness of the violation, and the impacts of the violation on the community:

(1) Establishment Operating Without a Permit from the San Francisco Department of Public Health.

(A) Administrative fine: Up to $1,000 per day of operating without a permit; and

(B) Permit penalty: Revocation, and Massage Establishment location and permittee are ineligible for a new permit from the San Francisco Department of Public Health for 180 days.

(C) Repeat violations: Same penalties as (a)(1)(A) and (a)(1)(B).

(2) Establishment Violating Conditions of California Business and Professions Code sections 4600-4620 and all Implementing Regulations.

(A) Administrative fine: Up to $1,000 per day of operating without a permit; and

(B) Permit Penalty: Mandatory 60-120 days suspension of Massage Establishment permit.

(C) Repeat violations: Same penalties as (a)(3)(A) and (a)(3)(B).

(3) Massage Establishment Employing Underage Practitioner as defined in Section 29.17.

(A) Administrative fine: None.

(B) Permit penalty: Mandatory 60-120 days suspension of Massage Establishment permit.

(C) Repeat violations: Revocation for second occurrence within 36 months of first occurrence and Massage Establishment location and permittee are ineligible for a new permit for 180 days.
(4) Solicitation Charges or Convictions, as Defined by California Penal Code section 647 and/or San Francisco Police Code section 225, for anyone working at Massage Establishment.

   (A) Administrative fine: $5,000 to be paid by Massage Establishment permittee; and
   (B) Permit penalty: Mandatory 60-120 days suspension of Massage Establishment permit.

   (C) Repeat violations: Revocation; Permittee ineligible for a new Massage Establishment permit from the San Francisco Department of Public Health, at any location.

(5) Trafficking Charges or Convictions, as Defined by California Penal Code Section 236.1, for anyone working at Massage Establishment.

   (A) Administrative fine: None.
   (B) Permit penalty: Revocation and Permittee ineligible for a new Massage Establishment permit, at any location.

   (C) Repeat violations: Same penalty as (a)(5)(B).

(6) Establishment Knowingly Employing Unlicensed or Uncertified Massage Practitioner or Therapist.

   (A) Administrative fine: $1,000 to be paid by Massage Establishment permittee.
   (B) Permit penalty: None.

   (C) Repeat violations: 15-30 days suspension and up to $2,500 fine for 2nd occurrence within a 24 month period; 30-60 days suspension or permit revocation, and up to $5,000 fine for 3rd occurrence within 24 months.

(7) Establishment Used for Residential Sleeping Purposes, Without Authorization by the City and County of San Francisco Director of Public Health.

   (A) Administrative fine: Up to $1,000.
   (B) Permit penalty: None.
(C) Repeat violations: 15-30 days suspension and up to $2,500 fine and for 2nd occurrence within 24 months; 30-60 days suspension and up to $5,000 fine for 3rd occurrence within 24 months.

(8) Presence of beds instead of massage tables.

(A) Administrative fine: None.

(B) Permit penalty: Notice of violation only.

(C) Repeat violations: Up to $1,000 fine for 2nd occurrence within 24 months; 15-30 day suspension and up to $2,500 fine and for 3rd occurrence within 24 months.

(9) Massage Practitioner Not Wearing Improper Attire as described in Section 29.12(i).

(A) Administrative fine: Up to $250 to be paid by practitioner and up to $250 per person to be paid by Massage Establishment permittee; and,

(B) Permit penalty: Notice of violation.

(C) Repeat violations: Up to $500 fine for 2nd and each subsequent occurrence and 60 day suspension for practitioner and 60 day suspension per person for Massage Establishment permit.

(10) Sanitation Issues, pursuant to Section 29.12(f).

(A) Administrative fine: None.

(B) Permit penalty: Notice of violation.

(C) Repeat violations: Up to $250 fine and 60 day suspension for Massage Establishment permit.

(11) Massage Establishment Operating Past 10 p.m.

(A) Administrative fine: Up to $1,000.

(B) Permit penalty: None.
(C) Repeat violations: 15-30 days suspension and up to $2,500 for 2nd occurrence within 24 months; 30-60 days suspension and up to $5,000 fine for 3rd and each subsequent occurrence within 24 months.

(12) Practicing Massage Without a Permit.

(A) Administrative fine: $250 fine.

(B) Permit penalty: None.

(C) Repeat violations: $500 fine for 2nd occurrence within 24 months; $1,000 fine for 3rd and each subsequent occurrence within 24 months, and Practitioner ineligible for San Francisco Department of Public Health permit for 180 days.

(13) Anyone performing sex acts as defined in Section 29.12(h) on Massage Establishment premises during business hours.

(A) Administrative fine: $1000 to be paid by Massage Establishment permittee.

and

(B) Permit penalty: 60 day permit suspension of Massage Establishment permit.

(C) Repeat violations: Permit revocation of both practitioner and Massage Establishment permittee.

(14) Failure to post notices as required by Section 29.12(l).

(A) Administrative fine: Written warning for first violation, $250 for second violation within 12 months.

(B) Permit Penalty: 30 day suspension for third and subsequent violations within 24 months.

(1415) All other violations of San Francisco Health Code Article 29, and any Massage Program Rules and Regulations.

(A) Administrative fine: Up to $1,000; and

(B) Permit penalty: suspension or revocation.
(C) Repeat violations: $2,500 for the second violation in a 24-month period;
$5,000 for the third and subsequent violations in a 24-month period; and suspension or revocation.

(b) Written notice of each violation shall be provided to the owner(s) of the property upon which the Massage Establishment is located.

(d) Administrative fines collected under this Section shall be used to support the Department of Public Health and its Health Code enforcement functions.

(ed) Nothing in this Section shall preclude the prosecution of anyone under Health Code Section 1928.229.29, the laws of the State of California or the laws of the United States of America.

Section 3. Effective Date. This ordinance shall become effective 30 days after enactment. Enactment occurs when the Mayor signs the ordinance, the Mayor returns the ordinance unsigned or does not sign the ordinance within ten days of receiving it, or the Board of Supervisors overrides the Mayor's veto of the ordinance.

Section 4. Scope of Ordinance. In enacting this ordinance, the Board of Supervisors intends to amend only those words, phrases, paragraphs, subsections, sections, articles, numbers, punctuation marks, charts, diagrams, or any other constituent parts of the Health Code that are explicitly shown in this ordinance as additions, deletions, Board amendment additions, and Board amendment deletions in accordance with the "Note" that appears under the official title of the ordinance.

Section 5. Severability. If any section, subsection, sentence, clause, phrase, or word of this ordinance is for any reason held to be invalid or unconstitutional by a decision of any court of competent jurisdiction, such decision shall not affect the validity of the remaining
portions of this ordinance. The Board of Supervisors hereby declares that it would have
passed this ordinance and each and every section, subsection, sentence, clause, phrase, and
word not declared invalid or unconstitutional without regard to whether any other portion of
this ordinance would be subsequently declared invalid or unconstitutional.

APPROVED AS TO FORM:
DENNIS J. HERRERA, City Attorney

By: 
VIRGINIA DARIO ELIZONDO
Deputy City Attorney
City and County of San Francisco

Tails

Ordinance

File Number: 130789  Date Passed: November 19, 2013

Ordinance amending the Health Code to require massage establishments to post the photo identification cards of all practitioners licensed by San Francisco working at the establishment; deny Massage Establishment permits to applicants convicted of specified crimes; provide an appeal process for persons denied a Massage Establishment permit; establish health and safety requirements for all Massage Establishments; establish penalties for violations of Article 29 governing Massage Practitioners and Massage Establishments; require notice of violations be sent to the owner(s) of property where Massage Establishments are located; and making environmental findings.

October 03, 2013 Rules Committee - AMENDED, AN AMENDMENT OF THE WHOLE BEARING SAME TITLE

October 03, 2013 Rules Committee - CONTINUED TO CALL OF THE CHAIR AS AMENDED

October 24, 2013 Government Audit and Oversight Committee - RECOMMENDED

November 05, 2013 Board of Supervisors - AMENDED, AN AMENDMENT OF THE WHOLE BEARING SAME TITLE

Ayes: 11 - Avalos, Breed, Campos, Chiu, Cohen, Farrell, Kim, Mar, Tang, Wiener and Yee

November 05, 2013 Board of Supervisors - AMENDED, AN AMENDMENT OF THE WHOLE BEARING NEW TITLE

Ayes: 11 - Avalos, Breed, Campos, Chiu, Cohen, Farrell, Kim, Mar, Tang, Wiener and Yee

November 05, 2013 Board of Supervisors - PASSED ON FIRST READING AS AMENDED

Ayes: 11 - Avalos, Breed, Campos, Chiu, Cohen, Farrell, Kim, Mar, Tang, Wiener and Yee

November 19, 2013 Board of Supervisors - FINALLY PASSED

Ayes: 11 - Avalos, Breed, Campos, Chiu, Cohen, Farrell, Kim, Mar, Tang, Wiener and Yee
I hereby certify that the foregoing Ordinance was FINALLY PASSED on 11/19/2013 by the Board of Supervisors of the City and County of San Francisco.

Angela Calvillo
Clerk of the Board

Date Approved

11/27/13