FOR IMMEDIATE RELEASE

CONTACT
Edward Wright
Legislative Aide to Supervisor Gordon Mar
edward.w.wright@sfgov.org
(415) 554-7464

Supervisor Gordon Mar calls for hearing on SFMTA’s performance

[San Francisco] At Tuesday’s Board of Supervisors meeting, Supervisor Gordon Mar called for a hearing from SFMTA on their progress in meeting quarterly performance goals, saying concerns with Muni are the “number one issue” he hears from constituents.

“It’s in the interest of the public to hear from SFMTA on their progress in meeting these goals.” Said Mar. “I’ve heard from constituents every single day about train and bus delays, long wait times, and reliability issues, and they deserve answers.”

Following the ‘Muni meltdown’ last summer, when challenges with hiring and retention of drivers combined with training requirements for new trains, system errors, and switch problems led to a massive drop in service hours for SFMTA over several months, the agency began setting 90 day benchmarks for improving their performance. These quarterly benchmarks set near term goals for improving reliability, reducing gaps in service, and reducing collisions, and were last reported to the Government Audit and Oversight Committee of the Board of Supervisors in December.

Since then, Muni has continued to experience delays, with a recent slowdown during weekday rush hour on February 28th impacting tens of thousands of riders, but has not reported updates on their performance to the Board of Supervisors. Supervisor Mar wants to change that.

“I’d like to see SFMTA report to us on their progress every 90 days going forward” said Mar. “Public transit deserves public oversight -- and accountability.”