

1 [Paratransit Broker Agreement.]

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3 **Resolution approving a Paratransit Broker Agreement with Veolia Transportation, Inc.,**  
4 **in an amount not to exceed \$118,599,710, for a five-year term ending June 30, 2015,**  
5 **with an optional five-year extension.**

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7 WHEREAS, For the past 28 years, the San Francisco Municipal Transportation Agency  
8 (SFMTA) has contracted out paratransit services to a Paratransit Broker who in turn manages  
9 subcontracts with paratransit service providers, monitors service quality, administers client  
10 eligibility, manages the sale of fare instruments; and acts on behalf of the SFMTA as the  
11 principal customer service representative for paratransit services in San Francisco; and

12 WHEREAS, The current Paratransit Broker contract began on April 1, 2000 for a five-  
13 year period and was amended to extend the term to March 31, 2010; and

14 WHEREAS, SFMTA issued a Request for Proposals (RFP) to solicit proposals for the  
15 new contract period beginning April 1, 2010 and ending June 30, 2015, with an optional five-  
16 year extension; the RFP allowed the proposers to submit an Option A proposal (for the  
17 traditional SFMTA de-centralized brokerage model) and/or an Option B proposal (a different  
18 brokerage structure, to be selected by the proposer); and

19 WHEREAS, SFMTA received five proposals from four firms and short-listed four  
20 proposals from three of those firms; and

21 WHEREAS, The evaluation panel unanimously rated the Option A proposal from Veolia  
22 Transportation, Inc. ("Veolia") highest, and staff successfully negotiated an agreement with  
23 Veolia for an amount not to exceed \$118,599,710, which agreement is on file with the Clerk of  
24 the Board of Supervisors in File No. 091439 , which is hereby declared to be a part of this  
25 resolution as if set forth fully herein; and,

\*\*Supervisor Bevan Duffy\*\*  
BOARD OF SUPERVISORS

1           WHEREAS, On December 1, 2009, the SFMTA Board of Directors adopted Resolution  
2 No. 09-201, which authorized the Executive Director/CEO of the SFMTA to execute Contract  
3 No. SFMTA 2008/09-54, Paratransit Broker Agreement, with Veolia, in an amount not to  
4 exceed \$118,599,710, for a five-year term ending June 30, 2015, with an optional five-year  
5 extension; now, therefore, be it

6           RESOLVED, That the Board of Supervisors approves the Paratransit Broker  
7 Agreement between the City and Veolia Transportation Inc., in an amount not to exceed  
8 \$118,599,710, for a five-year term ending June 30, 2015, with an optional five-year extension.  
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**\*\*Supervisor Bevan Dufty\*\***  
**BOARD OF SUPERVISORS**



City and County of San Francisco  
Tails  
Resolution

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

File Number: 091439

Date Passed: January 26, 2010

Resolution approving a Paratransit Broker Agreement with Veolia Transportation, Inc., in an amount not to exceed \$118,599,710 for a five-year term ending June 30, 2015, with an optional five-year extension.

January 26, 2010 Board of Supervisors - ADOPTED

Ayes: 10 - Avalos, Campos, Chiu, Chu, Daly, Duffy, Elsbernd, Mar, Maxwell and Mirkarimi  
Excused: 1 - Alioto-Pier

File No. 091439

I hereby certify that the foregoing Resolution was ADOPTED on 1/26/2010 by the Board of Supervisors of the City and County of San Francisco.

Angela Calvillo  
Clerk of the Board

Mayor Gavin Newsom

2-05-2010

Date Approved