Resolution responding to the Presiding Judge of the Superior Court on the findings and recommendations contained in the 2012-2013 Civil Grand Jury Report entitled “Use of Nonprofit Community-Based Organizations: Measuring Outcomes” and urging the Mayor to cause the implementation of accepted findings and recommendations through his department heads and through the development of the annual budget.

WHEREAS, Under California Penal Code Section 933 et seq., the Board of Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior Court on the findings and recommendations contained in Civil Grand Jury Reports; and

WHEREAS, In accordance with Penal Code Section 933.05(c), if a finding or recommendation of the Civil Grand Jury addresses budgetary or personnel matters of a county agency or a department headed by an elected officer, the agency or department head and the Board of Supervisors shall respond if requested by the Civil Grand Jury, but the response of the Board of Supervisors shall address only budgetary or personnel matters over which it has some decision making authority; and

WHEREAS, The 2012-2013 Civil Grand Jury Report entitled “Use of Nonprofit Community-Based Organizations: Measuring Outcomes” is on file with the Clerk of the Board of Supervisors in File No. 130610, which is hereby declared to be a part of this resolution as if set forth fully herein; and

WHEREAS, The Civil Grand Jury has requested that the Board of Supervisors respond to Finding Nos. 2 and 3 as well as Recommendations 2.1, 2.2, and 3 contained in the subject Civil Grand Jury report; and
WHEREAS, Finding No. 2 states: "City services provided by CBO grants/contracts have great value in helping underserved groups, but there is no systematic monitoring of the outcomes of effectiveness of the services delivered. It is important to know the value of these services over the long-term and to have a comprehensive strategy for optimizing the long-term effectiveness of the grants and contracts;" and

WHEREAS, Finding No. 3 states: "The DPH has not been able to take full advantage of the Avatar electronic information management system;" and

WHEREAS, the Recommendation No. 2.1 states: "The Mayor and Board of Supervisors should take the important step of developing an overarching strategy, as recommended by the San Francisco Community-Based Organizations Task Force in 2009, for evaluating the long-term effect of services provided by CBOs and use the results of that examination to set priorities and eliminate ineffective (or wasteful) programs;" and

WHEREAS, the Recommendation No. 2.2 states: "The Mayor and the Board of Supervisors should consider taking a percentage of the total monies devoted to the provision of services by CBOs and use it to engage professional assistance to conduct this evaluation;" and

WHEREAS, the Recommendation No. 3 states: "The Department should provide additional resources to bring the Avatar system to a level that fully supports the Department's performance objective program. The Mayor and the Board of Supervisors should ensure that sufficient resources are available to implement this recommendation;" and

WHEREAS, in accordance with Penal Code Section 933.05(c), the Board of Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior Court on Finding Nos. 2 and 3 as well as Recommendations 2.1, 2.2, and 3 contained in the subject Civil Grand Jury report; now, therefore, be it
RESOLVED, That the Board of Supervisors reports to the Presiding Judge of the Superior Court that it disagrees partially with Finding 2 for reasons as follows: Individual departments do monitor the effectiveness of the services delivered based on programmatic needs and objectives; and, be it

FURTHER RESOLVED, That the Board of Supervisors reports that it agrees with Finding 3; and, be it

FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation 2.1 has already been implemented: There is currently a citywide joint fiscal monitoring protocol in place that produces corrective action policies, and currently, the City has formal Requests for Proposal processes for ensuring the City utilizes the most effective providers; and, be it

FURTHER RESOLVED, That the Board of Supervisors reports that it will not implement Recommendation 2.2 for reasons as follows: Professional staff currently continually monitor the performance of community-based organizations; and, be it

FURTHER RESOLVED, That the Board of Supervisors reports that it requires further analysis for Recommendation 3 for reasons as follows: The Department of Public Health will report to the Board on the hiring of necessary staff to support the Avatar system within six months of the publication of the Civil Grand Jury report, from June 27, 2013, to no later than December 27, 2013; and, be it

FURTHER RESOLVED, That the Board of Supervisors urges the Mayor to cause the implementation of accepted findings and the recommendation through his/her department heads and through the development of the annual budget.
Resolution responding to the Presiding Judge of the Superior Court on the findings and recommendations contained in the 2012-2013 Civil Grand Jury Report entitled "Use of Nonprofit Community-Based Organizations: Measuring Outcomes" and urging the Mayor to cause the implementation of accepted findings and recommendations through his department heads and through the development of the annual budget.

October 24, 2013 Government Audit and Oversight Committee - AMENDED, AN AMENDMENT OF THE WHOLE BEARING SAME TITLE

October 24, 2013 Government Audit and Oversight Committee - RECOMMENDED AS AMENDED

November 05, 2013 Board of Supervisors - ADOPTED

Ayes: 11 - Avalos, Breed, Campos, Chiu, Cohen, Farrell, Kim, Mar, Tang, Wiener and Yee

I hereby certify that the foregoing Resolution was ADOPTED on 11/5/2013 by the Board of Supervisors of the City and County of San Francisco.

Angela Calvillo
Clerk of the Board

November 15, 2013
Date Approved

I hereby certify that the foregoing resolution, not being signed by the Mayor within the time limit as set forth in Section 3.103 of the Charter, or time waived pursuant to Board Rule 2.14.2, became effective without his approval in accordance with the provision of said Section 3.103 of the Charter or Board Rule 2.14.2.

Angela Calvillo
Clerk of the Board