**RESIDENT RESOURCE GUIDE**

**DISTRICT 6**

**COVID-19**

- **How to get tested:** [sf.gov/find-out-about-your-covid-19-testing-options](https://sf.gov/find-out-about-your-covid-19-testing-options)
- **How to access vaccines:** [sf.gov/get-vaccinated-against-covid-19](https://sf.gov/get-vaccinated-against-covid-19)
- **Wear a mask, social distance & avoid large gatherings**

**Police**

Emergency situations including a crime in progress or a health crisis, **call 911 immediately.**

For Non-Emergencies like noise complaints or to file a police report (English, Chinese, Spanish):  
**Phone:** (415) 553-0123  
**Online:** [www.sanfranciscopolice.org/get-service/police-reports/file-police-report](http://www.sanfranciscopolice.org/get-service/police-reports/file-police-report)

- **Tenderloin Police Station**  
  **Phone:** (415) 345-7300  
  **Email:** SFPDTenderloinStation@sfgov.org

- **Southern Police Station**  
  **Phone:** (415) 575-6000  
  **Email:** SFPDSouthernStation@sfgov.org

- **Community Liaison Unit**  
  For victims of hate crimes. Phone is monitored for Cantonese and Mandarin speakers.  
  **Phone:** (415) 558-5588

- **District Attorney’s Office**  
  Report any crimes to 911 before engaging with the District Attorney’s office.

- **Victims Services Division**  
  For support and assistance to victims and their families  
  **Phone:** (628) 652-4100  
  **Email:** victimservices@sfgov.org

**SF 311**

Information and referrals to health, human and social services in San Francisco including:

- **Garbage and Recycling**
- **Street cleaning**
- **Encampments**
- **Tree trimmings**
- **And more**

- **Hours:** 24 hours, 7 days a week  
- **Phone:** Dial 3-1-1  
- **Website:** [www.sf311.org](http://www.sf311.org)  
- **Filed a claim with 311?** Email your case number to our office at haneystaff@sfgov.org and our staff can help follow up

**Department of Disability and Aging Services (DAS)**

Resources for senior services and food access  
**Phone:** 415-355-6700  
**24 Hour Hotline:** 800-510-2020  
**Website:** [www.sfhsa.org/services/access-empowerment/das-benefits-and-resources-hub](http://www.sfhsa.org/services/access-empowerment/das-benefits-and-resources-hub)

**Mental Health Services**

- **Psychiatric Emergency Services:** (415) 206-8125  
- **Mobile Crisis Team:** (415) 970-4000  
- **Comprehensive Child Crisis:** (415) 970-3800  
- **Westside Community Crisis:** (415) 355-0311  
- **S.F. Suicide Prevention:** (415) 781-0500

**Department of Children, Youth and Their Families**

- **Childcare and youth programs**  
  **Phone:** 628-652-7100  
  **Website:** [www.dcyf.org](http://www.dcyf.org)

**Office of Economic and Workforce Development**

- **Resources for small businesses, employers and workers**
- **Worker Information:** 415-701-4817  
- **Office of Small Business:** 415-554-6134  
- **Website:** [www.oewd.org](http://www.oewd.org)
SF Anti-Displacement Coalition
Information and resources for renters
Website: www.sfadc.org

SF Rent Board
Resources for renters and landlords
Phone: (415) 252-4600, M-F 9AM to 12PM & 1PM-4PM
Website: www.sfrb.org

SFMTA
MUNI, Parking, pedestrian safety, and other transit issues
Phone: Call 3-1-1
Website: www.sfmta.com

Department of Building Inspections
Construction noise, building quality issues
Phone: 628-652-3200
Website: www.sfdbi.org

SF Department of Public Health
Health services and information
Phone: Call 3-1-1
Website: www.sfdph.org

Tenderloin Community Benefit District
Phone: (415) 292-4812
Website: www.tlcbd.org

SOMA West Community Benefit District
Phone: (415) 292-4812
Website: www.tlcbd.org

Civic Center Community Benefit District
Phone: (415) 781-4700
Website: www.sfciviccenter.org

Mid-Market Community Benefit District
Phone: (415) 543-5223
Website: www.midmarketcbd.org

East Cut Community Benefit District
Phone: (415) 543-8223
Website: www.theeastcut.org

Lower Polk Community Benefit District
Phone: (415) 775-1180
Website: www.lowerpolkcbd.org

Yerba Buena Community Benefit District
Phone: (415) 644-0728
Website: www.ybcbd.org