

1 [Urging California Department of Social Service to provide automated translations of IHSS  
2 Notices of Action].

3 **Resolution encouraging the California Department of Social Services, Adult Services**  
4 **Branch, to modify the State computer system (CMIPS) which generates Notices of**  
5 **Action to In-Home Supportive Services consumers, so that Notices can be generated in**  
6 **languages other than English and Spanish.**

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8 WHEREAS, the City and County of San Francisco is committed to providing equal  
9 access to information and services to non-English speaking citizens; and,

10 WHEREAS, San Francisco has taken steps to proclaim itself a "City of Refuge" for  
11 immigrants of all backgrounds; and,

12  
13 WHEREAS, San Francisco is a multilingual city which has large and diverse immigrant  
14 population, much of which is monolingual or possesses limited proficiency in the English  
15 language; and

16 WHEREAS, government must be sensitive to the needs of the limited-English  
17 proficiency and monolingual community and the challenges faced by non-English speaking  
18 immigrants, and is committed to enhancing communication with the members of this  
19 community and should acknowledge the specific language needs of many of these  
20 immigrants; and

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22 WHEREAS, CMIPS, the State's computer system which generates Notices of Actions  
23 for In-Home Supportive Services consumers can only generate automated Notices of Action  
24 in English and Spanish; and,

1           WHEREAS; local entities would have to incur additional costs to create systems to  
2 automate Notices of Action in other languages and,

3           WHEREAS; non English speaking consumers of IHSS are entitled to IHSS Notices of  
4 Action in their own languages now, therefore, be it

5           RESOLVED, That the City and County of San Francisco urges the California  
6 Department of Social Services, Adult Services Branch, to make the necessary changes to the  
7 CMIPS computer system to provide IHSS Notices of Action various languages.  
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City and County of San Francisco

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

Tails  
Resolution

File Number: 050712

Date Passed:


Resolution encouraging the California Department of Social Services, Adult Services Branch, to modify the State computer system (CMIPS) which generates Notices of Action to In-Home Supportive Services consumers, so that Notices can be generated in languages other than English and Spanish.

April 26, 2005 Board of Supervisors — ADOPTED

Ayes: 10 - Alioto-Pier, Ammiano, Daly, Dufty, Elsbernd, Ma, Maxwell,  
Mirkarimi, Peskin, Sandoval  
Absent: 1 - McGoldrick

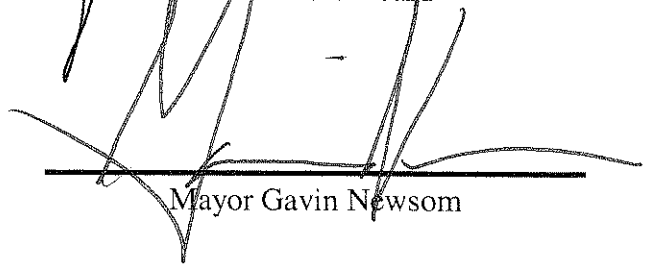
File No. 050712

I hereby certify that the foregoing Resolution was ADOPTED on April 26, 2005 by the Board of Supervisors of the City and County of San Francisco.

  
\_\_\_\_\_  
Gloria L. Young  
Clerk of the Board

MAY 06 2005

\_\_\_\_\_  
Date Approved

  
\_\_\_\_\_  
Mayor Gavin Newsom