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[Wireless Carriers.]

Resolution urging the Emergency Communications Department, in collaboration with the San Francisco Telecommunications Commission, to implement 9-1-1 in the wireless carrier environment to enhance current emergency operations by the Emergency Communications Department's 911-Center.

WHEREAS, Recently San Francisco overhauled and upgraded its emergency communications by (1) Creating a consolidated Emergency Communications Department (ECD) to handle emergency calls from the public and public safety dispatch, and (2) Building a new, seismically sound facility; and,

WHEREAS, The new vision of the San Francisco Emergency Communication Department is to be the international model recognized for leadership, professionalism and innovation in 911 public safety communication.; and,

WHEREAS, The members of the San Francisco Emergency Communications Department, are committed to excellence in public safety providing the linkage between the residents of and visitors to San Francisco and its emergency services resources; and,

WHEREAS, In its recent draft *Telecommunications Plan*, the Telecommunications Commission defined that Emergency Communications consists of receiving and processing emergency 911 calls, public safety-Police, Fire and Emergency Medical--dispatch and coordination on of emergency response; Implementing a new wireless voice and data system; Improving automated call receipt and dispatch functions; and Improving record management and scheduling systems; and,

1 WHEREAS, The 911-Center is the first responder of all incoming 911 calls, whereby
2 information is gathered, assessed in order to paint a vivid picture needed to dispatch the most
3 appropriate response to a call; and,

4 WHEREAS, On October 16th, 2001, the Economic Vitality, Small Business and Social
5 Policy Committee held a hearing to discuss the City's contingency and preparedness plan in
6 the event of a chemical or biological incident, where it was stated that wireless calls are critical
7 to avail technology to best determine the exact location of an incoming call; and,

8 WHEREAS, Wireless calls currently go directly to the California Highway Patrol then
9 into the ECD's 911-Center; and,

10 WHEREAS, Routing of wireless calls would improve the current system by bringing the
11 calls directly to the San Francisco 911-Center and deployment of FCC Docket 94-102
12 providing both caller location and call back information brings enhanced information to San
13 Francisco 9-1-1 as in wireline calls; now, therefore, be it

14 RESOLVED, That The City and County of San Francisco Board of Supervisors
15 supports incorporating all collective efforts such that San Francisco has the best possible level
16 of contingency and preparedness plan in the event of a chemical or biological incident or any
17 other type of emergency; and, be it

18 FURTHER RESOLVED, That in order to achieve this, the Board does hereby urge the
19 Emergency Communications Department, in collaboration with the San Francisco
20 Telecommunications Commission and the State of California, to implement 9-1-1 in the
21 wireless carrier environment to enhance current emergency operations by the Emergency
22 Communications Department's 911-Center.



City and County of San Francisco

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

Tails
Resolution

File Number: 011914

Date Passed:

Resolution urging the Emergency Communications Department, in collaboration with the San Francisco Telecommunications Commission, to implement 9-1-1 in the wireless carrier environment to enhance current emergency operations by the Emergency Communications Department's 911-Center.

October 29, 2001 Board of Supervisors — ADOPTED

Ayes: 11 - Ammiano, Daly, Gonzalez, Hall, Leno, Maxwell, McGoldrick, Newsom, Peskin, Sandoval, Yee

File No. 011914

I hereby certify that the foregoing Resolution was ADOPTED on October 29, 2001 by the Board of Supervisors of the City and County of San Francisco.

Gloria L. Young
Clerk of the Board

Date Approved

Mayor Willie L. Brown Jr.

Date: November 9, 2001

I hereby certify that the foregoing resolution, not being signed by the Mayor within the time limit as set forth in Section 3.103 of the Charter, became effective without his approval in accordance with the provision of said Section 3.103 of the Charter.

Clerk of the Board

File No.
011914