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[Commending telephone operators by declaring October 20 – October 26 as National Operator Appreciation Week.]

Resolution declaring October 20 – October 26 as National Operator Appreciation Week.

WHEREAS, On March 10, 1876, Alexander Graham Bell invented the telephone; and

WHEREAS, Telephone operators have faithfully served callers for over one hundred and twenty years since; and

WHEREAS, Operators are available twenty-four hours a day, seven days a week, and give world-class customer service to both domestic and international callers; and

WHEREAS, Operators answer calls from customers requesting business and residential telephone number listings; and

WHEREAS, Operators handle long-distance, person-to-person, collect, reverse-charge, overseas and conference calls; and

WHEREAS, Operators also handle emergency calls and give special assistance to persons such as those who are unable to dial or who are in emergency situations; and

WHEREAS, In an ever-changing corporate America, the operator’s job continues to evolve but customer service still remains a top priority; now, therefore, be it

RESOLVED, That the Board of Supervisors of the City and County of San Francisco recognizes the many contributions telephone operators throughout the country have made for Americans and people abroad; and, be it

FURTHER RESOLVED, That the Board of Supervisors of the City and County of San Francisco do hereby proclaim October 20 – October 26 as National Operator Appreciation Week in the City and County of San Francisco.



City and County of San Francisco

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

Tails Resolution

File Number: 021556

Date Passed:

Resolution declaring October 20 - October 26 as National Operator Appreciation Week.


September 23, 2002 Board of Supervisors — ADOPTED

Ayes: 9 - Ammiano, Daly, Gonzalez, Hall, Leno, Maxwell, Peskin, Sandoval, Yee
Absent: 2 - McGoldrick, Newsom

File No. 021556

I hereby certify that the foregoing Resolution was ADOPTED on September 23, 2002 by the Board of Supervisors of the City and County of San Francisco.

OCT 03 2002



Gloria L. Young
Clerk of the Board



Mayor Willie L. Brown Jr.

Date Approved