AMENDED IN COMMITTEE 9/14/16

[Agreement Amendment - PRWT Services, Inc. - Citation Processing and Support Services -

FILE NO. 160929

Not to Exceed \$76,777,789]

RESOLUTION NO. 411-16

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24 25 Resolution approving the Fifth Amendment to the Agreement with PRWT Services, Inc., for citation processing and support services by increasing the contract amount by \$14,051,854, for a total contract amount not to exceed \$76,777,789 over the agreement term of November 1, 2008, through October 31, 2018.

WHEREAS, The citation processing agreement with PRWT Services, Inc. was awarded in November 2008. The original term of the agreement was for five years, with the option to extend for up to five additional years to October 31, 2018; and

WHEREAS. In September 2016, the Board of Supervisors approved the Fourth Amendment extending the agreement for one year for an amount not to exceed \$62,725,935. with the option for the SFMTA to extend for up to two additional years, which would bring the total term to the ten year period approved in 2008; Although the optional two-year extension was approved, additional funding was not requested and is now needed in the amount of \$14,051,854 to pay for ongoing services; and

WHEREAS, At the time the Fourth Amendment was approved, the SFMTA had hired Dixon Resources, a consulting firm, to research current industry practices to assist with developing a scope of work (SOW) for the pending request for proposals; the research was completed in late 2015; and

WHEREAS, The main finding of the report is that there is little standardization of municipal citation, permit and associated function management programs within the industry; however, there are common areas for improvement with regard to software functionality that are now available in the current market; and

WHEREAS, The current software used by the SFMTA needs improvement in areas such as flexible and dynamic reporting capabilities, real-time payment options, user interaction tracking, assisted deployment and enforcement management tools, handheld citation issuance software that supports the use of smartphones and/or tablet in addition to standard handheld citations writing devices; and

WHEREAS, The recommended improvements from the industry review were incorporated into the Request for Proposals (RFP) for citation processing and permit processing released on July 22, 2016; and

WHEREAS, The SFMTA is now exercising its option for a two-year contract extension for the following reasons: 1) it is anticipated that the proposal submittal, evaluation, contract negotiations and approval process will take longer than the time remaining under the current contract term; and 2) since the competitive contract procurement may result in the award of separate contracts for permit processing and citation services, additional time is needed for integration between the two systems, and transition between vendors; and 3) to lock in the per citation processing fee of \$2.89 established in 2008, which will most likely increase under any new agreement; and

WHEREAS, On July 19, 2016, The SFMTA Board recommended in Resolution 16-091 that the Board of Supervisors approve the Fifth Amendment pursuant to Charter Section 9.118; and

WHEREAS, A copy of the Fifth Amendment and supporting documentation is on file with the Clerk of the Board of Supervisors in File No. 160929, which is hereby declared to be part of this motion as if set forth fully herein; now, therefore, be it

RESOLVED, That San Francisco Board of Supervisors approves the Fifth Amendment for the Agreement with PRWT Services, Inc. for citation processing and support services by increasing funding by \$14,051,854 for a total amount not-to-exceed of \$76,777,789; and, be it

FURTHER RESOLVED, That the Board of Supervisors authorizes the Director of Transportation of the SFMTA, on behalf of the City, to execute the amendment and take all actions under the Agreement; and, be it

FURTHER RESOLVED, That within 30 days of the citation processing services amendment document being fully executed by all parties, the final document shall be provided to the Clerk of the Board for inclusion in the official file.



City and County of San Francisco **Tails**

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Resolution

File Number:

160929

Date Passed: September 20, 2016

Resolution approving the Fifth Amendment to the Agreement with PRWT Services, Inc., for citation processing and support services by increasing the contract amount by \$14,051,854, for a total contract amount not to exceed \$76,777,789 over the agreement term of November 1, 2008, through October 31, 2018.

September 14, 2016 Budget and Finance Committee - AMENDED

September 14, 2016 Budget and Finance Committee - RECOMMENDED AS AMENDED

September 20, 2016 Board of Supervisors - ADOPTED

Ayes: 11 - Avalos, Breed, Campos, Cohen, Farrell, Kim, Mar, Peskin, Tang, Wiener and Yee

File No. 160929

I hereby certify that the foregoing Resolution was ADOPTED on 9/20/2016 by the Board of Supervisors of the City and County of San Francisco.

> Angela Calvillo Clerk of the Board

Date Approved