[Accept and Expend In-Kind Gift - Retroactive - Consulting Services - Various Providers - Valued at $1,490,720]

Resolution retroactively authorizing the Department of Technology, through its Office of Civic Innovation’s Civic Bridge program, to accept an in-kind gift of consulting services valued at $1,490,720 from various providers from March 2021 to February 2022.

WHEREAS, The Office of Civic Innovation (OCI) at the Department of Technology matches pro bono private sector talent with departments of the City and County of San Francisco ("City") to address specific policy or operational challenges facing those departments; and

WHEREAS, Under OCI’s Civic Bridge program, departments identify service needs that could benefit from innovative solutions and private companies, non-profit organizations and individuals offer to donate consulting services to help departments on these needs; and

WHEREAS, Private sector companies and individuals, and non-profits (the Partners) will offer their consulting servicers free of charge in order to help develop strategies and solutions to improve City service delivery; and

WHEREAS, For 2021, over the course of a Spring and Fall cohorts the following departments received the following services from the Partners for the value of the in-kind services identified for each project:

- Assessor-Recorder received from Mapbox an analysis of new construction assessment data and peer review of other assessor’s offices worth $99,840;
- Department of Children Youth and Families (DCYF) received assistance from Adobe for developing a strategy for a more effective resident feedback loop and
recommendations for redesign of the Community Needs Assessment portion of
the Department website worth $62,400;

- DCYF received from Salesforce a needs analysis and a communications
  strategy, content calendar, and partner engagement tracker and toolkit to
  promote awareness of children's rights at a value of $97,500;

- The Office of Contract Administration (OCA) received assistance from Zendesk
  in developing a strategic plan worth $99,840;

- The Department of Emergency Management received from Mapbox assistance
  in transitioning the City's Emergency Shelter Database to a user friendly
  platform with enhanced functionality worth Mapbox $99,840;

- Homelessness and Supportive Housing (HSH) received assistance from
  Zendesk in helping produce an educational awareness campaign to educate
  San Franciscans about the crisis of homelessness and the solutions worth
  $99,840;

- The Department Human Resources (DHR) received from Adobe assistance in
  developing user friendly tools to better support City employees who are new
  parents locate appropriate benefits worth $62,400;

- DHR received from Zendesk user research and recommendations for improving
  the City's job applicant experience worth $99,840;

- The Human Rights Commission (HRC) received assistance from Accenture in
  measuring the impact of the Dream Keeper Initiative for San Francisco's Black
  communities by supporting development of a public facing Dream Keeper
  Initiative dashboard that captures the impact of the initiative worth $99,840;
The Human Services Agency received assistance from ZS Associates in creating an outreach plan to better connect older people and adults with disabilities to City services $99,840;

Municipal Transportation Agency (MTA) received assistance from ZS Associates with development of the data design and structure for data submitted by Transportation Network Companies worth $99,840;

The Office of Economic and Workforce Development (OEWD) received assistance from Harvard Business School (HBS) Community Partners in creating a small business service framework that will inform the OEWD's approach toward supporting the sector's economic recovery and building a strong foundation for equitable growth after the COVID-19 pandemic worth $124,800;

OEWD received from Salesforce assistance in developing a branding and marketing strategy to better communicate economic and workforce development services to San Franciscans $97,500;

The Human Rights Commission's Office of Racial Equity will receive from Adobe assistance in designing and building the City's first citywide Racial Equity Index worth $62,400;

The Police Department received from Accenture LLP assistance in developing its strategic plan worth $185,000; and
WHEREAS, The Donor Agreements with the Partners to provide consulting services on a volunteer basis to the City are on file with the Clerk of the Board of Supervisors in File No. 220091; and

WHEREAS, The consulting services are valued at a total of $1,490,720; and

WHEREAS, The City has an indemnification provision in all of the donor agreements which provides for mutual indemnification with the exception of acts and omissions arising from the sole negligence of the City or the donor; and

WHEREAS, The gifts do not require amendments to the Annual Salary Ordinance; now, therefore, be it

RESOLVED, That the Board of Supervisors retroactively approves the in-kind gifts valued at $1,490,720 and hereby authorizes, through the Department of Technology Office of Civic Innovation to accept the in-kind gifts of consulting services described above, substantially in the form of the donor agreements on file with the Clerk of the Board of Supervisors, in File No. 220091, with such changes or modifications, as may be acceptable to the Director of the Department of Technology and the City Attorney and which do not materially increase the obligations and liabilities of the City or reduce the services to the City; and, be it

FURTHER RESOLVED, That within thirty (30) days of the donor agreements being fully executed by all parties, the Department of Technology shall provide a copy of the final agreements to the Clerk of the Board for inclusion to the official file.
Recommended:

/s/

Linda Gerull
Chief Information Officer
Executive Director,
Department of Technology

Approved:

/s/

Office of the Mayor

Approved:

/s/

Office of the Controller
Resolution retroactively authorizing the Department of Technology, through its Office of Civic Innovation's Civic Bridge program, to accept an in-kind gift of consulting services valued at $1,490,720 from various providers from March 2021 to February 2022.

March 09, 2022 Budget and Finance Committee - RECOMMENDED

March 15, 2022 Board of Supervisors - ADOPTED
Ayes: 11 - Chan, Haney, Mandelman, Mar, Melgar, Peskin, Preston, Ronen, Safai, Stefani and Walton

File No. 220091

I hereby certify that the foregoing Resolution was ADOPTED on 3/15/2022 by the Board of Supervisors of the City and County of San Francisco.

Angela Calvillo
Clerk of the Board

London N. Breed
Mayor

Date Approved
3/22/22