

FILE NO. 001555

RESOLUTION NO. 960-00

1 [Neighborhood Taxi Service]  
2 URGING THE TAXI COMMISSION TO TAKE ALL STEPS WITHIN ITS POWER WITH ALL  
3 DUE HASTE TO IMPROVE SERVICE TO OUTLYING AREAS OF THE CITY, INCLUDING  
4 ISSUING AT LEAST 400 ADDITIONAL TAXIS; CONSIDERING NEIGHBORHOOD-ONLY,  
5 WHEELCHAIR-ACCESSIBLE, COMPRESSED NATURAL GAS, AND OTHER RESTRICTIONS;  
6 CREATING A WORKABLE PLAN FOR CENTRALIZED DISPATCH; SITING NEIGHBORHOOD  
7 TAXI STANDS; ESTABLISHING AN EASILY REMEMBERED PHONE NUMBER AS A  
8 COMPLAINT OR COMPLIMENT PHONE LINE, AND INCREASING THE NUMBER OF HOURS  
9 OF TRAINING REQUIRED FOR TAXI DRIVERS AS FOLLOWS: AT LEAST TWO  
10 ADDITIONAL HOURS IN CITY GEOGRAPHY, AT LEAST ONE ADDITIONAL HOUR IN  
11 CRIME PREVENTION, AND AT LEAST DOUBLING THE HOURS OF VEHICLE AND  
12 PEDESTRIAN SAFETY TRAINING REQUIRED.

13 WHEREAS, Taxis are an important part of the City and County of San Francisco's Transit First  
14 policy; and,

15 WHEREAS, The San Francisco Taxi Commission, created by the voters in November, 1998 to  
16 effect long term reform of the taxi industry, has specific responsibility for the issues facing the industry,  
17 drivers and riders; and,

18 WHEREAS, On August 22, 2000, the Taxi Commission held a meeting in the Bayview district  
19 that confirmed that it is difficult to get a taxi, particularly in outlying areas of the City; and,

20 WHEREAS, The Taxi Commission holds authority to make changes to the taxi industry,  
21 including issuing additional unrestricted medallions or issuing restricted medallions such as "peak-  
22 time," "wheelchair-accessible," "compressed natural gas," or "neighborhood-only;" and,

23 WHEREAS, In 1998, the Mayor's Taxi Task Force made certain recommendations for  
24 improving service that still have not been implemented, including the creation of a centralized dispatch  
25

\*\*GAVIN NEWSOM\*\*  
BOARD OF SUPERVISORS

1 system, siting of neighborhood taxi stands, and establishment of a centralized complaint or compliment  
2 line; and,

3 WHEREAS, Additional meritorious ideas which have arisen through public input include  
4 requiring more driver training hours and setting performance measures for taxis that would determine  
5 whether taxis are eligible for periodic meter rate increase; now, therefore, be it

6 RESOLVED, That the Board of Supervisors urges the Taxi Commission to take all steps within  
7 its power with all due haste to improve service to outlying areas of the city, including issuing at least  
8 400 additional taxis, creating a workable plan for centralized dispatch, siting neighborhood taxi stands,  
9 establishing an easily remembered phone number as a complaint or compliment phone line, and  
10 increasing the number of hours of training required for taxi drivers as follows: at least two additional  
11 hours in city geography, at least one additional hour in crime prevention, and at least doubling the hours  
12 of vehicle and pedestrian safety training; and, be it

13 FURTHER RESOLVED, That copies of this resolution be sent to the San Francisco Taxi  
14 Commission, 401 Van Ness, Room 340, San Francisco, CA 94102, and to Commission President  
15 Marianne Costello, c/o Scoma's Restaurant, Pier 47, San Francisco, CA.



# City and County of San Francisco

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

## Tails

## Resolution

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**File Number:** 001555

**Date Passed:**

Resolution urging the Taxi Commission to take all steps within its power with all due haste to improve service to outlying areas of the City, including issuing at least 400 additional taxis; considering neighborhood-only, wheelchair-accessible, compressed natural gas, and other restrictions; creating a workable plan for centralized dispatch; siting neighborhood taxi stands, establishing an easily remembered phone number as a complaint or compliment phone line, and increasing the number of hours of training required for taxi drivers as follows: at least two additional hours in City geography, at least one additional hour in crime prevention, and at least doubling the hours of vehicle and pedestrian safety training required.

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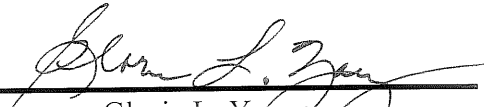
October 30, 2000 Board of Supervisors — ADOPTED

Ayes: 10 - Ammiano, Becerril, Bierman, Katz, Kaufman, Leno, Newsom, Teng,  
Yaki, Yee

Absent: 1 - Brown

File No. 001555

I hereby certify that the foregoing Resolution was ADOPTED on October 30, 2000 by the Board of Supervisors of the City and County of San Francisco.

  
\_\_\_\_\_  
Gloria L. Young  
Clerk of the Board

\_\_\_\_\_  
\_\_\_\_\_  
Date Approved

\_\_\_\_\_  
\_\_\_\_\_  
Mayor Willie L. Brown Jr.

November 9, 2000

I hereby certify that the foregoing resolution, not being signed by the Mayor within the time limit as set forth in Section 3.103 of the Charter, became effective without his approval in accordance with the provision of said Section 3.103 of the Charter.

  
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Clerk of the Board

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001555